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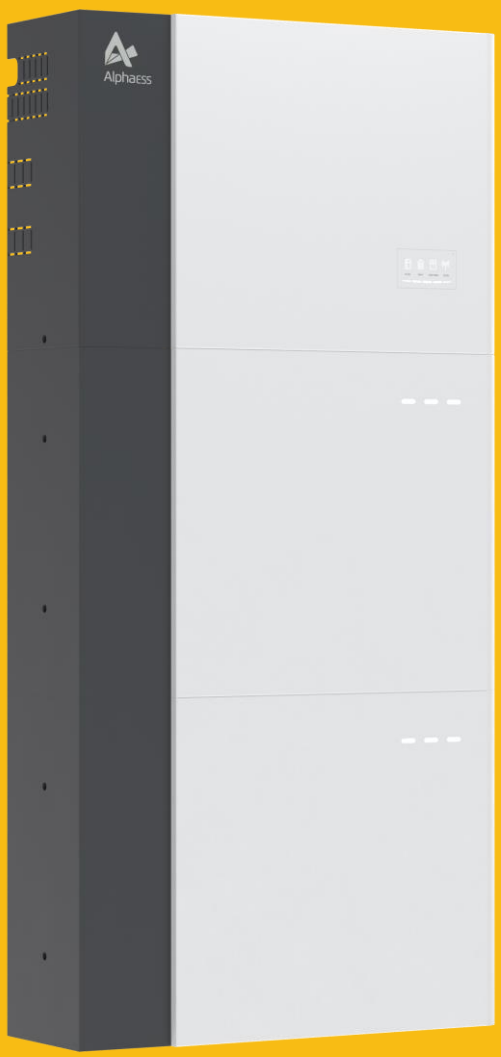
V02

INSTALLATION, OPERATION & MAINTENANCE MANUAL OF SMILE - G3 - T4 / T6 / T8 / T10



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CONTENT

1. INTRODUCTION

1.1. Content and Structure of this Document

This document is valid for SMILE-G3 three-phase energy storage system, which includes inverter SMILE-G3-T4/T6/T8/T10-INV and battery SMILE-G3-BAT-8.2P, SMILE-G3-BAT-3.6S/3.8S/4.0S. SMILE-G3-BAT-3.6S is only for Greece market.
This document describes the mounting, installation, commissioning, configuration, operation, troubleshooting and decommissioning of the energy storage system as well as the operation of the user interface.
Please read all documentation that accompanies the product. Keep them in a convenient place and available at all times.
Illustrations in this document are reduced to the essential information and may deviate from the real product.

1.2. Target Group

This document is intended for qualified persons. Only qualified persons are allowed to perform the operations marked with a warning symbol in this document.

Qualified persons must have:

- Knowledge of working principle of inverters.
- Knowledge of how to deal with the dangers and risks associated with installing and using electrical devices, batteries and energy storage system.
- Knowledge of the installation and commissioning of electrical devices and energy storage system.
- Knowledge of the applicable standards and directives relevant to the product and its installation.
- Understood and complied with this document, including all safety precautions.
- Understood and complied with the documents of the battery manufacturer and inverter manufacturer, including all safety precautions.

1.3. Levels of Warning Messages

The following levels of warning messages may occur when handling the product.

DANGER DANGER indicates a hazardous situation that will result in death or serious injury if not avoided.
WARNING WARNING indicates a hazardous situation that could result in death or serious injury if not avoided.
CAUTION CAUTION indicates a hazardous situation that could result in minor or moderate injury if not avoided.
NOTICE NOTICE indicates a situation that could result in property damage if not avoided.
INFORMATION provides tips for the optimal installation and operation of the product.

1.4. Definition of Abbreviations and Nouns

A

AC	alternating current
APP	application
AUX	auxiliary

B

BAT	battery
BMS	battery management system

D

DC	direct current

E

EMS	energy management system

I

INV	inverter

P

PV	photovoltaic

2. Safety

2.1. Intended Use

The inverter, batteries and electricity meters together form a system designed to optimise the self-consumption of electrical energy in a household. The inverter transfers energy between AC current and DC current while the battery is used for the storage of energy (typically storing surplus energy produced by solar arrays).

SMILE-G3-T4/T6/T8/T10-INV and SMILE-G3-BAT-3.6S/4.0S are suitable for indoor and outdoor installation.

SMILE -G3-BAT-8.2P and SMILE -G3-BAT-3.8S are only suitable for indoor installation.

The SMILE-G3-T4/T6/T8/T10-INV must only be operated with PV arrays of protection class II in accordance with IEC 61730, application class A. The PV modules must be compatible with this product.

PV modules with a high capacity to ground can be used only when their coupling capacity does not exceed 1.0 µF.

All components must be used in a manner and environment in compliance with the requirements of this manual and in compliance with all relevant local Standards and directives. Any other operation may cause personal injury or property damage.

Alterations to the product, e.g. changes or modifications, are only permitted with the express written permission of AlphaESS. Unauthorized alterations will void the product warranty(s). AlphaESS shall not be held liable for any damage caused by such changes.

Any use of the product other than that described in the Intended Use section does not qualify as appropriate.

The enclosed documentation is an integral part of this product. Keep the documentation in a convenient place for future reference and comply with all instructions contained therein.

The type label must remain permanently attached to the product.

2.2. Safety Instructions for Battery

2.2.1. General Safety Precautions

- Before installing any part of the SMILE G3, please read the Installation Manual completely. If additional hardware is being installed at the same time as the SMILE G3 unit (e.g. a Backup device or a separate AC-coupled PV system), please read the Installation Manual for each component/system before commencing installation of any hardware. The installation of one piece of hardware may create hazards for the installation of another piece of hardware – be sure to read all Manuals to understand the interaction and safety implications of the combined systems.
- Overvoltage or incorrect wiring can damage the battery and cause deflagration, which can be extremely dangerous.
- All types of battery breakdown may lead to electrolyte or flammable gas leakage.
- The battery is not user-serviceable because there is high voltage in the device.
- Read the label with Warning Symbols and Precautions on the right side of the battery.
- Do not connect any AC conductors or PV conductors directly to the battery which should be connected only to the inverter.
- Do not charge or discharge a damaged battery.
- Do not damage the battery by dropping, deforming, impacting, cutting or penetrating it with a sharp object. Battery damage may cause a leakage of electrolyte or fire.
- Do not expose the battery to an open flame.

2.2.2. Response to Emergency Situations

The battery is designed to prevent the danger caused by malfunction.

- In the case of user exposure to the electrolyte or other internal materials of the battery cells, the list below details recommended actions dependent on the type of exposure:

1. Inhalation: Leave the contaminated area immediately and seek medical attention.
2. Eye injuries: Rinse eyes with running water for 15 minutes and seek medical attention.
3. Skin injuries: Wash the affected area thoroughly with soap and seek medical attention.
4. Ingestion: Induce vomiting and seek medical attention.

If a fire breaks out in the place where the battery is installed, please follow these measures:

- Fire extinguishing methods

1. A Respirator is not required during normal operations.
2. Use an FM-200 or CO_2 extinguisher for battery fire.

3. In the case of a fire in the property but where the fire has not yet reached the battery, if it is safe to do so, use an ABC fire extinguisher and prevent the fire from reaching the battery.

- Firefighting instructions

1. If a fire occurs when charging the batteries, if it is safe to do so, disconnect the battery circuit breaker to shut off the power to the batteries.
2. If the battery is not on fire yet, extinguish the fire before the battery catches fire.
3. If the battery is on fire, do not try to extinguish it but evacuate people immediately.

> **WARNING**
> There may be a possible explosion when batteries are heated above 150°C.
> The battery leaks poisonous gases when it is burning. Do not approach.

- Effective ways to deal with accidents

1. On land: Place damaged battery in a segregated place and call local fire department or technical service engineer.

2. In water: Stay out of the water and don't touch anything if any part of the battery, inverter, or wiring is submerged.

3. Do not use submerged battery again and contact an AlphaESS-Accredited or Battery-Accredited technical service engineer.

2.3. Important Safety Instructions

> **DANGER**
> **Danger to life due to electric shock when live components or DC cables are touched**
> The DC cables connected to a battery or a PV module may be live. Touching live DC cables can result in serious injury or even death due to electric shock. To avoid this danger:
> • Disconnect the inverter and battery from voltage sources and make sure it cannot be reconnected before working on the device.
> • Do not touch non-insulated parts or cables.
> • Do not disconnect the DC connectors under load.
> • Wear suitable personal protective equipment for all work on the product.
> • Observe all safety information of this document.

DANGER

Danger to life due to electric shock if live system components in backup mode are touched

Even if the grid circuit breaker and the PV switch of the inverter are disconnected, parts of the system may still be live when the battery is switched on due to backup mode. To avoid this danger:

• Before performing any work on the inverter, disconnect it from all voltage sources as described in this document.

DANGER

Danger to life due to electric shock if touching live components or DC cables when working on the battery

The DC cables connected to the battery may be live. Touching live DC cables can result in serious injury or even death due to electric shock. To avoid this danger:

• Before performing any work on the battery, disconnect the inverter from all voltage sources as described in this document.

DANGER

Danger to life due to electric shock if touching live components when the inverter or battery cover is open

High voltages are present in the live parts and cables inside the system during operation. Touching live parts and cables can result in significant injuries or even death due to electric shock. To avoid this danger:

• Do not open the system cover.

DANGER

Danger to life due to electric shock if live components are touched during a ground fault

When a ground fault occurs, parts of the energy storage system may still be live. Touching live parts and cables can result in significant injuries or even death due to electric shock. To avoid this danger:

- Disconnect the product from voltage sources and make sure it cannot be reconnected before working on the device.
- Touch the cables of the PV array on the insulation only.
- Do not touch any parts of the substructure or frame of the PV array.
- Do not connect PV strings with ground faults to the inverter.

DANGER

Danger to life due to electric shock if an ungrounded PV module or array frame is touched

Touching ungrounded PV modules or array frames can result in significant injuries or even death due to electric shock. To avoid this danger:

- Connect and ground the frame of the PV modules, the array mounting frame and the electrically conductive surfaces to ensure continuous conduction.
- Observe the applicable local regulations.

DANGER

Danger to life due to dangerous voltages on the battery.

There is dangerous voltage at the terminal of the battery power cable. Touching the terminal of the battery power cable can result in a lethal electric shock. To avoid this danger:

- Do not open the battery cover.
- Leave the protective caps on the connectors for the battery's power connection until the inverter cables are connected to the battery.
- Disconnect the system from voltage sources and make sure it cannot be reconnected before working on the inverter or the battery.

WARNING

Risk of chemical burns from electrolyte or toxic gases

During normal operation, no electrolyte would leak from the battery and no toxic gases would form. Despite careful construction, if the battery is damaged or a fault occurs, it is possible that electrolyte may leak or toxic gases may form. To avoid this danger:

- Store the battery in a cool and dry place.
- Do not drop the battery or expose it to sharp objects.
- Protect the battery from mechanical damage from vehicles, tools and other objects.
- Only set the battery down on its back or its base.
- Do not open the battery.
- Do not install or operate the battery in potentially explosive atmosphere or areas of high humidity.
- If moisture has penetrated the battery (e.g. due to a damaged housing), do not install or operate the battery.
- In case of contact with electrolyte, rinse the affected areas immediately with water and seek medical attention without delay.

WARNING

Danger to life due to burns caused by electric arcs through short-circuit currents

Short-circuit currents in the battery can cause heat build-up and electric arcs. Heat build-up and electric arcs may result in lethal injuries due to burns. To avoid this danger:

- Disconnect the battery from all voltage sources before performing any work on it.
- Observe all safety information of this document.

CAUTION

Risk of burns from the inverter's hot surface

The surface of the inverter can get extremely hot during operation, and touching it can result in burns. To avoid this danger:

- Correctly mount the inverter so that it cannot be inadvertently touched.
- Do not touch hot surfaces.
- Wait for 30 minutes for surfaces to cool down after switching the system off.
- Observe the safety messages on the inverter.
- During operation, don't touch any parts other than the display panel of the inverter.

CAUTION

Risk of injury due to weight of the inverter and battery

Injuries may be caused if the product is lifted incorrectly or dropped while being transported or mounted. To avoid this danger:

- Transport and lift the product carefully. Take the weight of the product into account. Use lifting and conveyance aids such as lifting trolleys wherever possible.
- Wear suitable personal protective equipment for all work on the product.

NOTICE

Damage to the inverter and battery due to electrostatic discharge

Touching electronic components can result in electrostatic discharge, which can damage or destroy the inverter and battery. To avoid this:

- Ground yourself before touching any component.

NOTICE

Damage due to cleaning agents or inappropriate cleaning methods

The use of cleaning agents may cause damage to the product and its components. To avoid this:

- Clean the product and all its components only with a cloth moistened with clear water.
- Never clean the unit with a hose or with the use of a water jet.

2.4. Symbols Explanation

Symbols on the type label of the energy storage inverter:

Symbol	Explanation
	Beware of a danger zone This symbol indicates that the product must be additionally grounded if additional grounding or equipotential bonding is required at the installation site.
	Beware of electrical voltage The product operates at high voltages.
	Beware of hot surface The inverter can get hot during operation.
	Danger to life due to high voltages in the inverter, observe a waiting time of 5 minutes. High voltages within the live components of the inverter that can cause lethal electric shocks. Prior to performing any work on the inverter, disconnect it from all voltage sources as described in this document.
	WEEE designation Do not dispose of the product together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.
	Read the Product documentation
	CE marking The product complies with the requirements of the applicable EU directives.
	Certified safety The product is TUV-tested and complies with the requirements of the EU Equipment and Product Safety Act.
	RCM (Regulatory Compliance Mark) The product complies with the requirements of the applicable Australian standards.
	UKCA marking The product complies with the regulations of the applicable laws of England, Wales and Scotland.

Symbols on the type label and warning label of the battery.

Symbol	Explanation
	Beware of a danger zone This symbol indicates that the battery must be additionally grounded if additional grounding or equipotential bonding is required at the installation site.
	Beware of electrical voltage The product operates at high voltages.
	Risk of chemical burns
	Risk of explosion
	Risk of electrolyte leakage
	Read the Product documentation
	Refer to the instruction for operation Observe all documentations supplied with the product.
	Use eye protection Wear eye protection for all work on the device.
	Fire, naked light and smoking prohibited
	Avoid close proximity. Do not approach the Product unnecessarily.

	Do not short circuit the battery. Touching the short-circuit connection of the battery can result in serious injuries or even death due to electric shock and massive energy release.
	WEEE designation Do not dispose of the battery together with the household waste but in accordance with the disposal regulations for electronic waste applicable at the installation site.
	CE marking The product complies with the requirements of the applicable EU directives.
	RCM (Regulatory Compliance Mark) The product complies with the requirements of the applicable Australian standards.
	UKCA marking The product complies with the regulations of the applicable laws of England, Wales and Scotland.
UN38.3	Marking for transport of dangerous goods The product passes the certifications of the UN38.3.

3. Product Introduction and Application Scenarios

3.1. Naming Convention

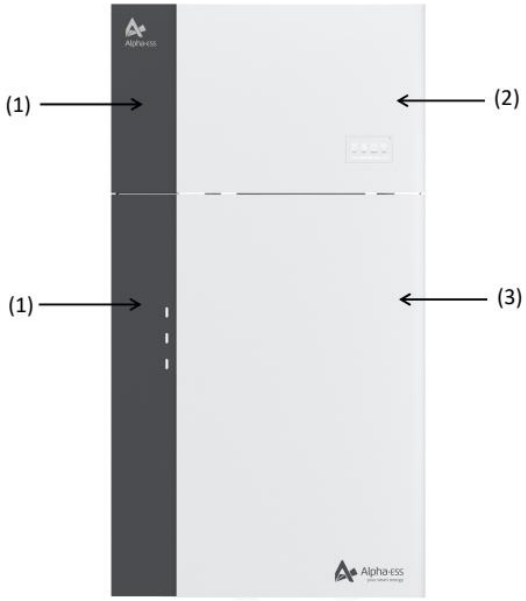
SMILE-G3-T10

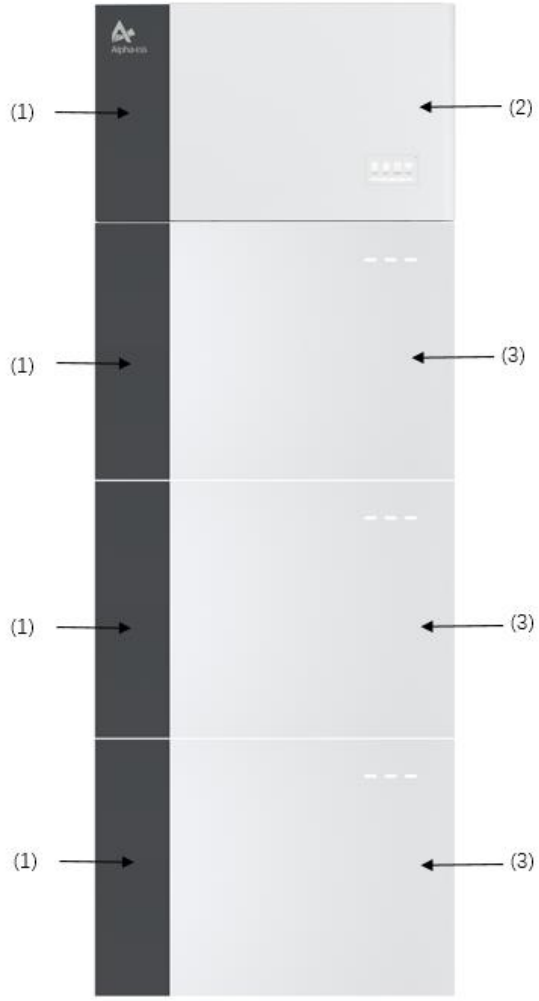
1 2 3

Location	Name	Explanation
1	SMILE	Residential energy storage system
2	G3	Generation 3 for SMILE series
3	T4	**4**kW Inverter with Solar Connections – Three-phase Hybrid energy storage system
	T6	**6**kW Inverter with Solar Connections –Three-phase Hybrid energy storage system
	T8	**8**kW Inverter with Solar Connections –Three-phase Hybrid energy storage system
	T10	**10**kW Inverter with Solar Connections –Three-phase Hybrid energy storage system

Complete designation	Designation in this document
SMILE-G3-T4-INV SMILE-G3-T6-INV SMILE-G3-T8-INV SMILE-G3-T10-INV	Energy storage inverter
SMILE-G3-BAT-8.2P	Parallel battery
SMILE-G3-BAT-3.6S SMILE-G3-BAT-3.8S SMILE-G3-BAT-4.0S	Series battery
SMILE-G3-T4 SMILE-G3-T6 SMILE-G3-T8 SMILE-G3-T10	System/Energy storage system/BESS

3.2. System Introduction

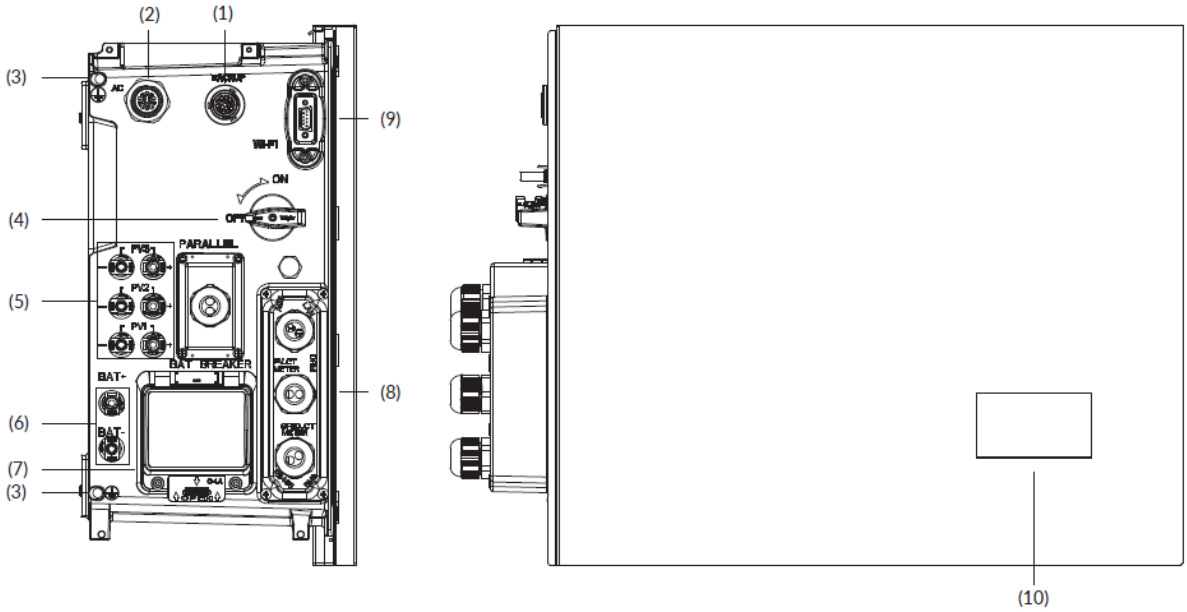




Object	Name	Explanation
1	Cable Cover	Covers for the left wiring area (There are two types of covers, one for the Battery Module(s) wiring and a second for the Inverter connections.)
2	SMILE-G3-T4-INV SMILE-G3-T6-INV SMILE-G3-T8-INV SMILE-G3-T10-INV	Energy storage inverter
3	SMILE-G3-BAT-8.2P SMILE-G3-BAT-3.6S SMILE-G3-BAT-3.8S SMILE-G3-BAT-4.0S	Battery

3.3. Product Description

3.3.1. Inverter Electrical Interface & Connections Introduction



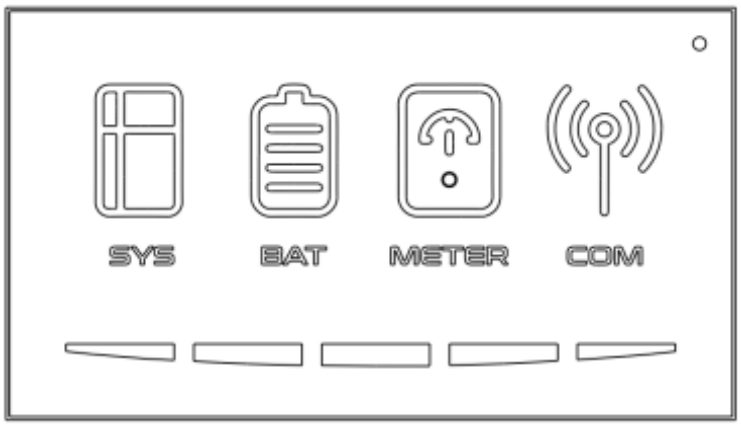
Position	Designation
1	Backup Connector
2	Grid Connector (AC Supply)
3	Grounding Point
4	PV Switch*
5	Positive and Negative PV Connectors, PV1/ PV2, PV3
6	Battery Positive (+ve) Cable Connector Battery Negative (-ve) Cable Connector
7	Battery Breaker*
8	Communication Ports (BMS, RS485, Meter, DRM**&RRCR, LAN, AUX), Refer to Chapter 6.6
9	Wi-Fi Port
10	LED Display

* Battery breaker and PV switch of the inverter are switched off when shipped.

** The DRM is only for regions with AS/NZW 4777.2 safety regulations.

3.3.2. Inverter Display Interface Introduction

LED Display



The upper four LED indicators and one reset button are provided on the display panel. These LED indicators provide information about the operation status of the energy storage system.

Status	Explanation	Status	Explanation
	White light The system works normally		**White light** The battery works normally
	**Red light** The system is in fault		**No light** The battery is in fault
	**White light** Meter communication works normally		**White light** Connected to the server
	**No light** Meter lost		**No light** Disconnected to the server

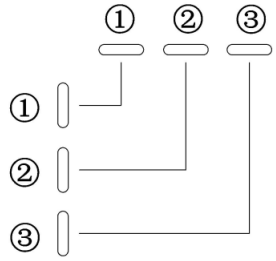
The lower five LED indicators provide information about the State of Charge (SOC) of the batteries connected to this energy storage system.

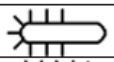
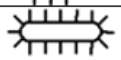
LED Indicator	SOC	Description
LEDs show the SOC of batteries		SOC＜5%
		5%≤SOC＜20%
		20%≤SOC＜40%
		40%≤SOC＜60%
		60%≤SOC＜80%
		80%≤SOC≤100%

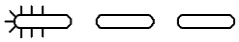
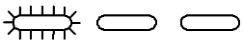
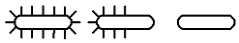
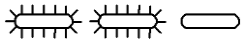
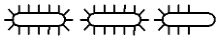
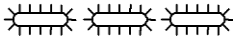
Note that the LED lights provide an approximation of the State of Charge and should be read as an indication and not as a set value.

3.3.3. Battery Display Interface Introduction

During normal operation of battery, three LED indicators on the front cover provide information the State of Charge (SOC) of the battery with white lights glowing and off or flashing (0.5S on, 1.5S off).



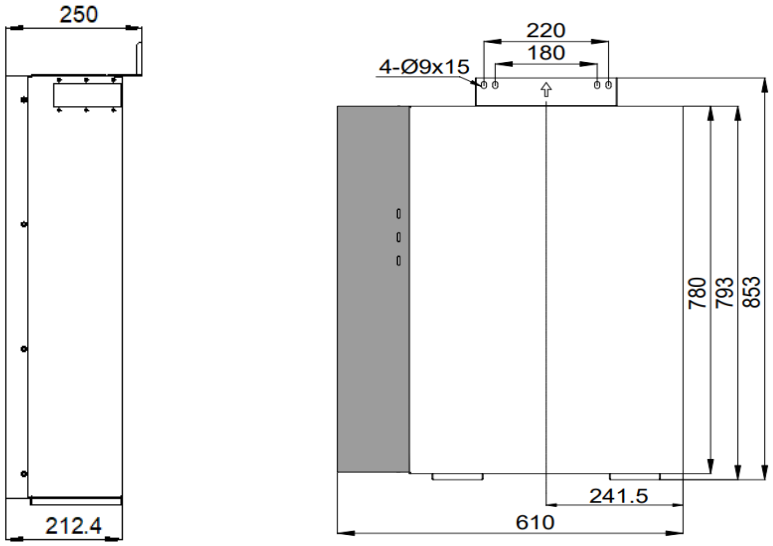
Status	Explanation
	White LED is off.
	White LED is flashing.
	White LED is glowing.

LED Indicator	No.	SOC	Description
LEDs show the SOC status	1		SOC≤10%
	2		10%＜SOC≤30%
	3		30%＜SOC≤50%
	4		50%＜SOC≤60%
	5		60%＜SOC≤90%
	6		90%＜SOC≤100%

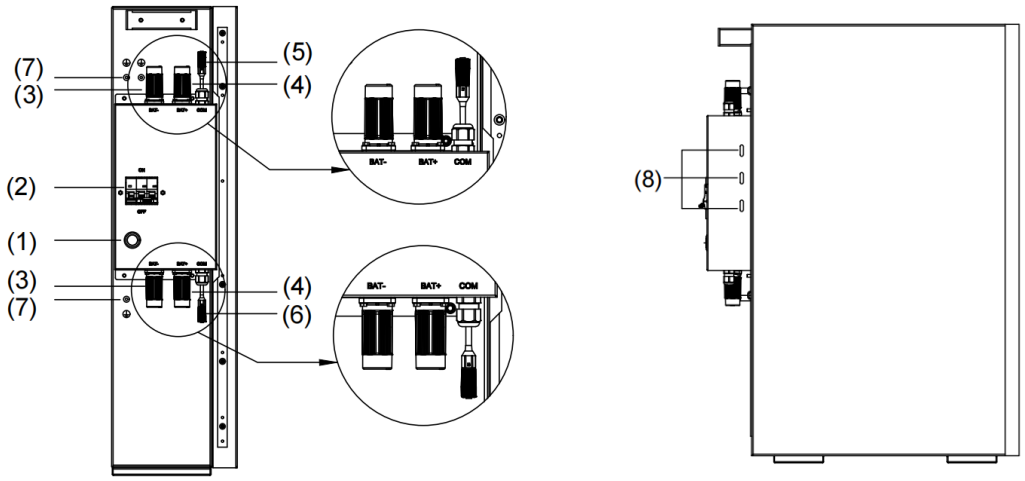
State Display
The LEDs indicate the operating state of the product.
Standby: All white LEDs are flashing (0.5s on and 0.5s off).
Normal: White LEDs are glowing or flashing (0.5s on and 1.5s off).
Protection: Yellow LEDs are glowing or flashing (0.5s on and 0.5s off).
Error: Yellow LEDs are glowing or flashing (0.5s on and 0.5s off).
Shutdown: All LEDs are off.

3.3.4. Battery Introduction of SMILE-G3-BAT-8.2P

Battery appearance and dimensions



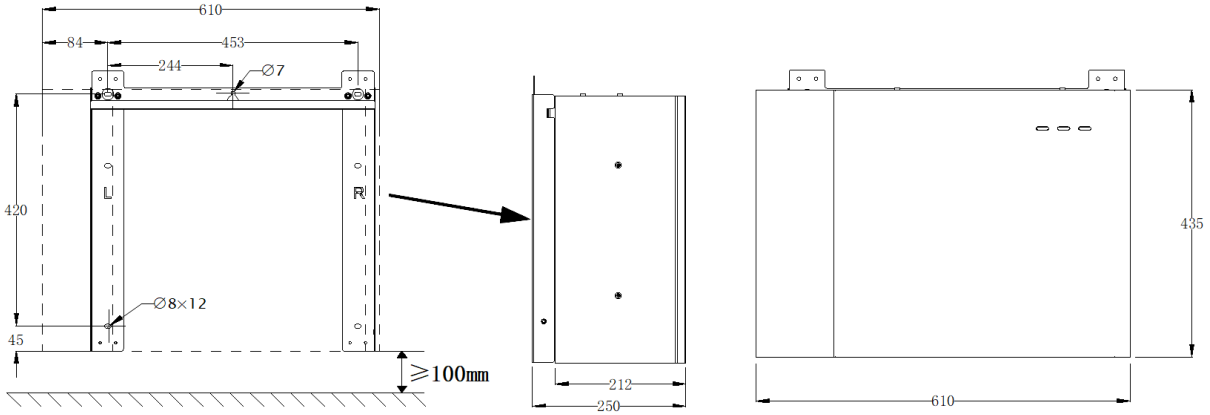
Connection area overview



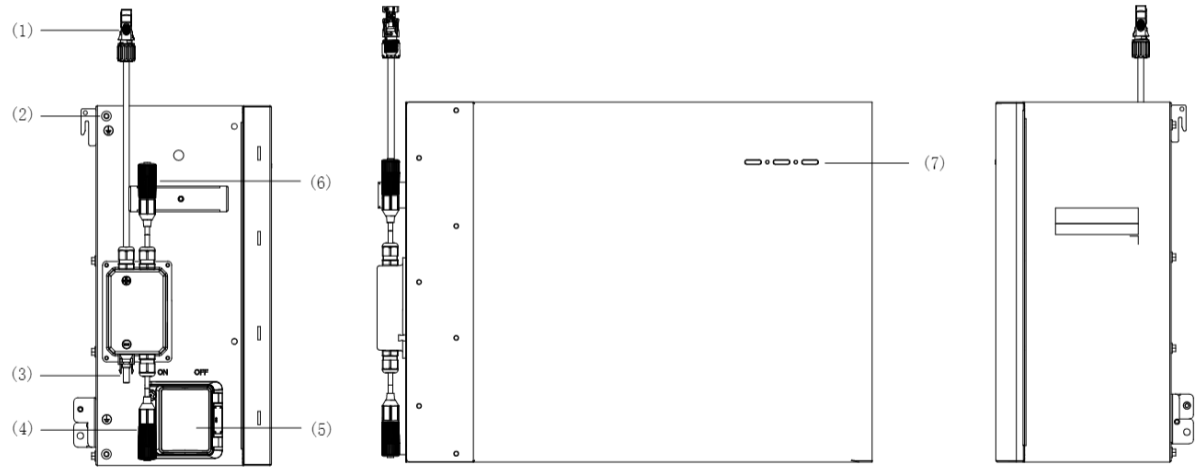
Position	Designation
1	Battery Power Button
2	Battery Breaker
3	Battery Negative (-ve) Cable Connector
4	Battery Positive (+ve) Cable Connector
5	BMS COM1
6	BMS COM2 (with Terminal Resistor)
7	Grounding Point
8	Battery LED Display

3.3.5. Battery Introduction of SMILE-G3-BAT-3.6S/4.0S

Battery appearance and dimensions



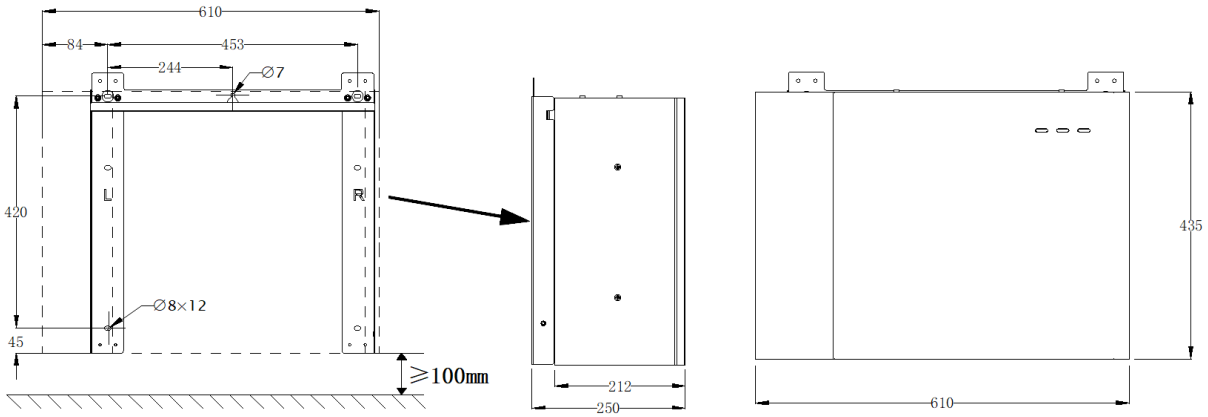
Connection area overview



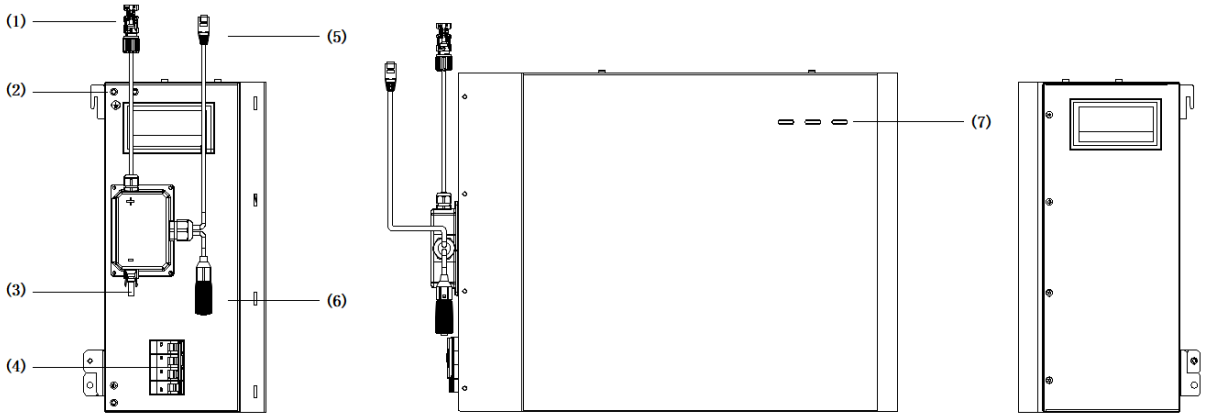
Position	Designation
1	Battery Positive (+ve) Cable Connector
2	Grounding Point
3	Battery Negative (-ve) Cable Connector
4	BMS COM2 (with Terminal Resistor)
5	Battery Circuit Breaker
6	BMS COM1
7	Battery LED Display

3.3.6. Battery Introduction of SMILE-G3-BAT-3.8S

Battery appearance and dimensions



Connection area overview

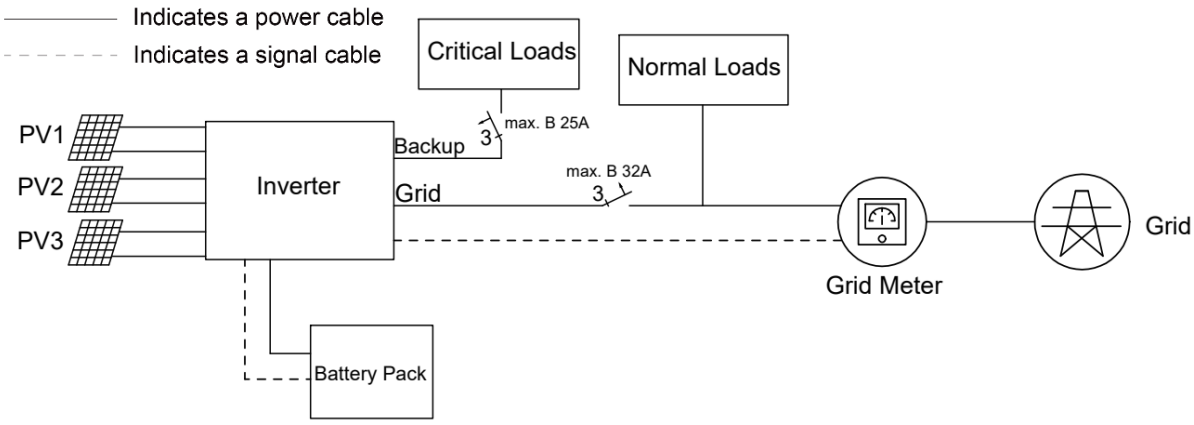


Position	Designation
1	Battery Positive (+ve) Cable Connector
2	Grounding Point
3	Battery Negative (-ve) Cable Connector
4	Battery Circuit Breaker
5	BMS COM1
6	BMS COM2 (with Terminal Resistor)
7	Battery LED Display

3.4. Application Scenarios

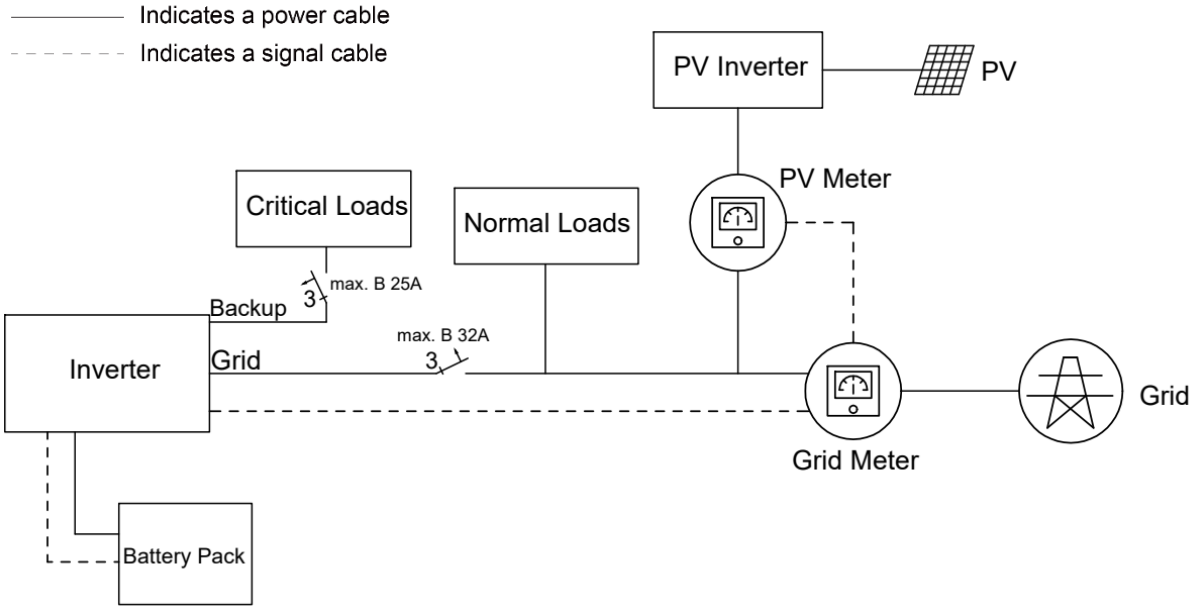
SMILE-G3 three phase system (includes inverter SMILE-G3-T4/T6/T8/T10-INV and battery SMILE-G3-BAT-8.2P, SMILE-G3-BAT-3.6S/3.8S/4.0S) can be connected as a DC-Coupled systems (mostly new installation), AC-Coupled systems (mostly retrofit), Hybrid-Coupled systems (mostly retrofit, and increase the PV capacity), and Off-Grid (under development) systems as shown in the following diagrams:

3.4.1. DC-Coupled Storage System



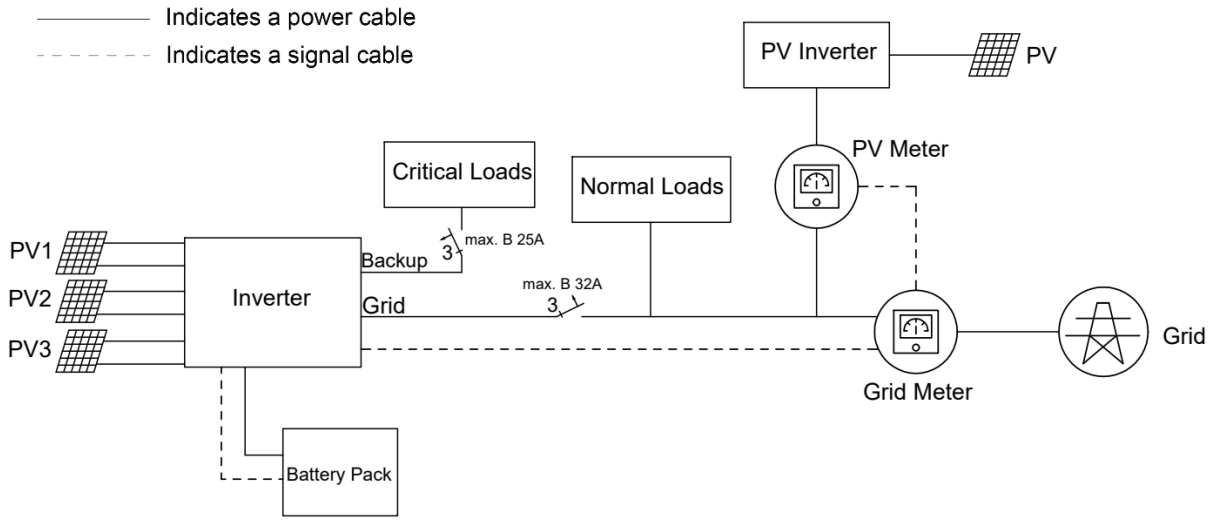
DC-coupled Storage System – Scheme

3.4.2. AC-Coupled Storage System



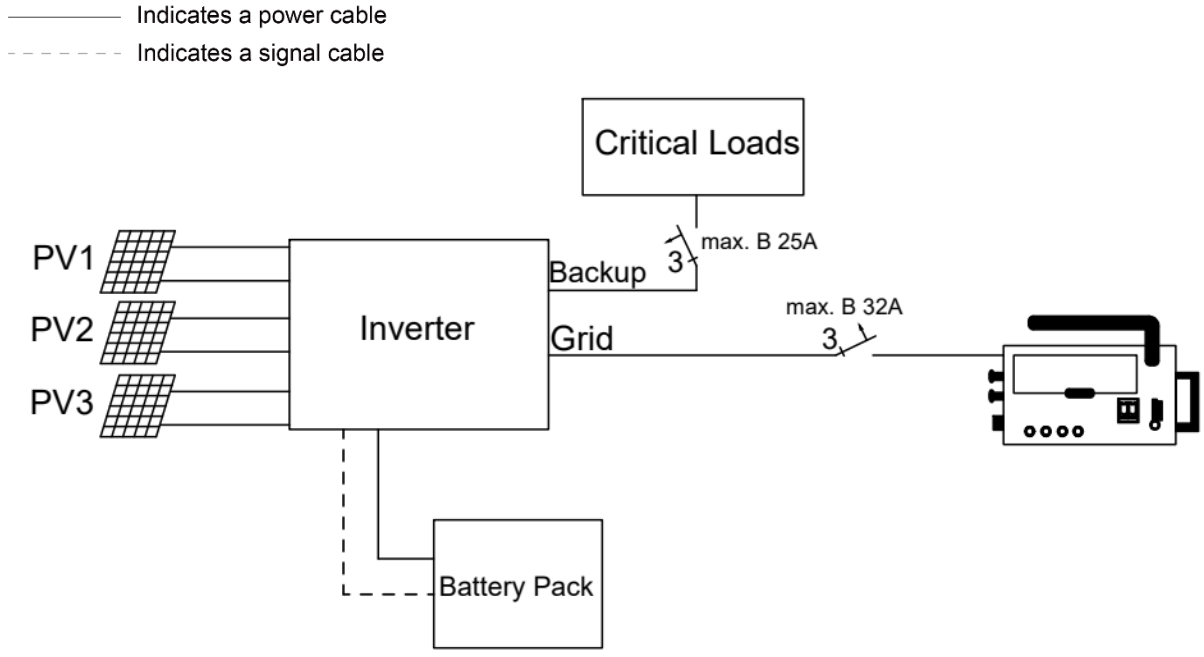
AC-coupled Storage System – Scheme

3.4.3. Hybrid-Coupled Storage System



Hybrid-coupled Storage System – Scheme

3.4.4. Off-Grid Storage System



Off-grid (with Generator) Storage System – Scheme

NOTE: In all cases, Normal Loads and Essential Loads must be appropriately protected by earth fault protection devices (e.g. Type A or Type B RCDs, RCBOs) in accordance with appropriate Standards.

Backup/Essential Loads should not exceed the rated capacity of the inverter, even during on-grid operation.

4. Storage and Transport

4.1. Storage

4.1.1. Inverter Storage

The following requirements should be met if the inverter is not put into immediate use:

1. Do not unpack the inverter.
2. Keep the storage temperature at -40~60°C and the humidity at 5%~95% RH.
3. The inverter should be stored in a clean and dry place and be protected from dust and water vapor corrosion.
4. A maximum of six inverters can be stacked. To avoid personal injury or device damage, stack inverters with caution to prevent them from falling over.
5. During the storage period, check the inverter periodically. Replace any damaged packaging promptly.
6. The inverters stored for more than 2 years should be inspected and tested before being put into service.

4.1.2. Battery Storage

The following requirements should be met if the battery is not put into immediate use:

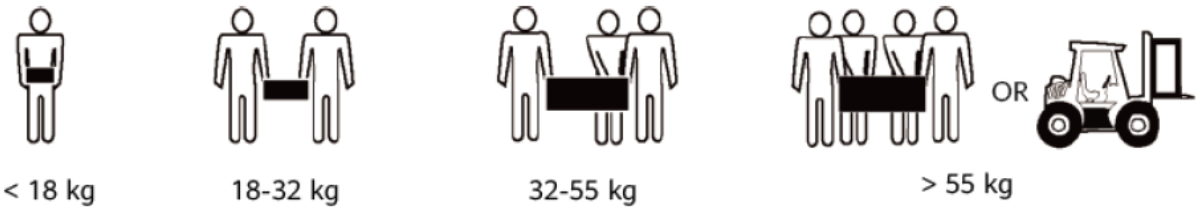
1. Place batteries according to the signs on the carton during storage. Do not put the batteries upside down or store them horizontally.
2. Stack battery cartons in accordance with the stacking requirements printed on the external carton.
3. Store the battery out of reach of children and animals.
4. Store the battery in an area where there is minimal dust and dirt.
5. Handle batteries with care to avoid damage.
6. The requirements for the storage environment are as follows:
   a. Ambient temperature: -10~55°C, recommended storage temperature: 15~30°C
   b. Relative humidity: 15%~85%
   c. Place batteries in a dry, clean, ventilated location free from dust.
   d. Store batteries in a place that is away from corrosive organic solvents and gases.
   e. Keep batteries away from direct sunlight.
   f. Keep batteries at least 2 meters away from heat sources.
7. The batteries in storage must be disconnected from external devices and the indicators (if any) on the batteries should be off.

8. Warehoused batteries should be delivered based on the "first in, first out" stock control.
9. The warehouse keeper should collect battery storage information every month and report to the planning department. Batteries stored for more than 6 months should be assessed and charged periodically.
10. Capacity loss may occur if a lithium battery is stored for a long time. After a lithium battery is stored for 12 months in the recommended storage temperature, the irreversible capacity loss rate is 3%~10%. It is recommended that batteries not be stored for a long period. If the batteries need to be stored for more than 6 months, it is recommended to recharge the batteries to 65~75% of the SOC.

4.2. Transport

During transportation, please follow these guidelines:

1. Use the original packaging for transportation. If the original packaging is not available, place the product inside a suitable cardboard box with adequate protection and seal the carton.
2. Handle with care, choose the corresponding handling method according to the weight, and pay attention to safety. Mechanical aids should always be used in preference to lifting by hand.



3. Keep the packaging dry and away from potential sources of damage during transportation.
4. Secure the Product during transportation to prevent falling or mechanical impact.

5. Mounting

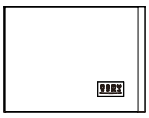
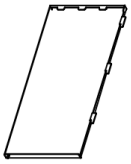
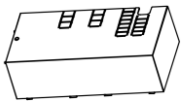
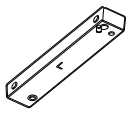
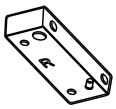
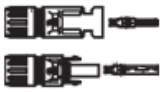
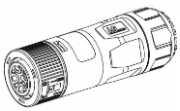
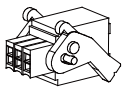
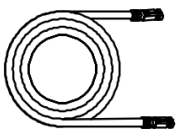
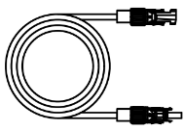
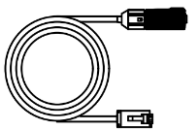
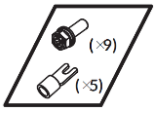
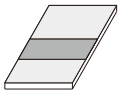
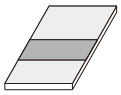
5.1. Checking the Outer Packing

Before unpacking the product, check the outer packaging for damage, such as holes, signs of mechanical damage or water damage. If any damage is found, do not unpack the product and contact your dealer as soon as possible.

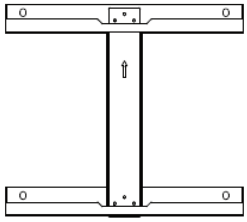
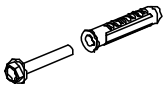
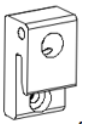
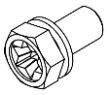
5.2. Scope of Delivery

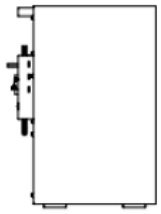
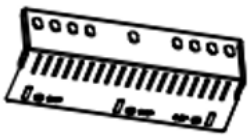
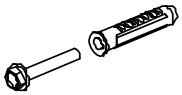
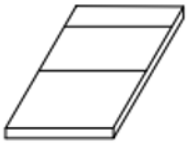
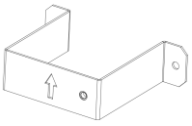
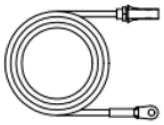
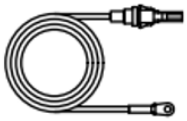
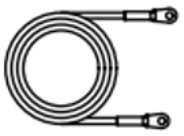
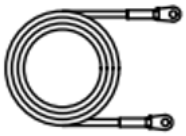
Check the scope of delivery and inspect components to ensure they are present and undamaged.
Contact your distributor if the packed components are incomplete or damaged.

Standard components supplied by inverter

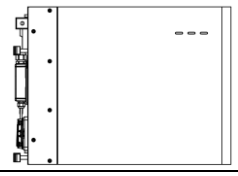
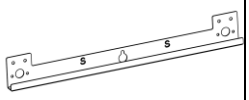
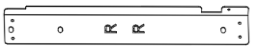
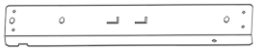
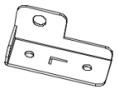
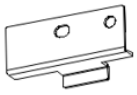
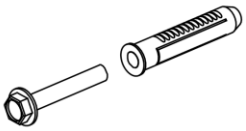
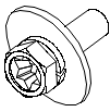
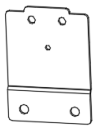
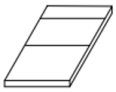
SMILE-G3 Three Phase Inverter				
				
Inverter (X1)	TOP Cover (X1)	Right Cover (X1)	Cable Cover (X1)	Left Support Foot (X1)
				
Right Support Foot (X1)	PV+&PV- Connectors (X3)	Grid Connector (X1)	Backup Connector (X1)	Wi-Fi Module (X1)
				
6 Pin AUX Terminal Block (X2)	Grounding Cable (X1)	Series Battery Main Negative Power Cable (X1)	Series Battery Main Positive Power Cable (X1)	Power Cable Between Two Column Series Batteries (X1)
				
Communication Cable Between Two Column Series Batteries (X1)	Hexagon Head Screws M5X12 and Terminals OT16-5 Set (X1)	System Wiring Diagram sheets (X1)	Quick Installation Guide (X1)	

Additional components for wall bracket (optional)

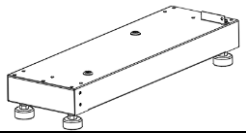
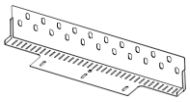
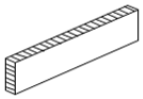
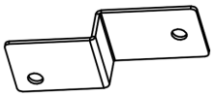
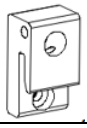
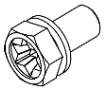
Accessories for Wall bracket of SMILE-G3 Three Phase Inverter			
			
Wall Bracket (X1)	Support Stud for Right Cover (X1)	Support Plate for Left Cover (X1)	Wall Anchor ST6*55 (X4)
			
Hooks for Wall Bracket (X4)	Screw M4*10 (X2)	Hexagon Head Screw M5*12 (X18)	Countersunk Head Screw M4*8 (X2)

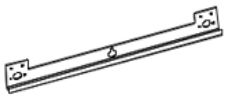
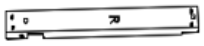
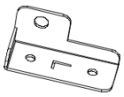
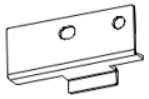
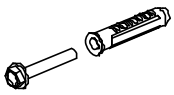
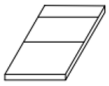
SMILE-G3-BAT-8.2P			
			
Battery (X1)	Top Wall Bracket (X1)	M5 Y Type Terminal (X2)	Battery Cable Cover (X1)
			
Wall Anchor ST6*55 (X4)	Quick Installation Guide (X1)	Gap Gasket for Battery Stacking (X2)	Support for Battery Cable Cover (X1)
			
Battery Power – Cable* (X1)	Battery Power+ Cable* (X1)	Bat+ Power Cable (X1)	Bat- Power Cable (X1)
			
Battery Communication Cable (X1)	Back Support Stud for Battery (X1)	Cheese Head Screw M5*10 (X2)	Countersunk Screw M5*10 (X8)
			
Wall Gap Shim (X1)			

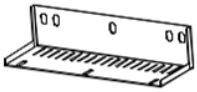
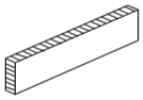
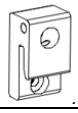
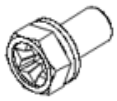
* For connecting with SMILE-G3-T4/T6/T8/T10-INV

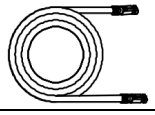
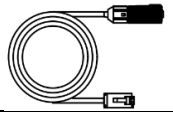
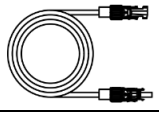
SMILE-G3-BAT-3.6S/4.0S			
			
Battery (X1)	Battery Cable Cover (X1)	Top Beam of Wall Bracket (X1)	Right Beam of Wall Bracket (X1)
			
Left Beam of Wall Bracket (X1)	Left Holder for Wall Bracket (X1)	Right Holder for Wall Bracket (X1)	Grounding Bar (X1)
			
Wall Anchor ST6*55 (X6)	Hexagon Head Large Washer Screw M5*12 (X6)	Flange Nut M4 (X7)	Connector for Wall Brackets* (X2)
			
Quick Installation Guide (X1)			

* For 'battery ready' application, connection between the wall bracket of SMILE-G3-T4/T6/T8/T10-INV and the first wall bracket of SMILE-G3-AT-3.6S&4.0S

Accessories for Base Unit of SMILE-G3-BAT-3.6S/4.0S			
			
Base Unit (X1)	Top Wall Bracket (X1)	Position Plate (X1)	Right Connection Plate (X6)
			
Right Connection Block for Base Unit (X1)	Hexagon Head Screw M5*12 (X20)	Limit block (X10)	Pan Head Screw M5*10 (X13)

SMILE-G3-BAT-3.8S			
			
Battery (X1)	Battery Cable Cover (X1)	Top Beam of Wall Bracket (X1)	Right Beam of Wall Bracket (X1)
			
Left Beam of Wall Bracket (X1)	Left Holder for Wall Bracket (X1)	Right Holder for Wall Bracket (X1)	Grounding Bar (X1)
			
Wall Anchor ST6*55 (X6)	Support Stud for Battery Cable Cover (X2)	Hexagon Head Large Washer Screw M5*12 (X6)	Flange Nut M5 (X7)
			
Quick Installation Guide (X1)			

Accessories for Base Unit of SMILE-G3-BAT-3.8S			
			
Base Unit (X1)	Top Wall Bracket (X1)	Position Plate (X1)	Right Connection Plate (X4)
			
Right Connection Block for Base Unit (X4)	Hexagon Head Screw M5*12 (X15)	Hexagon Head Limit Screw M5*10 (X10)	

Accessory Cables for Distanced Horizontal Battery Expansion of SMILE-G3-BAT-3.6S/3.8S/4.0S		
		
Series Battery Main Negative Power Cable (X1)	Communication Cable Between Two Column Series Batteries (X1)	Power Cable Between Two Column Series Batteries (X1)

5.3. Requirements for Mounting

DANGER

Danger to life due to fire or explosion

Despite careful construction, electrical devices can cause fires.

- Do not mount the energy storage system in areas containing highly flammable materials or gases.
- Do not mount the energy storage system in potentially explosive atmospheres.

5.3.1. Basic Requirements

- SMILE-G3-T4/T6/T8/T10-INV and SMILE-G3-BAT-3.6S/4.0S are suitable for indoor and outdoor installation.

SMILE-G3-BAT-8.2P/3.8S are only suitable for indoor installation.

- Do not install the inverter in a place where people can easily touch it because the inverter's surface will get extremely hot during operation.
- Do not engage screws into tapped holes using a Hammer Driver, Impact Driver or "Rattle gun". Do not damage screws or threaded holes by tightening with too much torque.
- Do not mount the system in areas with flammable or explosive materials.
- Do not mount the inverter at a place within the reach of children.
- Do not mount the system outdoors in areas of high salt mist likelihood where corrosion may cause damage. An area of high salt mist likelihood refers to a region within 500m from the coast or prone to the sea breeze.

5.3.2. Mounting Environment Requirements

- The system must be mounted in a well-ventilated environment to ensure adequate heat dissipation.
- Do not mount in a location that will be exposed to direct sunlight. When mounted under direct sunlight, the power of the system may be derated due to additional temperature rise and the longevity of the product will be reduced.
- Recommend to mount the system in a sheltered place or mount an awning over it.
- The optimal temperature range for the battery to operate is 15 to 30℃.
- Favour locations that are indoors, under cover, or generally protected from the elements and extreme temperatures (e.g. in a garage).
- Do not place the system near water sources such as downpipes or sprinklers.
- If the battery is mounted in the garage, ensure the product is adequately protected from potential mechanical impact.

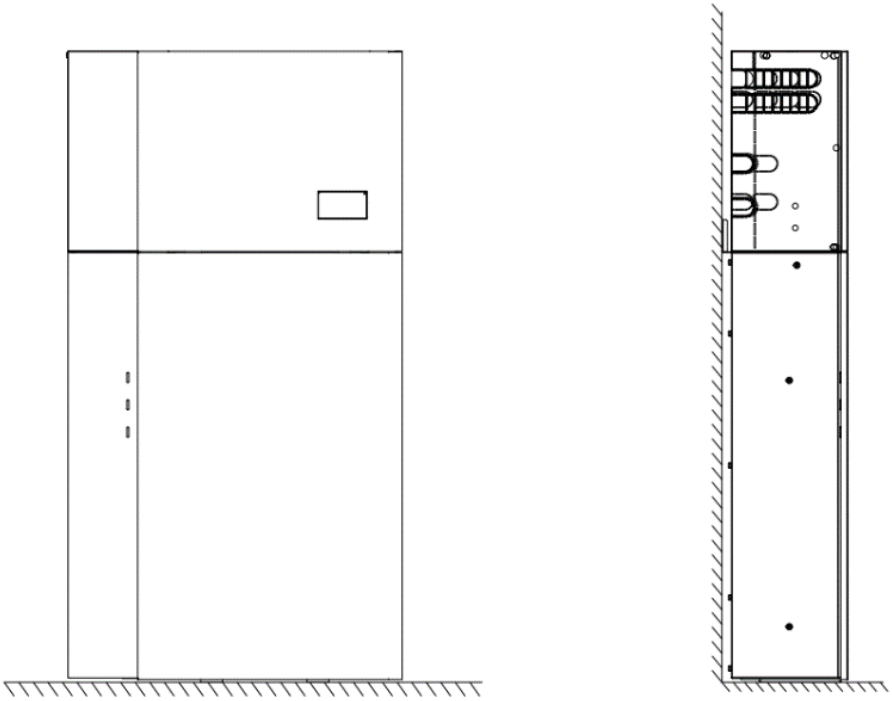
5.3.3. Mounting Structure Requirements

- The surface to which the Battery System is to be mounted shall be fire-rated where required by local regulations.
- Out of an abundance of caution, it is recommended that the system be mounted on non-flammable building materials, even when not required by local regulations.
- Ensure that the mounting surface is sufficiently sturdy to bear the weight of the Product.
- In residential installation, do not mount the system on drywalls or walls made of gyprock or similar materials with poor sound insulation. The noises generated by the inverter can be noticeable and may be exacerbated by locations with poor insulation or where echoing may occur.

5.3.4. Mounting Angle and Stack Requirement

The battery should be placed on the ground and secured to the wall.
The inverter should be placed on the top of the battery and secured to the battery.
The installation angle requirement is as follows:

- Do not mount the inverter at forward-tilted, side-tilted, horizontal, or inverted positions.

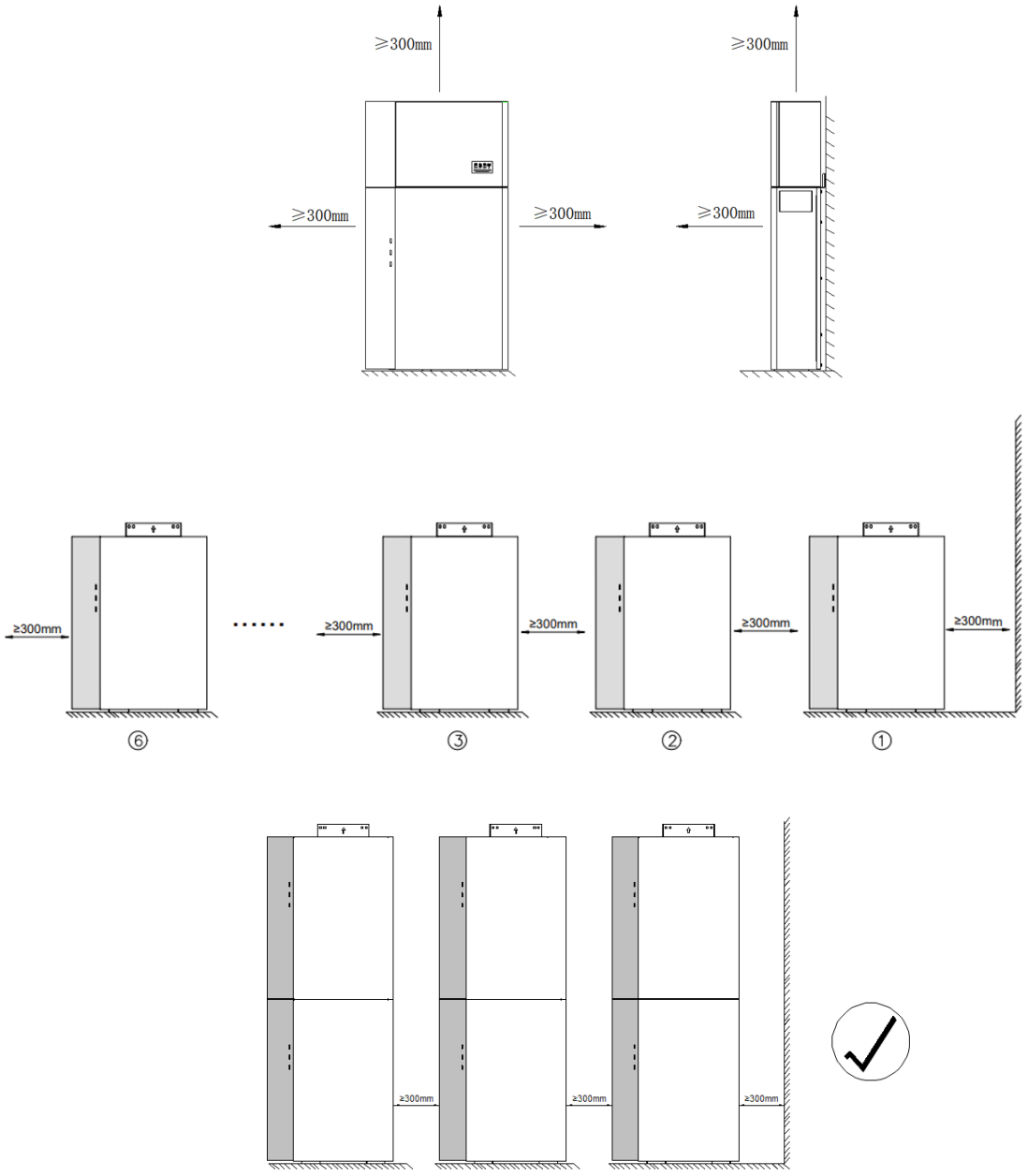


5.3.5. Mounting Space Requirements

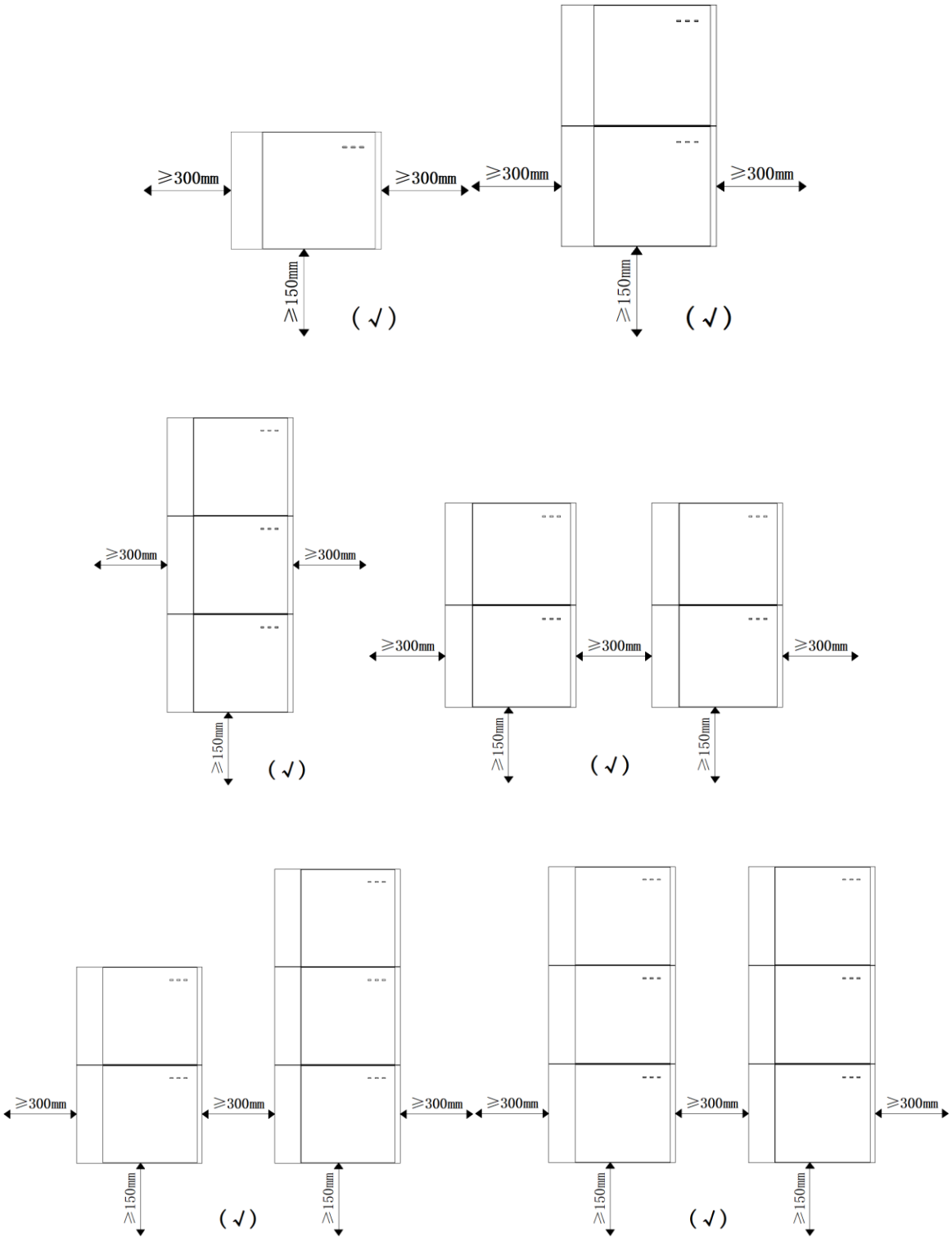
- Reserve sufficient space around the energy storage system to ensure sufficient space for installation, maintenance and heat dissipation.
- The side clearance is a recommendation which can be adjusted according to the end-users requirements. Clearances may be up to 100mm less than noted if ventilation is adequate and no restrictions or objects will limit access to the labelling or switches of the Product or to the use of tools to remove covers or service/remove the Product.

In Australia, according to ASNZ5139-2019-4.2.2.2, the non-combustible material needs to be placed between the wall and the battery unit and must extend 600mm to the left and right of the battery and 900mm above it.

Recommended clearances for SMILE-G3-BAT-8.2P

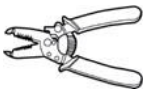
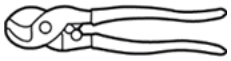


Recommended clearances for series batteries
It's advisable to keep the series batteries at least 150mm off the ground to protect them from submergence. They should be mounted on a base unit or using a wall bracket.



Local Standards may add additional clearance requirements, particularly regarding clearances between the Battery System and other Electrical Appliances.

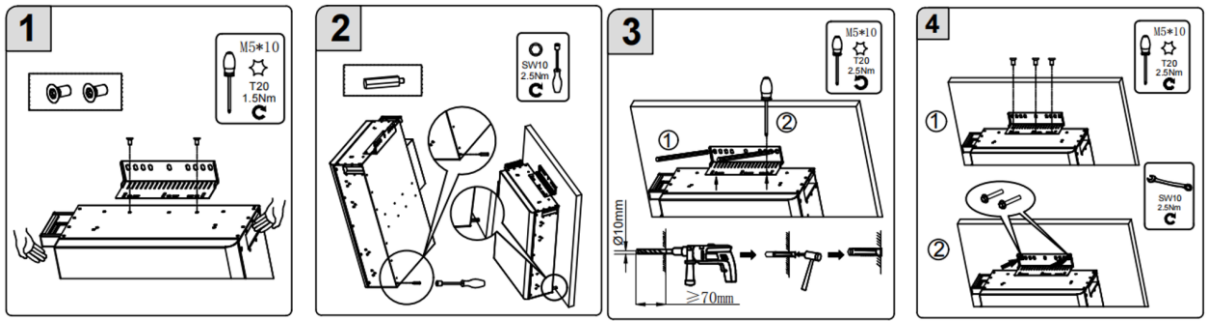
5.4. Preparing Tools and Instruments

Category	Tools and Instruments		
Installation			
	Hammer drill (with a Φ10 mm drill bit)	Socket wrench SW10	Multimeter (DC voltage range ⩾ 1000 V DC)
			
	Diagonal pliers	Wire stripper	T20/PH2 screwdriver(torque range: 0~5 Nm), L=150mm
			
	Rubber mallet	Utility knife	Cable cutter
			
	Crimping tool (model: PV-CZM-22100)	Bootlace/Ferrule terminal crimper	Disassembly and assembly tool of PV connector
			
	Vacuum cleaner	Heat shrink tubing	Heat gun
			
	Marker	Measuring tape	Spirit level
Personal Protective Equipment			
	Safety gloves	Safety goggles	Anti-dust respirator
			
	Safety shoes		

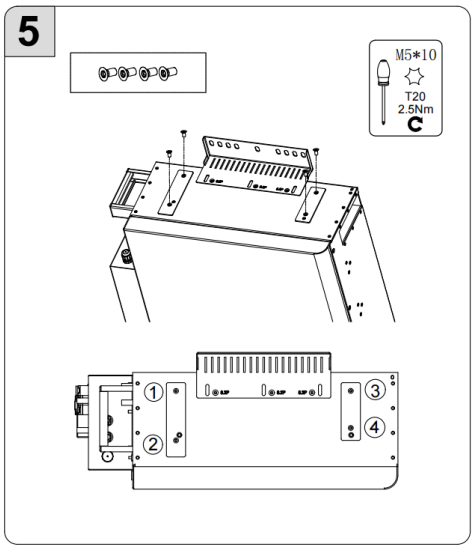
5.5. Mounting the System

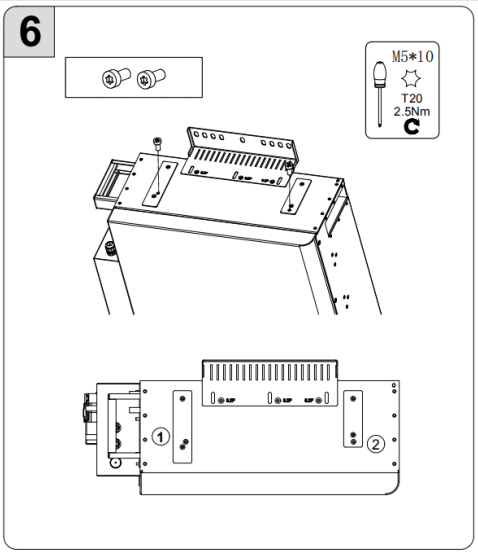
5.5.1. Mounting the Parallel Battery

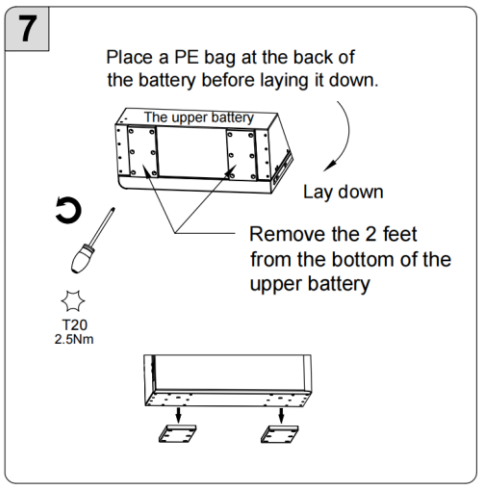
Mounting steps for battery SMILE-G3-BAT-8.2P as follows:
a. Remove the battery from the carton and transport it to the installation site with a trolley or other manual handling aid capable of safely moving the product weight. Secure the Product during any movement or transport.
b. Secure the provided back support to the right lower corner of the battery back (tool: SW10 hexagon sleeve, torque: 3.5Nm).
Place the battery against the wall at the required final position. The Battery should be level (check with Spirit Level) before marking the holes in the wall. Where the ground requires levelling beneath the battery, or where the battery is to be mounted on a sub-surface designed to provide level mounting, the levelling surface should be secure and solid (if using a cement pad) before locating the battery and marking the wall for the mounting positions.
c. Remove the top wall bracket and cover the top of the battery with a plastic bag. Then drill 3 holes on the wall with drill Φ10 and a depth of about 70mm. Clean the holes and insert screw anchors into the drilling holes.
After removing the plastic bag, fix the top wall bracket on top of the battery (tool: T20 screwdriver, torque: 2.5Nm), secure the top wall bracket to the wall using the provided screws by using the SW10 hexagon sleeve.
If you want to mount additional batteries side by side, please repeat the mounting steps from a to c, and then jump to step i.
d. If you want to add another battery on top of the first battery, take out the 2 gap gaskets for battery stacking, 4 cheese head screws M5X10 and 2 hexagon head screws M5X10, and tighten them (tool: T20 screwdriver, torque: 2.5Nm) to the top of the bottom battery.
e. Remove another battery from the carton and transport it to the installation site. Place a PE bag at the bottom of the battery before laying it down, then remove the 2 feet located at the bottom of the battery (tool: T20 screwdriver).
f. Hold the side handles, lift the top battery onto the bottom battery, and align the battery's outer contour.
g. Repeat the mounting steps from b to c.
h. Take out the support for battery cable cover from the battery package and tighten it to the lower left of the battery housing with countersunk head screws M5X10 (tool: T20 screwdriver, torque: 2.5Nm).
If two batteries are not aligned perfectly due to uneven wall, please put provided wall gap shim behind the top wall bracket.

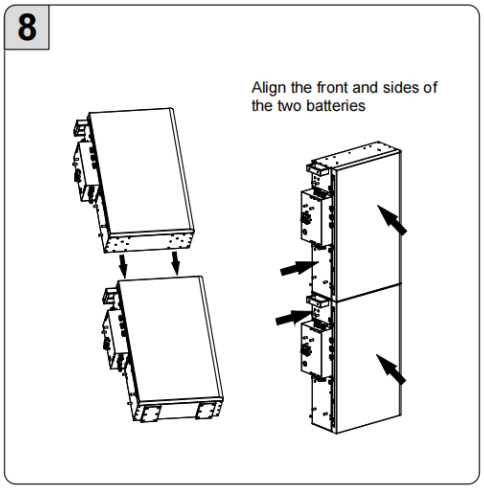


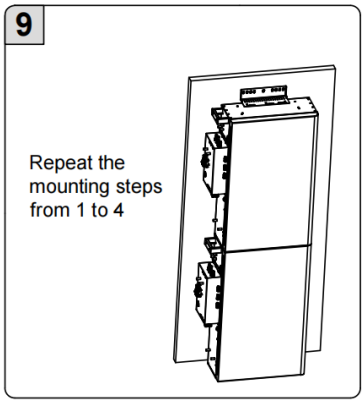
Note: step 5~9 are only for batteries stack mounting

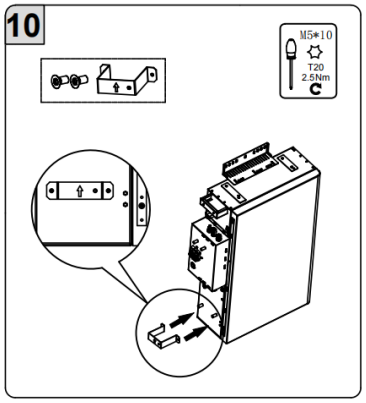


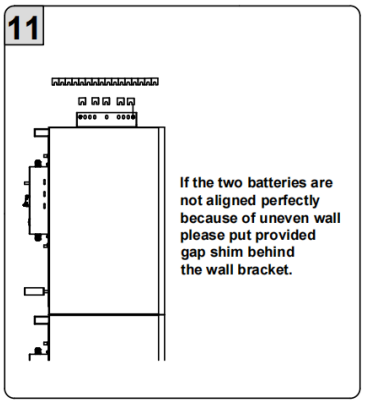












5.5.2. Mounting the Series Battery

5.5.2.1 Wall Bracket Installation for One Battery Installation

Wall bracket installation for the one-battery installation

a. Remove the top, left and right beams of the wall bracket from the package and assemble them with M5 nuts (tool: SW8 hexagon sleeve, torque: 2.5Nm).

b. Select a suitable height for the first bottom wall bracket location. Please reserve enough height if you want to add more batteries later.

Mark the upper middle drill position of the wall bracket and drill the marked hole with a Φ10 drill. Insert the screw anchor into the drill hole, and pre-tighten the wall bracket horizontally with the provided screw. Retain 5~10mm from the screw head to the wall.

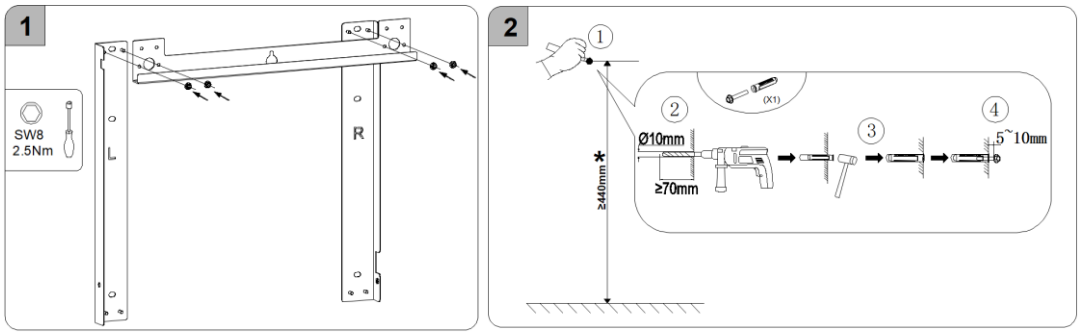
c. Hang the wall bracket on the screw head, adjust its horizontal position, then mark the other drill positions and drill the marked holes with a Φ10 drill.

d. Secure the bracket to the wall and tighten the screws with the SW10 hexagon sleeve.

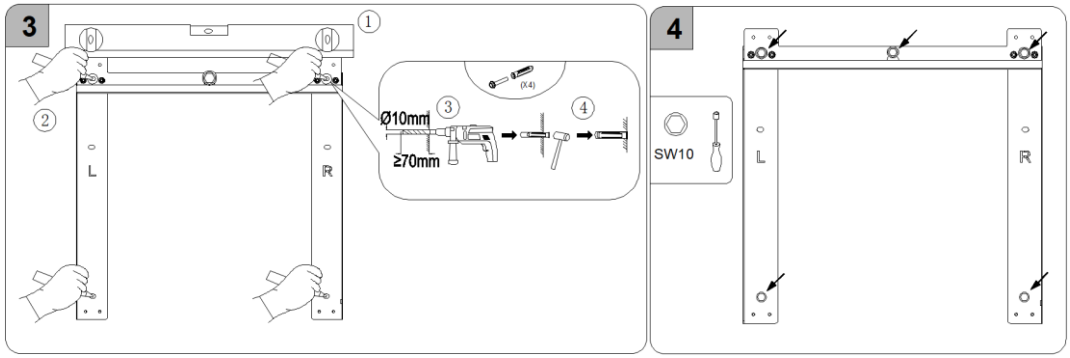
e. Remove the left holder and right holder from the package and tighten them to the lower left and lower right side of the battery back (tool: T20 screwdriver, torque: 2.5Nm).

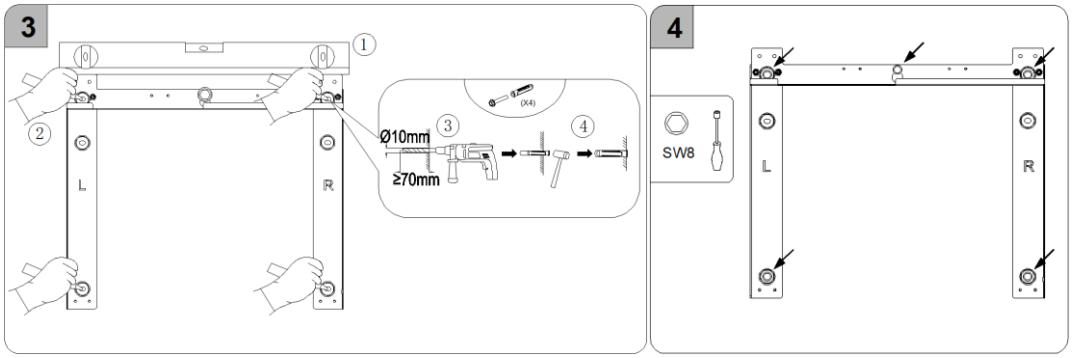
f. Horizontally lift the battery using the handles at two sides and let the top hooks on the back of the battery slide from right to left in the upper beam of the wall bracket.

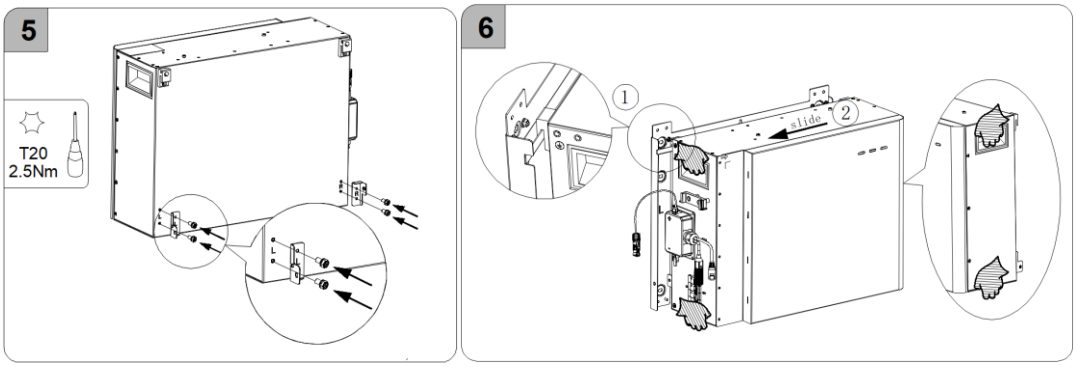
g. Secure the battery to the wall bracket and tighten them with two M5*12 screws (tool: T20 screwdriver, torque: 2.5Nm).

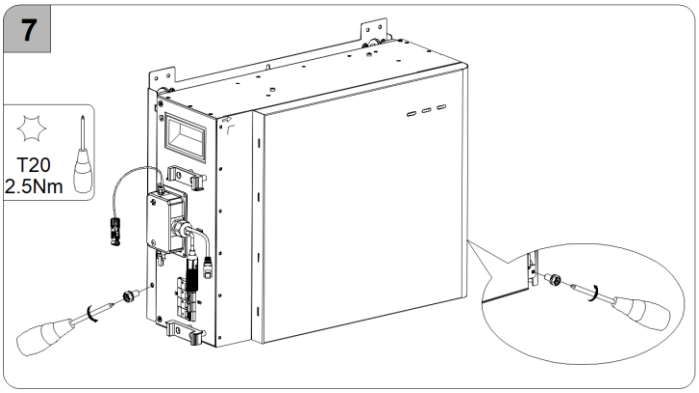


* This recommended value “440mm” is for wall bracket location of the bottom battery. Depending on the number of expansion batteries mounted later, it is advisable to have a minimum of 150~200mm off the ground to protect from submergence.


3
1
2
L
R
Ø10mm
≥70mm
3
4
(X4)
4
SW10
L
R


3
1
2
L
R
Ø10mm
≥70mm
3
4
(X4)
4
SW8
L
R


5
T20
2.5Nm
6
1
slide
2


7
T20
2.5Nm

5.5.2.2 Wall Bracket Installation for Multiple Batteries Installation

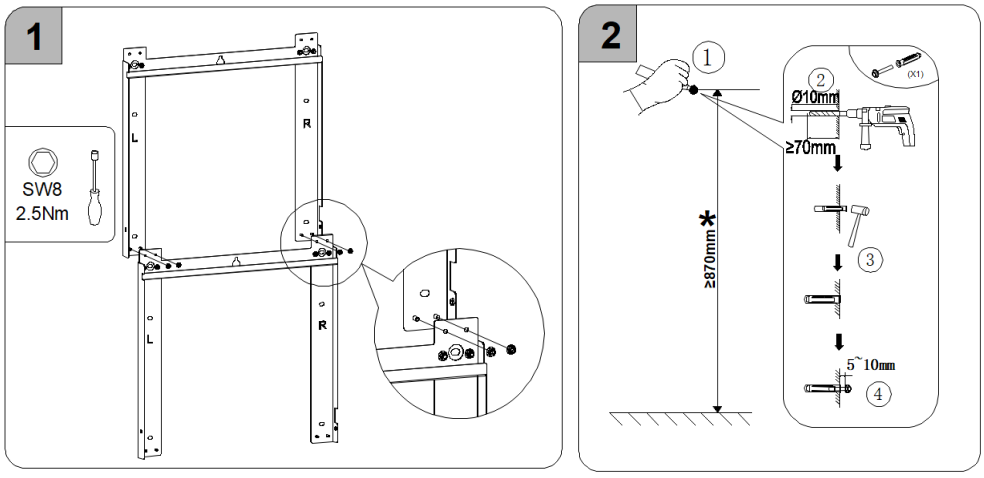
When mounting multiple batteries with wall brackets for the first time, please follow these steps.

a. Take out the top, left and right beams of the wall bracket from the package, and assemble them with M5 nuts (tool: SW8 hexagon sleeve, torque: 2.5Nm).

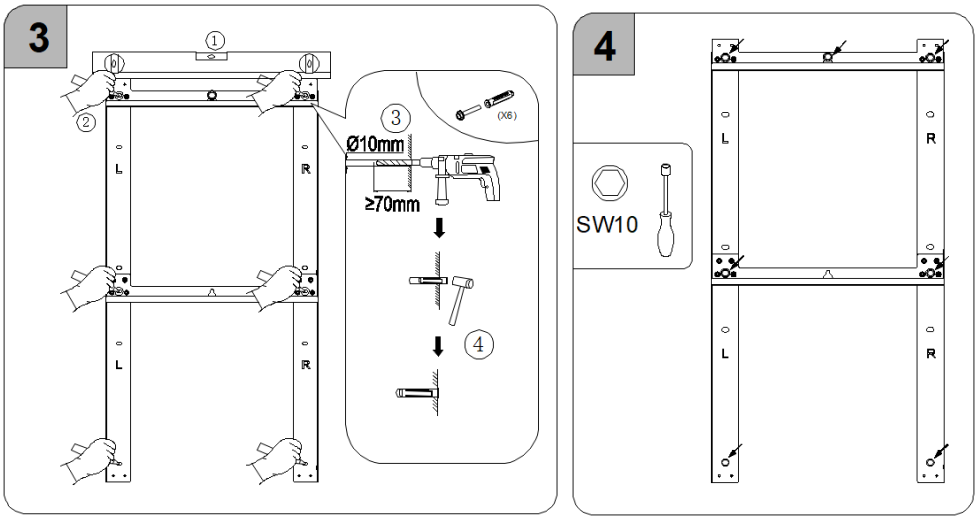
Align the upper hole of the lower wall bracket with the lower rivet of the upper wall bracket, assemble them with M5 nuts (tool: SW8 hexagon sleeve, torque: 2.5Nm), and then combine several wall brackets into a whole.

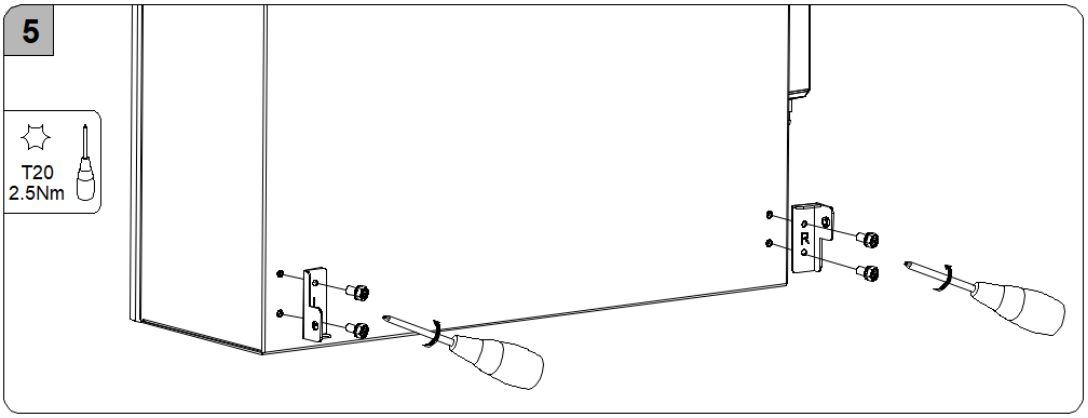
b. For other mounting steps, please see chapter 5.5.2.1 Wall Bracket Installation for One Battery Installation and follow step b to step g.

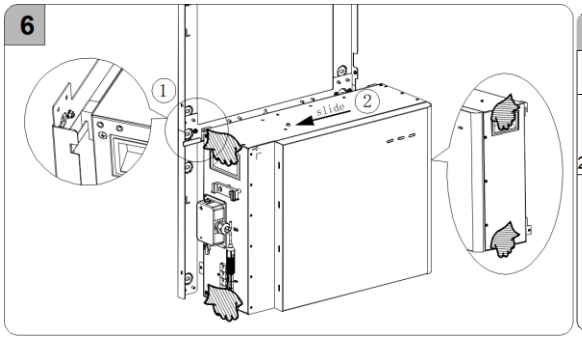
c. Take out the grounding bar from the package and use it to connect the lower left corner of the upper battery and the upper left corner of the lower battery (tool: T20 screwdriver, torque: 2.5Nm).

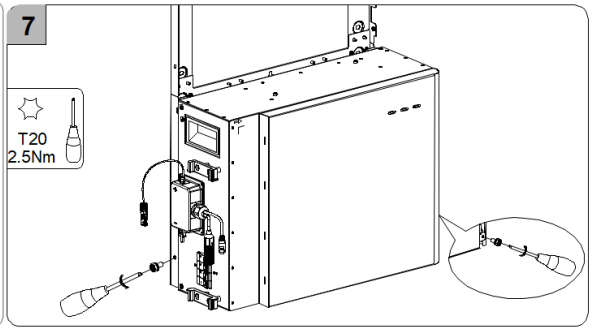


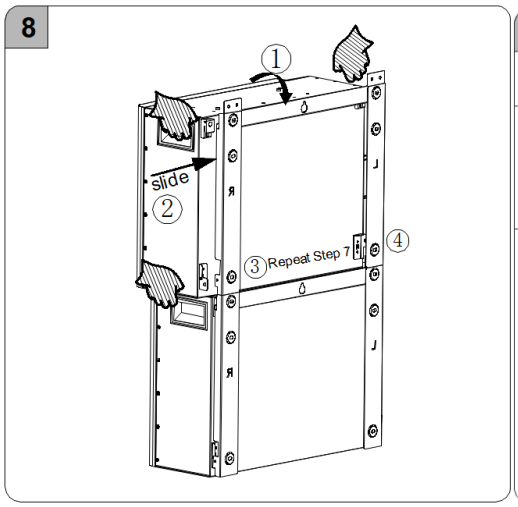
* This recommended value “870mm” is for wall bracket location of the second battery seeing from the bottom up. This measurement may adjust depending on the number of expansion batteries mounted later.

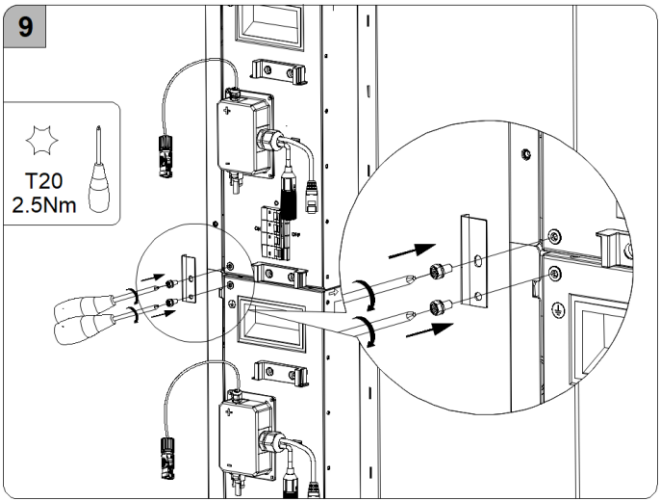



5
T20
2.5Nm
R


6
1
slide
2


7
T20
2.5Nm


8
1
slide
2
3 Repeat Step 7
4


9
T20
2.5Nm

5.5.2.3 Wall Bracket Installation for Batteries Expansion Installation

For additional batteries installation (from bottom to top), the expansion batteries should be mounted below existing batteries. Please follow these steps.

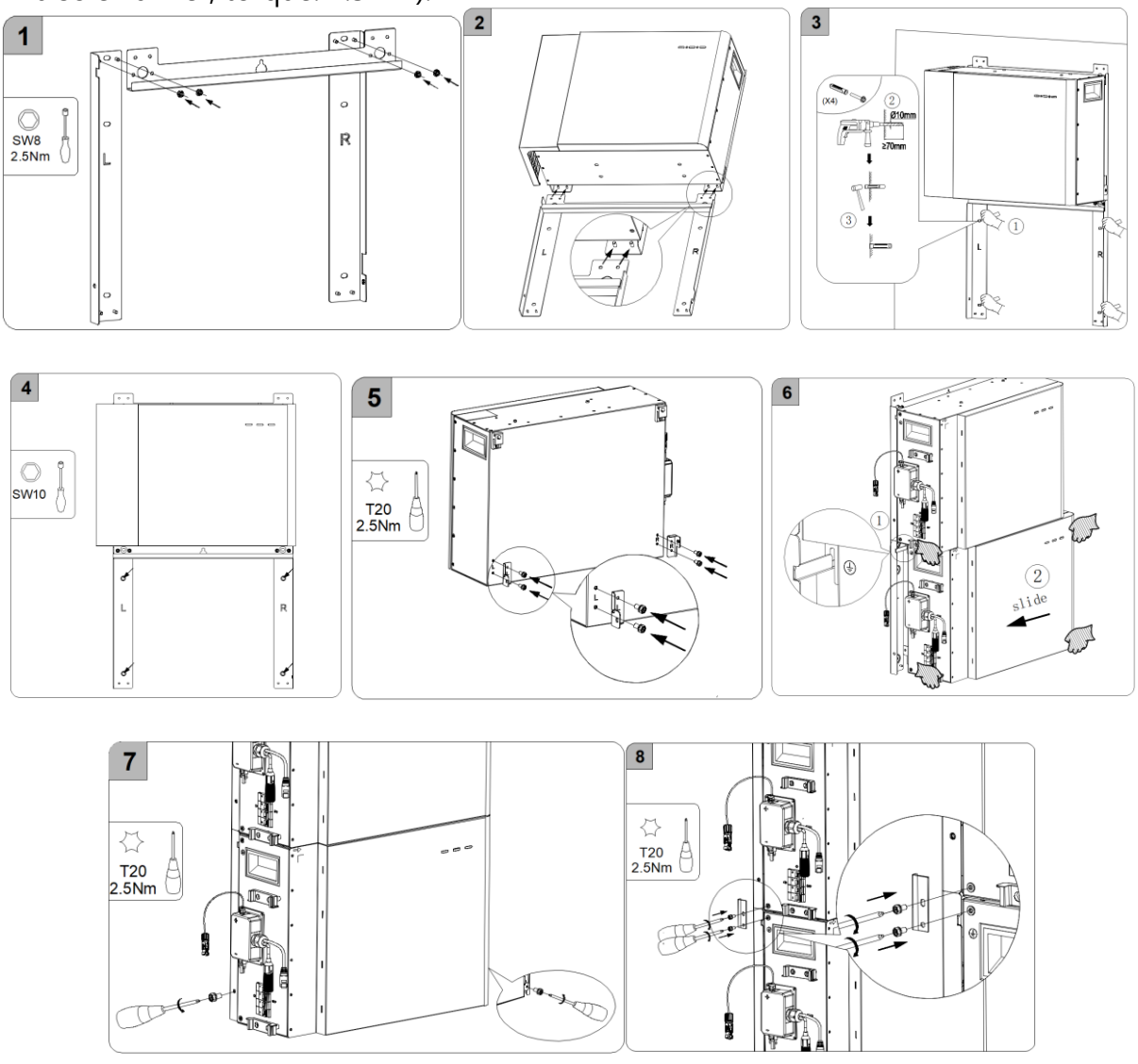
a. Take out the top, left and right beams of the wall bracket from the package, and assemble them with M5 nuts (tool: SW8 hexagon sleeve, torque: 2.5Nm).

Align the upper holes of the lower wall bracket with the lower rivets of the upper wall bracket, and mark the drilling position of the newly wall bracket.

b. Remove the newly assembled wall bracket and drill the marked hole with drill Φ10. Insert screw anchors into the drilling holes, tighten the screws with the SW10 socket wrench to secure the wall bracket to the wall.

c. For other mounting steps, please see chapter 5.5.2.1 Wall Bracket Installation for One Battery Installation and follow step b to step g.

d. Take out the grounding bar from the package and use it to connect the lower left corner of the upper battery and the upper left corner of the lower battery (tool: T20 screwdriver, torque: 2.5Nm).



5.5.2.4 Base Installation for Several Series Batteries Installation

When mounting multiple series batteries with base installation for the first time, please follow these steps.

a. Take out the base unit and tighten two hexagon head limit screws M5*12 to the designated location of the base unit's top (tool: T20 screwdriver, torque: 2.5Nm). Take out the right connection block for base unit from the package and tighten it to the right side of the base unit back.

Take out the position plate and place it against the wall. Place the base unit against the position plate and adjust the feet to level the base unit.

b. Lift the battery by using the handles at two sides, align the bottom holes of the first battery with the screw heads on the top of the base unit. Take out 2 cheese head screws M5*10 and tighten them to battery top's designated location for later position limit. Take out the left holder for wall bracket and right holder for wall bracket and tighten them to the lower left and lower right side of the battery back.

c. Secure the battery to the base unit, tighten them with one screw M5*12 from the lower left of the battery (tool: T20 screwdriver, torque: 2.5Nm).

d. Take out one right connection plate from the base unit package, use it to connect the lower right corner of the first battery and the upper right corner of the base unit (tool: T20 screwdriver, torque: 2.5Nm).

e. Lift the second battery by using the handles at two sides, align the bottom holes of the second battery with the screw heads on the top of the lower battery. Take out 2 cheese head screws M5*10, and tighten them to battery top's designated location for later position limit. Take out the left holder for wall bracket and right holder for wall bracket, and tighten them to the lower left and lower right side of the battery back.

Continue mounting more batteries by repeating this step.

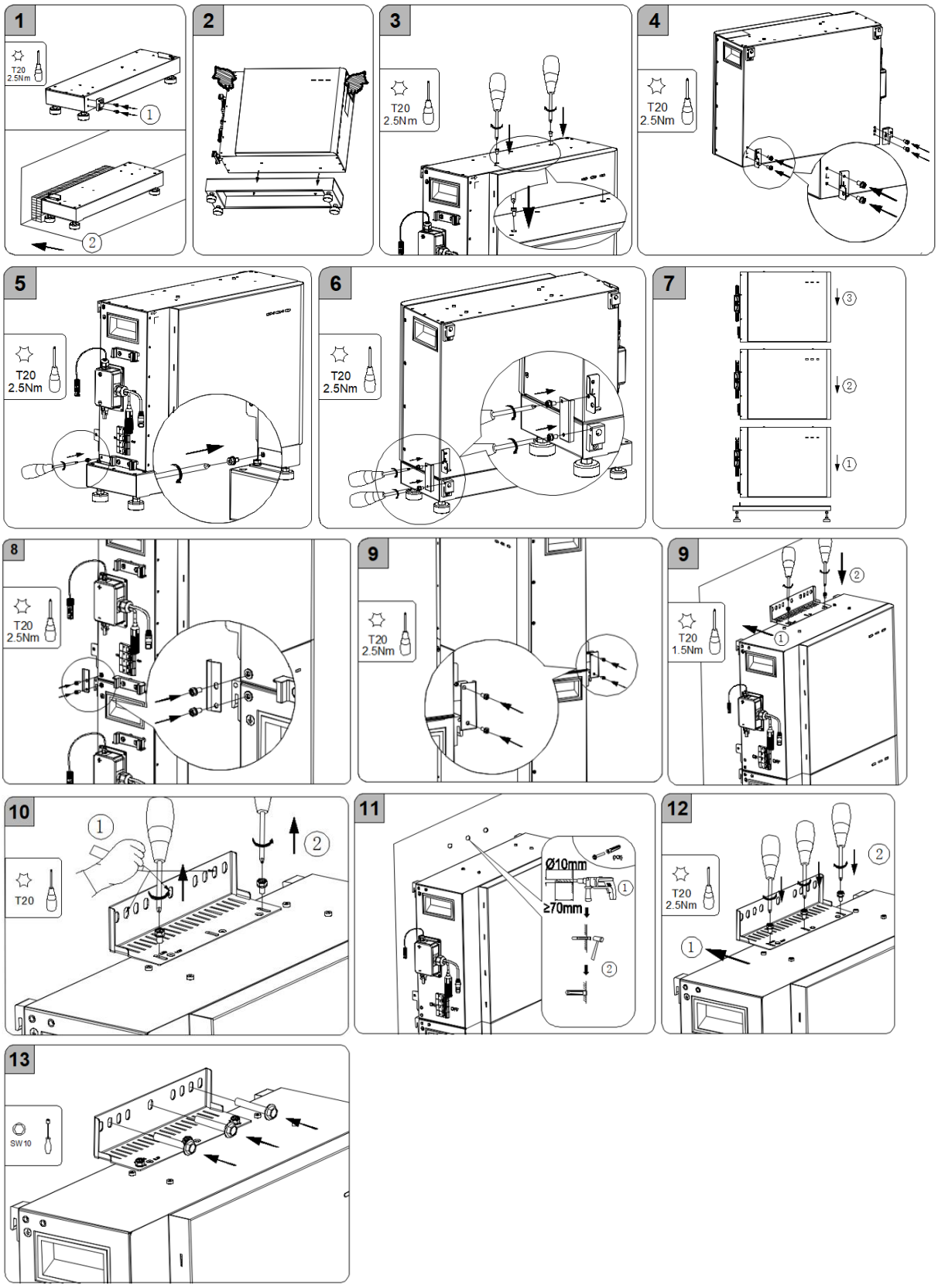
f. Take out the grounding bars from the battery package, and use it to connect the lower left corner of the upper battery and the upper left corner of the lower battery (tool: T20 screwdriver, torque: 2.5Nm).

g. Take out the right connection plates from the base unit package, use them to connect the lower right corner of the upper battery and the upper right corner of the lower battery (tool: T20 screwdriver, torque: 2.5Nm).

h. Pre-mount the top wall bracket to the upper battery top and mark drill positions.

i. Remove the top wall bracket and cover the top of the battery with a plastic bag. Then, drill 3 holes in the wall with a Φ10 drill to a depth of about 70mm and clean the holes and insert screw anchors into the drill holes.

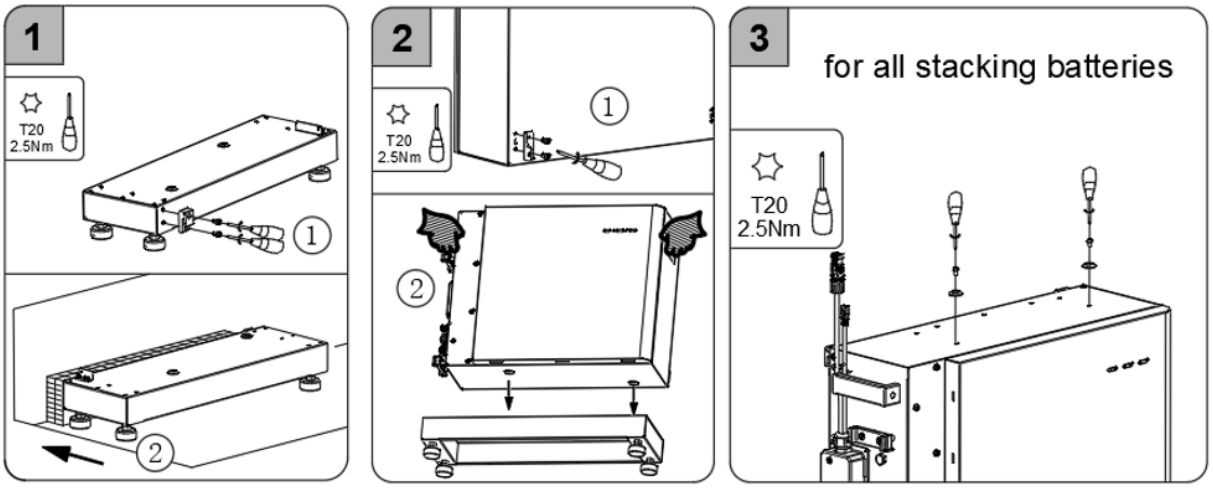
j. After removing the plastic bag, tighten the top wall bracket to the top of the battery (tool: T20 screwdriver, torque: 2.5Nm). Secure the top wall bracket to the wall with the provided screws using the SW10 socket wrench.



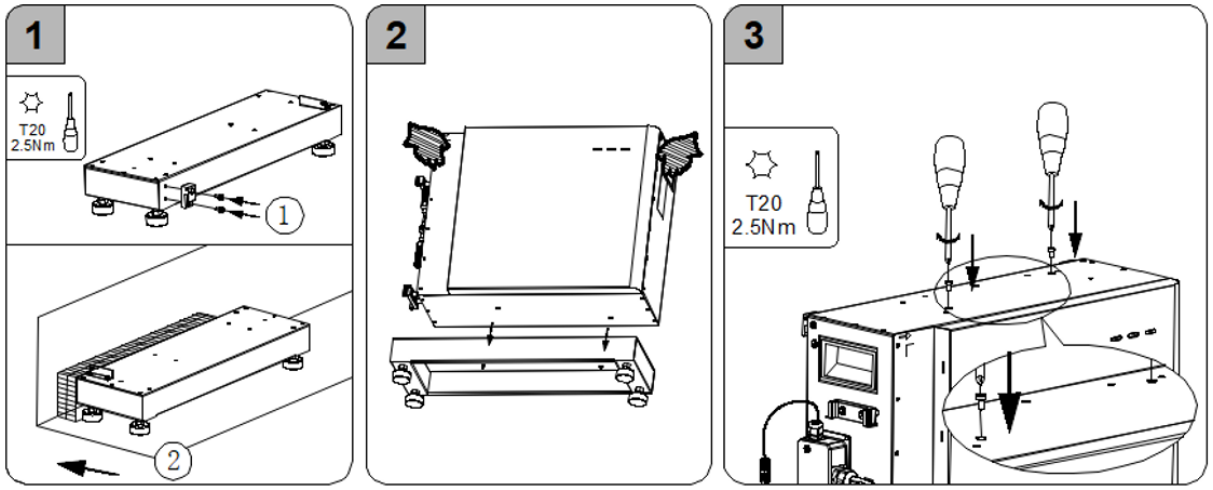
2 to 6 batteries are suitable for the SMILE-G3 three phase energy storage inverter.

For batteries base installation, there was a tiny difference in **stacking positioning materials** between these series batteries.

For SMILE-G3-BAT-3.6S/4.0S, installers need to mount two **limit blocks** to the top of the batteries for stacking positioning of upper battery.



For SMILE-G3-BAT-3.8S, installers need to mount two **hexagon head limit screws M5×10** to the top of the batteries for stacking positioning of upper battery.



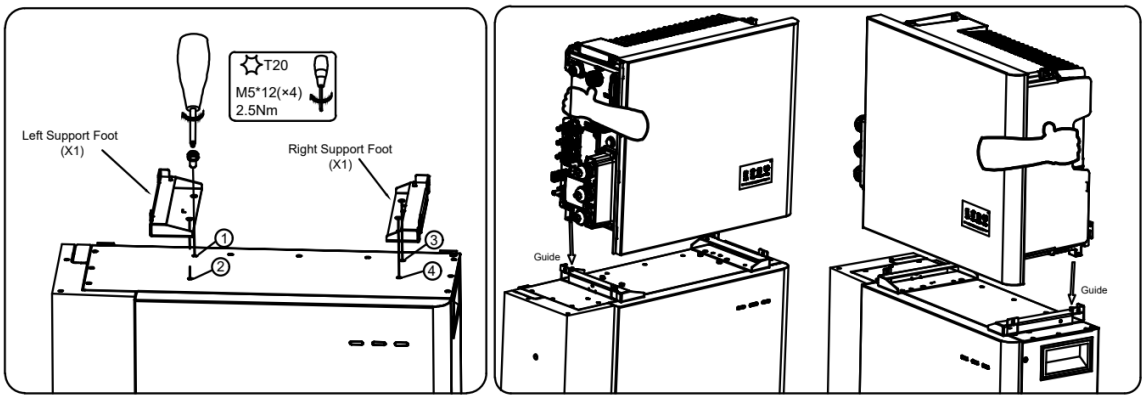
5.5.3. Mounting the Energy Storage Inverter

Mount the energy storage inverter standing on the battery

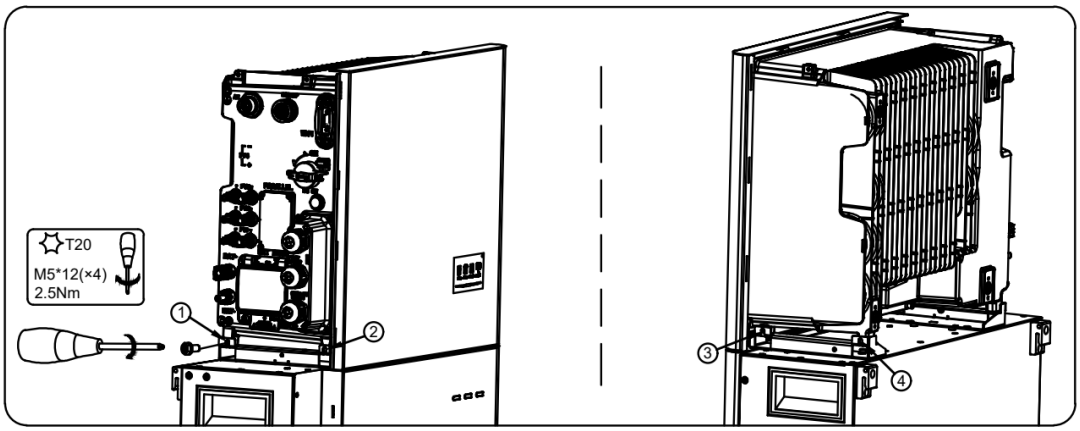
a. Take out the left support foot and right support foot from the inverter package.

b. Mount the left support foot and right support foot onto the top of the upper battery.

c. Place the inverter onto the two support feet.
Ensure the lower right and left holes on the bottom of the inverter align with and insert into the respective guides in the support feet.



d. Attach the inverter to the side support feet. The inverter mounting holes should align with the horizontal holes of the side support feet. Note that the inverter sits inside (between) the two feet and is secured with two screws on the left and right sides of the system.

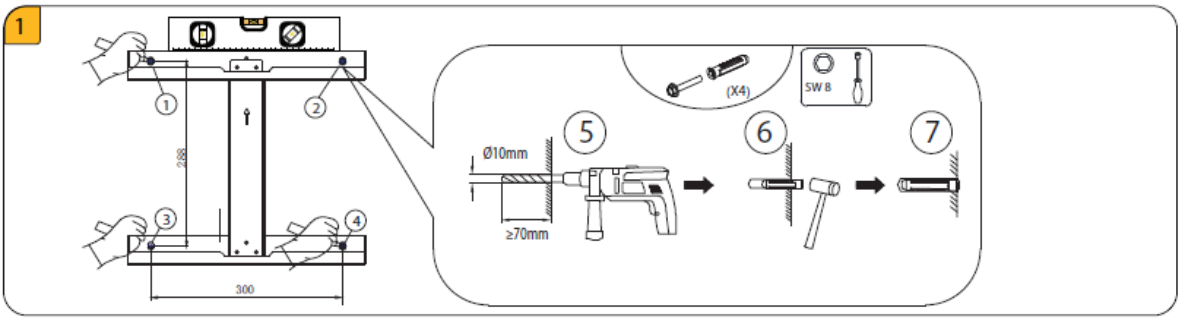


Mount the inverter with wall bracket for battery ready scenario.

a. Take out the wall bracket or the energy storage inverter from the package.

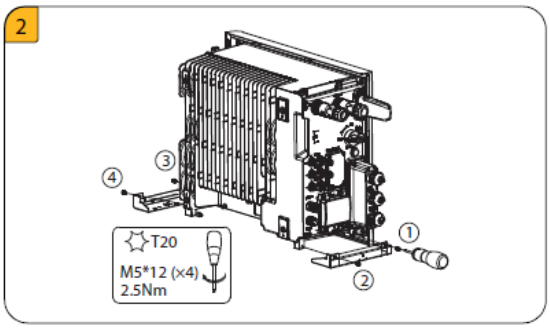
b. Select a suitable height to mount batteries below later.
Please reserve enough height if you want to add more batteries later.
Mark the four drilling position of the wall bracket, and drill the marked hole with drill Φ10. Insert screw anchors into the drilling holes.

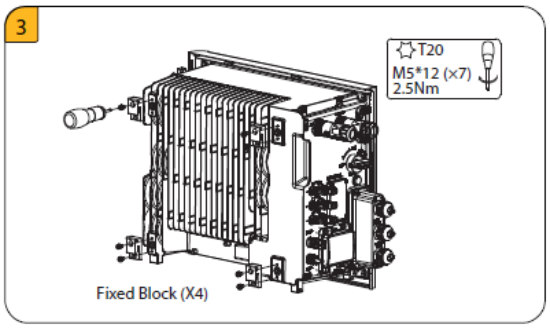
c. Ensure that the wall bracket is placed horizontally using a spirit level before securing it. Secure the bracket to the wall, and tighten the screws with the SW8 hexagon sleeve.



d. Take out the left support foot and right support foot, mount them to the lower right and left edges on the bottom of the inverter with screws M5X12 (tool: T20 screwdriver, torque: 2.5Nm).

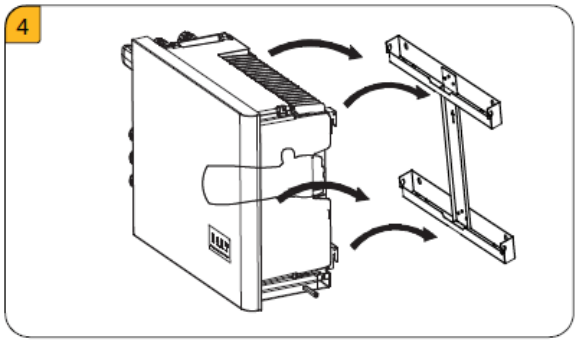
e. Take out the four hooks for wall bracket from the package, assemble them with screws M5×12 (tool: T20 screwdriver, torque: 2.5Nm).

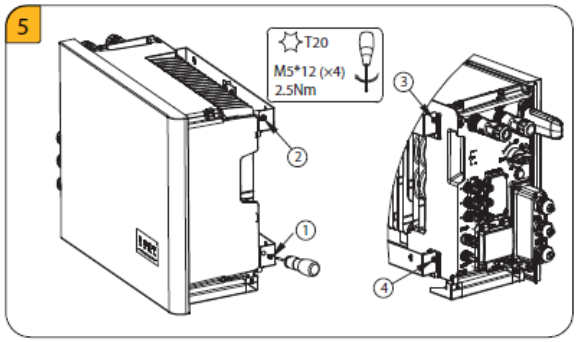




f. Hook the inverter onto the wall bracket.

g. Secure the inverter to the wall bracket. Insert the hexagon head screws M5×12 into the lower and upper threaded holes on both sides of the inverter anchorage bracket respectively and tighten them. Ensure that the inverter is securely in place.





5.5.4. Special Feature Only for Battery SMILE-G3-BAT-3.6S/4.0S

Wall-Mounted Battery Disassembling

CAUTION

Risk of injury due to the weight of the battery

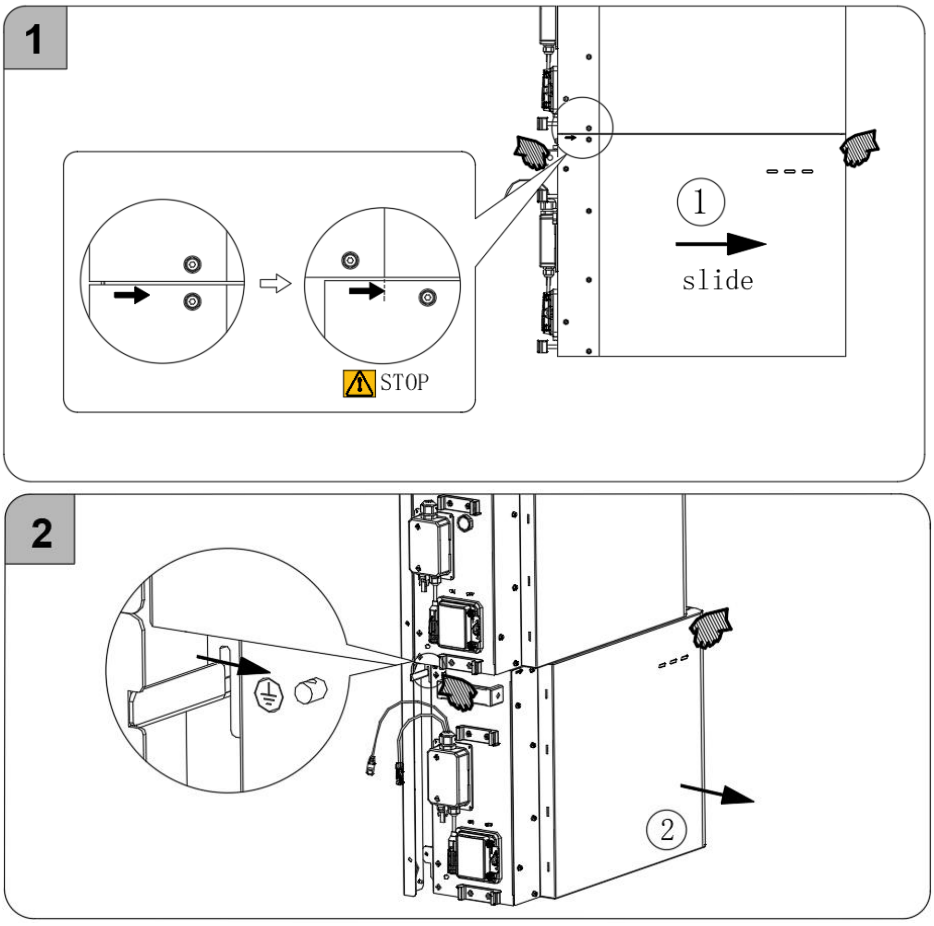
Injuries may be caused if the product is lifted improperly or dropped while being transported or mounted. To avoid this danger:

• Transport and lift the product carefully. Take the weight (45kg) of the product into account and use lifting and conveyance aids such as lifting trolleys.

•Ensure that at least two individuals are present for mounting and disassembling the product.

• Wear suitable personal protective equipment for all work on the product.

When disassembling a battery that has been mounted with wall bracket and is not directly connected to the inverter, always hold the handles on both sides of the battery firmly and slide it to the right. Once the arrow on the upper left of the cover aligns with the left protruding side of the upper battery, carefully lift the battery for-ward and off the wall bracket.



Battery Installation for Battery Ready Application.

Battery Ready scenario is that end users initially only installed hybrid inverter as PV inverter but did not install batteries, later the users diside needs to install the batteries. At this section we will introduce how mount the first series battery, please follow these steps.

a. Remove the support plate for left cable cover and support stud for right cover of the hybrid inverter.

b. Take out the top, left and right beams of the wall bracket from battery package, assemble them with M5 nut (tool: SW8 hexagon sleeve, torque: 2.5Nm).

c. Take out two connectors for wall brackets from battery package, assemble them with M5 nut (tool: SW8 hexagon sleeve, torque: 2.5Nm).

d. Align the upper holes of the two connectors for battery wall bracket with the lower rivets of the wall bracket of the hybrid inverter, mark the drilling position of the newly wall bracket of the series battery.

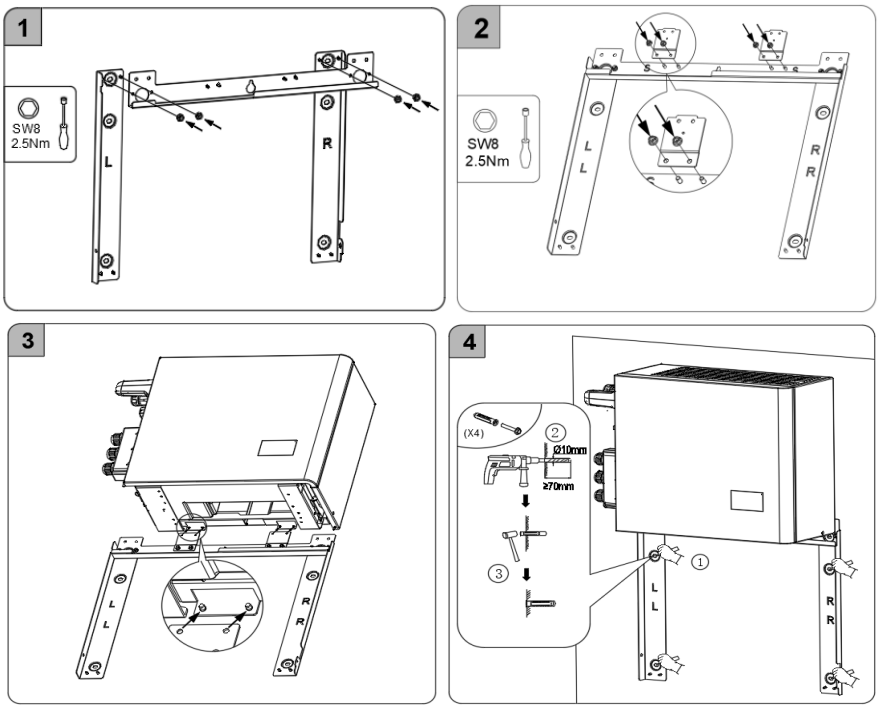
e. Remove the newly assembled battery wall bracket, drill the marked hole with drill Φ10. Insert screw anchors into the drilling holes, tighten the screws with the SW10 socket wrench to secure the wall bracket to the wall.

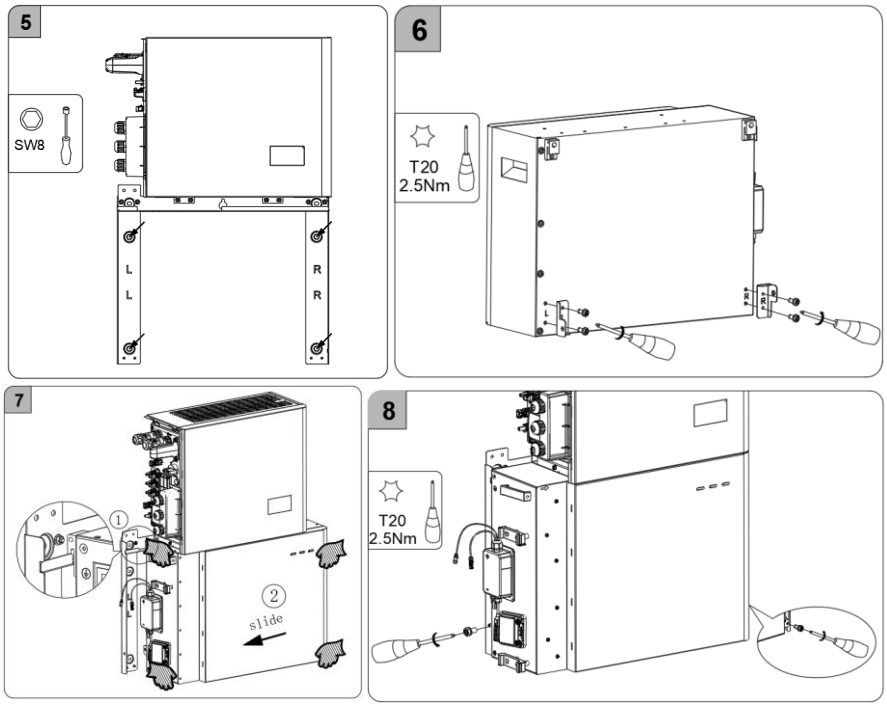
f. Take out the left holder for wall bracket and right holder for wall bracket, and tighten them to the lower left and lower right side of the battery back.

g. Always hold the handles on both sides of the battery firmly and move it to the left, let the left hook of the battery passes through the opening of the battery wall bracket, carefully lift the battery backward and move it to the left limit.

h. Secure the battery to the wall bracket and tighten them with two screws using a Torx screwdriver (tool: T20 screwdriver, torque: 2.5Nm).

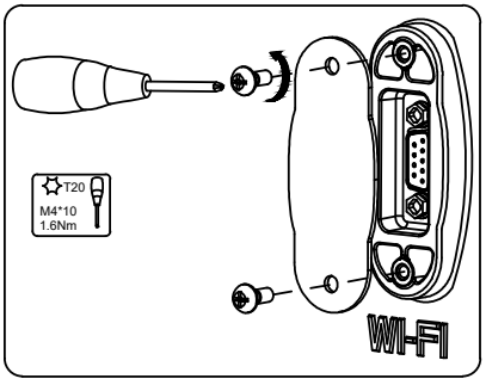
i. For other operating steps when mounting more expansion batteries, please see chapter 5.5.2.3 Wall Bracket Installation for Batteries Expansion Installation.



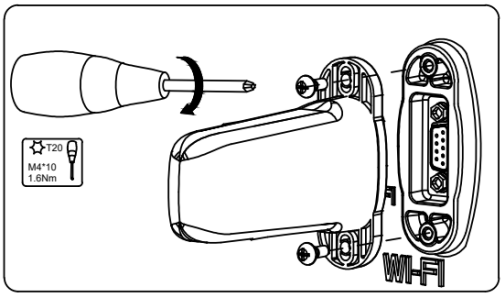


5.5.5. Mounting the Wi-Fi Module

a. Remove the protective cover of Wi-Fi port at the left of the inverter.



b. Tighten the Wi-Fi module onto the inverter with two M4×12 screws provided (Tool: T20 screwdriver, torque: 1.6Nm). DO NOT OVERTIGHTEN – do not damage the plastic housing of the Wi-Fi module. Note that AlphaESS always recommends a LAN cable connection over the use of a Wi-Fi module.



6. Electrical Connection

Precautions

DANGER

Electric Shock Hazard - Before connecting cables, switch OFF all breakers and switches connected to the inverter and batteries.

CAUTION

- Damage to the energy storage system caused by incorrect cable connections is not covered under warranty.
- Only certified electricians accredited by AlphaESS are allowed to connect cables.
- Appropriate PPE must be worn when installing or connecting the Product.

NOTICE

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only.
Select cables in accordance with local cable specifications (green-and-yellow cables are only used for PE).

6.1. Cable Requirements for Connection

No.	Cable	Type	Conductor Cross Section Area Range	Outer Diameter	Source
1	Battery power cable	Standard PV cable (recommended type: H1Z2Z2-K)	10mm^2 for SMILE-G3-BAT-8.2P 10mm^2 for series batteries	N/A	Supplied with the battery Supplied with the inverter
2	Battery communication cable	Standard network cable (recommended type: Cat5e, UTP, UV-resistant for outdoor use)	0.12~0.2mm^2 (AWG26~AWG24)	4~6 mm	Supplied with the battery
3	PV Power cable	Standard PV cable (recommended type: H1Z2Z2-K)	4~6mm^2	5.5~ 9mm	Purchased by the installer
4*	Signal cable	Standard network cable (recommended type: Cat5e, UTP, UV-resistant for outdoor use)	0.12~0.2mm^2 (AWG26~AWG24)	4~6mm	Purchased by the installer
5**	Signal cable	Two-core outdoor shielded twisted pair copper cable	0.5~1.5mm^2	4~6mm	Purchased by the installer
6***	Signal cable	Outdoor shielded twisted pair copper cable	0.5~1.3mm^2	4~6mm	Purchased by the installer
7	AC power cable	Five-core (L1, L3, L3, N and PE) outdoor copper cable	4~6mm^2	13 ~17.5mm	Purchased by the installer
8	PE cable	Single-core outdoor copper cable	2.5~6mm^2	N/A	Purchased by the installer

* For CAN/RS485, LAN, three-phase meter (with CT), DRM communication connection with inverter.

** For three-phase meter (without CT) communication connection with inverter.

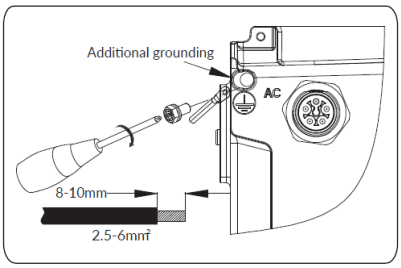
*** For AUX communication connection with inverter.

6.2. Grounding Connection

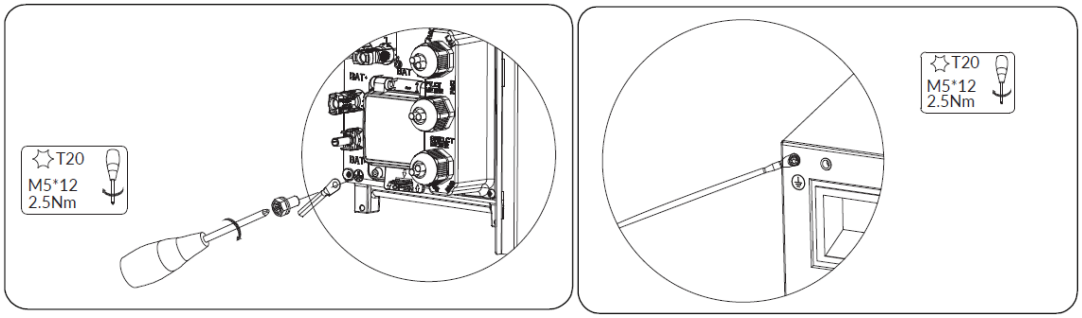
> **CAUTION**
>
> **Electric Shock Hazard**
>
> Before doing electrical connection, please ensure the PV switch & all AC and BAT circuit breakers in the energy storage system are switched OFF and cannot be accidentally or unintentionally reactivated.

A grounding point is provided near the grid connector on the energy storage inverter. Prepare M5 Eye/Ring terminals, strip the grounding cable insulation, insert the stripped conductor into the ring terminal lug and crimp with a crimping tool.
Connect the grounding terminal to the inverter (tool: T20 screwdriver, torque: 2.5Nm).

Grounding connection for the energy storage inverter.

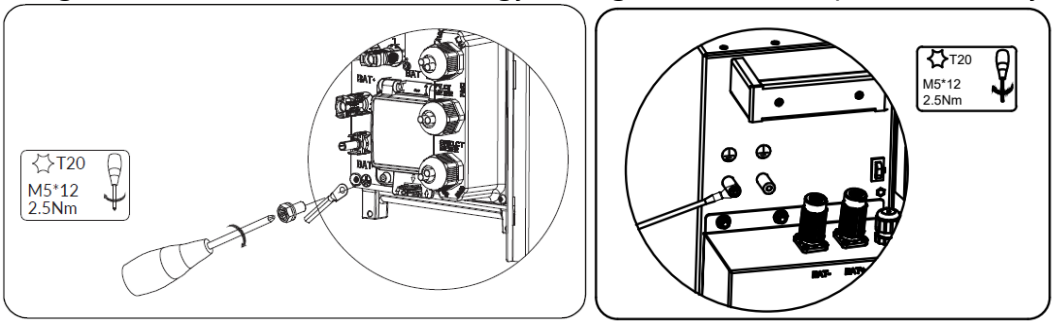


Grounding connection between the energy storage inverter and series battery



Inverter side Series Battery side

Grounding connection between the energy storage inverter and parallel battery



Inverter side Parallel battery side

6.3. AC Connection

6.3.1. Requirements for the AC Connection

AC cable requirements as follows:
☐ Conductor type: copper wire (tinned copper preferred)
☐ Current carrying capacity depends on the Model selected and should be such that the AC cable can carry the full current of the AC supply and the Backup output:
Example for 10kW inverter model
AC Supply Max. current: 21.7A
Backup Output Max. current: 14.5A
Note: Account for temperature derating and voltage drop/rise when selecting wire diameters. 110°C or higher rated cable derates slower as temperatures increase.
☐ External diameter: typically 13 mm to 17.5 mm for grid connector and backup connector
☐ Grid and backup conductor cross-section recommendation: 4-6 mm^2
☐ Insulation stripping length: 10 mm
☐ Sheath stripping length: 43 mm

DANGER

You must protect each inverter with an individual grid/backup circuit breaker in order to ensure that the inverter can be disconnected safely.

CAUTION

Residual-current monitoring unit

Residual-current monitoring unit

The inverter does not require an external residual-current device when operating.

If local regulations or a particular installation configuration requires the use of a residual-current device, or a Hybrid-coupled storage system with a big coupling capacity from the PV array and PV inverter, the following must be observed:

The inverter is compatible with type A residual-current devices with a rated residual current of 100mA or higher. Each inverter in the system must be connected to the utility grid via a separate residual-current device.

CAUTION

For Australia and New Zealand installation site, the neutral cables of grid side and backup side must be connected together, otherwise the backup output function will not work normally.

6.3.2. Select Suitable AC Circuit Breaker

The general requirements for the selection of circuit breakers are determined by standards and country-specific provisions. The following factors should be considered when selecting a suitable circuit breaker:
Factors influencing the current-carrying capacity of the cable: type of cable used, ambient temperature around the cable, type of cable routing, bundling of cables.
Other influencing factors: loop impedance, mutual heating of circuit breakers, ambient temperature at the circuit breaker, selectivity, type of connected device.
If these factors are ignored, it will increase the risk of the circuit breaker tripping under normal operating conditions.
Selecting Circuit Breakers for the AC supply and Backup output is dependent on the maximum current of the backup circuit and the inverter (if it is force-charged), the model of MCBs used and their derated current rating considering their maximum temperatures. Supplier Datasheets detail temperature derating for their MCBs. Ensure the MCBs used are appropriate for the current and the operating temperature. Otherwise, the risk of the circuit breaker tripping will increase under normal operating conditions.

AC connection recommendation for SMILE-G3-T4-INV

Description	Max. Current	Breaker Type	Recommended cable cross section
Grid Side	11.6A	16A	2.5 to 6mm^2
Backup Side	5.8A	16A	2.5 to 6mm^2

AC connection recommendation for SMILE-G3-T6-INV

Description	Max. Current	Breaker Type	Recommended cable cross section
Grid Side	17.4A	25A	4 to 6mm^2
Backup Side	8.7A	16A	2.5 to 6mm^2

AC connection recommendation for SMILE-G3-T8-INV

Description	Max. Current	Breaker Type	Recommended cable cross section
Grid Side	21.7A	32A	4 to 6mm^2
Backup Side	11.6A	16A	2.5 to 6mm^2

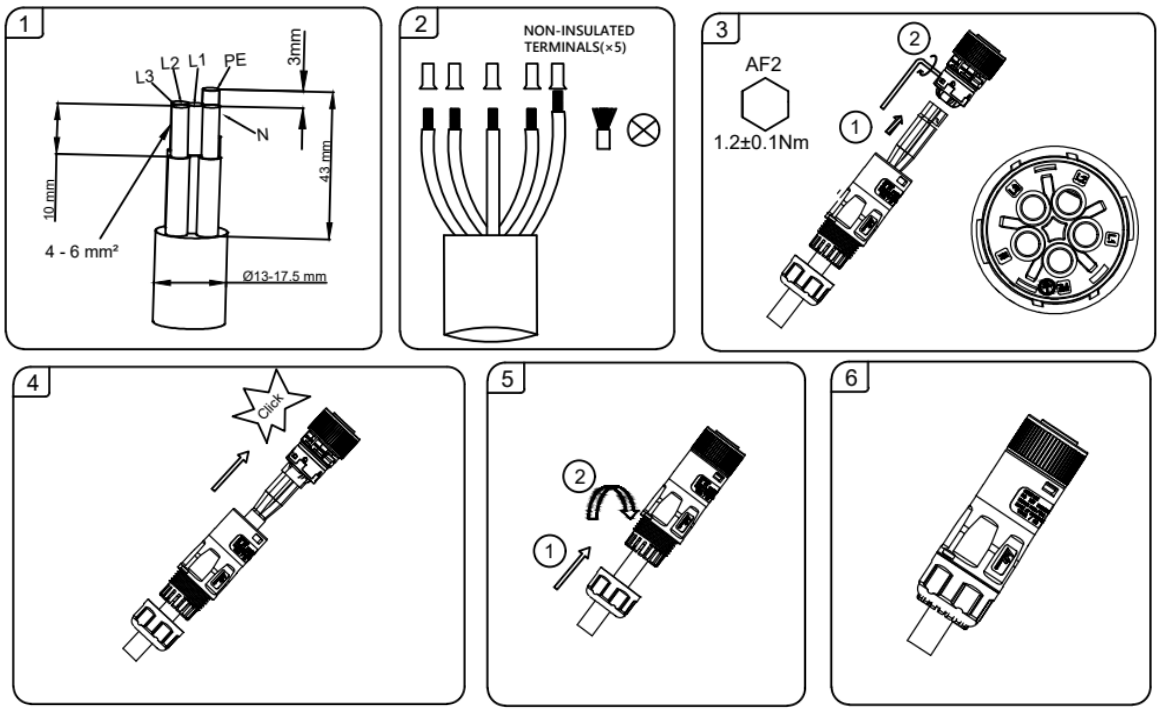
AC connection recommendation for SMILE-G3-T10-INV

Description	Max. Current	Breaker Type	Recommended cable cross section
Grid Side	21.7A	32A	4 to 6mm^2
Backup Side	14.5A	25A	4 to 6mm^2

6.3.3. Grid and Backup Connection

The steps for connecting the grid connector as follows:

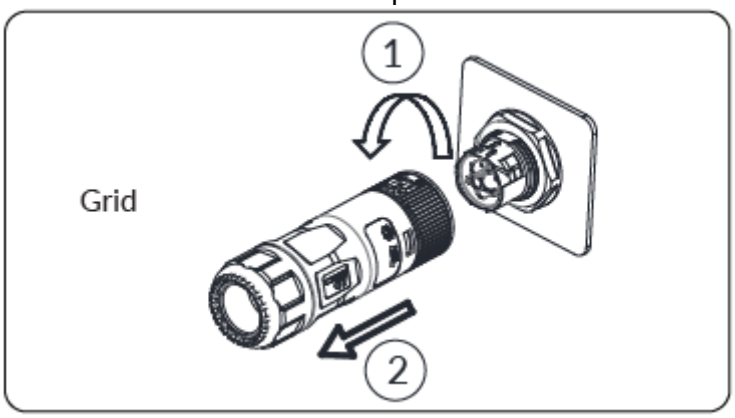
1. Disconnect the PV switch, grid, backup and battery circuit breaker and secure them to prevent reconnection.
2. Strip the AC cable outer insulation by 43 mm.
3. Shorten L1, L2, L3 and N by 3 mm each, so that the grounding conductor is 3 mm longer. This ensures that the grounding conductor is the last to be pulled from the screw terminal in the event of tensile strain.
4. Strip the insulation of L1, L2, L3, N and the grounding conductor 10 mm.
5. If using fine stranded wire, fit L1, L2, L3, N and PE with bootlace ferrules.
6. Disassemble the grid connector plug, pass the swivel nut and threaded sleeve over the AC cable.
7. Insert the five conductors into the screw terminals on the bush insert and tighten the screws using the torque 1.2 Nm with provided tool. Ensure that all conductors are securely fastened in the screw terminals on the bush insert.
8. Insert the threaded sleeve into the bush insert and hear the "click" sound. Screw the swivel nut onto the threaded sleeve.
9. Plug the grid connector into the socket for the grid connection until it audibly snaps into place. When doing so, align the grid connector so that the convex rib on the bush insert on the grid connector should point to the groove on the grid connection socket first, and then insert the grid connector to the grid connection socket.



The steps for backup connection are similar to the grid connection, with a distinction in step 9:
Plug the backup connector into the socket for the backup connection until it audibly snaps into place. When doing so, align the backup connector so that the groove on the bush insert on the backup connector should point to the convex rib on the backup connection socket first, and then insert the backup connector to the backup connection socket.

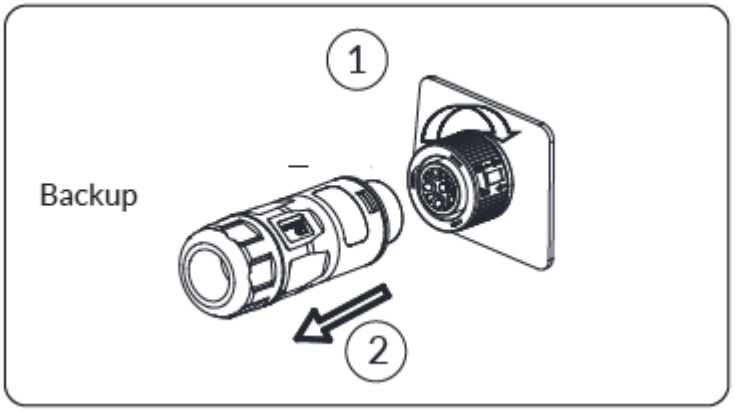
To unplug the grid connector (e.g. due to faulty assembly), proceed as follows.

1. Rotate the bush insert of the connector anticlockwise.
2. Carefully separate the connector. Do not pull on the cable.



To unplug the backup connector (e.g. due to faulty assembly), proceed as follows.

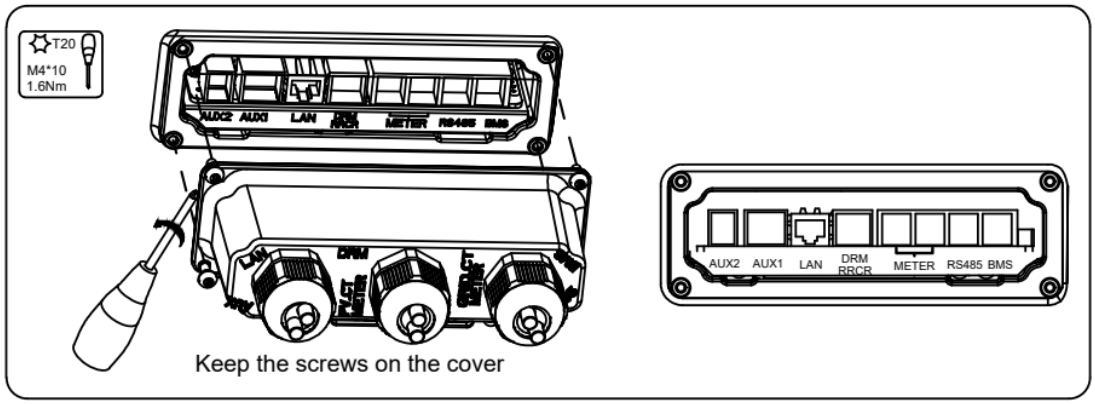
1. Rotate the bush insert of the connector clockwise.
2. Carefully separate the connector. Do not pull on the cable.



6.3.4. Meter Connection

Item	Current	Scenarios
DTSU666-3*230V 5(80)A	80A	Three-phase meter (without CT)
DTSU666-3*230V 100A/40mA	100A	Three-phase meter (with CT)
DTSU666-3*230V 250A/50mA	250A	Three-phase meter (with CT)

Loosen the strain relief nut nuts of the cable glands on the COM connection cover of inverter, and unscrew the 4 screws on the corners, then you will see meter communication ports.

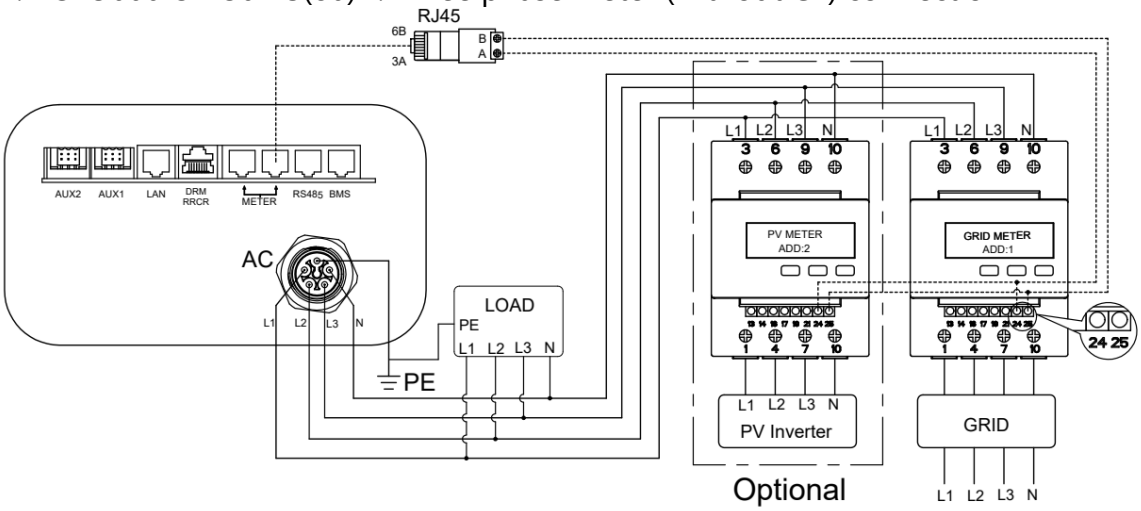


6.3.4.1 Meter Wiring

- Pass the meter cable through the cable gland of the COM connection cover but don't tighten the strain relief nut of the cable glands.
- Insert the RJ45 plug into the METER communication port.

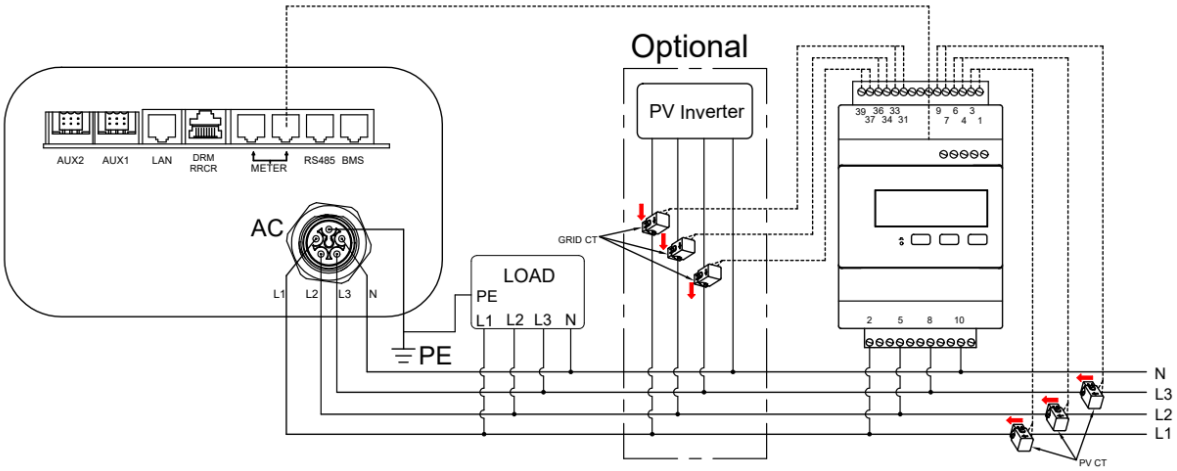
The other steps for meter connection as follows:

1. DSTU666-3*230V 5(80)A: Three phase meter (without CT) connection



Meter communication cable requirements: two-core outdoor shielded twisted pair copper cable (flexible); conductor cross-section 0.5~1.5mm^2; wires terminal should be fitted with bootlace ferrules.

2. DSTU666-3*230V 100A/40mA, DTSU666-3*230V 250A/50mA: Three phase meter (with CT) connection



Meter communication cable requirements: standard network cable (recommended type: Cat5e, FTP, UV-resistant for outdoor use).

The connections are marked clearly on the meter.

Wiring location description of Chint three phase meter (with CT)

Grid CT	PV CT	GRID
1--------IA* (White)	31--------IA* (White)	2----------L1
3--------IA (Blue)	33--------IA (Blue)	5----------L2
4--------IB* (White)	34--------IB* (White)	8----------L3
6--------IB (Blue)	36--------IB (Blue)	10-------- N
7--------IC* (White)	37--------IC* (White)	
9--------IC (Blue)	39--------IC (Blue)	

CT Group	Grid-> Load								PV->Load					
CT Phase	IA*	IA	IB*	IB	IC*	IC			IA*	IA	IB*	IB	IC*	IC
Terminal	1	3	4	6	7	9	X	X	31	33	34	36	37	39
Colour	White	Blue	White	Blue	White	Blue			White	Blue	White	Blue	White	Blue

NOTICE

Be VERY careful when wiring or checking these connections because the connections appear reversed when the meter is secured in place on the Din Rail. Always physically check the label on the meter when wiring any CTs or grid reference wires.

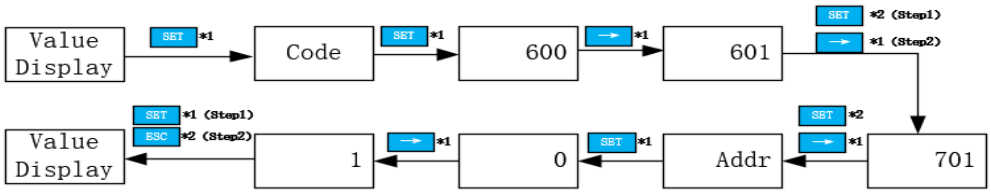
6.3.4.2 Meter Configuration

If connecting Chint DTSU666 meters without CTs, two meters are required if there is any AC-coupled PV; one for the Grid Import/Export and one for the AC-coupled PV measurements. Installers will need to purchase the second meter.

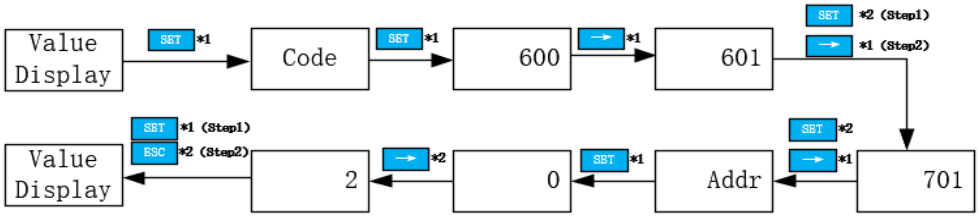
Model	Grid Meter Address	PV Meter Address
DTSU666-3*230V 5(80)A (without CT)	1	2
DTSU666-3*230V 100A/40mA (with CT)	1	N/A
DTSU666-3*230V 250A/50mA (with CT)	1	N/A

1. DTSU666-3*230V 5(80)A: Three-phase meter (without CT)

When the meter is used as Grid meter, please follow the steps below to complete the address setting.

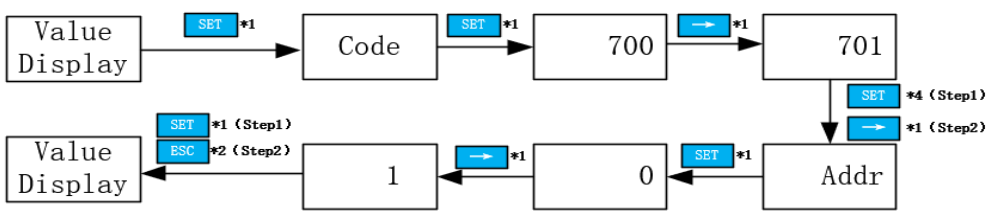


When the meter is used as PV meter, please follow the steps below to complete the address setting.



2.DTSU666-3*230V 100A/40mA, DTSU666-3*230V 250A/50mA: Three-phase meter (with CT)

Please follow the steps below to complete the address setting.



Meter Setting on AlphaCloud

Step 1:

When the system work mode is selected as “DC”, click the slider under the “Grid Meter” label to turn the “Meter” icon orange.

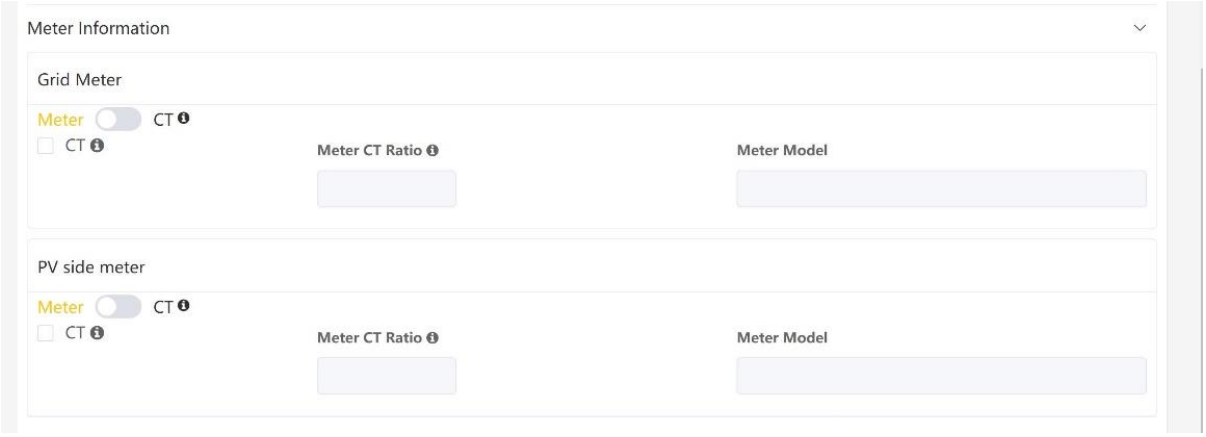
When the system work mode is selected as “AC” or “Hybrid”, click the slider under the “Grid Meter” and “PV side meter” to turn the “Meter” icons orange for both.

Step 2:

Click "Save" and wait a few minutes to refresh the page.

When the “Meter Model” displays DTSU666 model, the setting is successful.

> **CAUTION**
>
> Do not tick the CT box to modify the CT ratio



Meter Setting on AlphaAPP

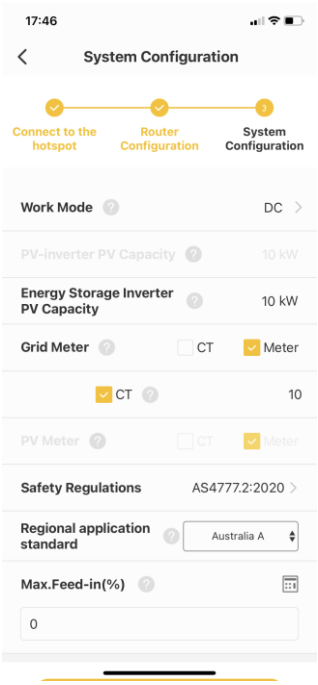
Step 1:

When the system work mode is selected as “DC”, only tick the "Meter" icon on the right of the “Grid Meter”.

When the system work mode is selected as “AC” or “Hybrid”, tick both the "Meter" box on the right of the “Grid Meter” and the “PV Meter”.

Step 2:

Click "Submit" and enter the “System information” page to check the meter model. When the “Meter Model” displays DTSU666 model, the setting is successful.



> **CAUTION**
>
> Do not tick the CT box to modify the CT ratio.

6.4. PV Connection

DANGER

Danger to life due to electric shock if live components or DC cables are touched

The DC cables connected to a battery or a PV module may be live. Touching live DC cables can result in serious injury or even death due to electric shock. To avoid this danger:

- Disconnect the inverter and battery from voltage sources and make sure it cannot be reconnected before working on the device.
- Do not touch non-insulated parts or cables.
- Do not disconnect the DC connectors under load.
- Wear suitable personal protective equipment for all work on the product.
- Observe all safety information in this document.

NOTICE

Risk of the inverter due to overvoltage

The inverter can be destroyed if the open-circuit voltage of the PV modules exceeds the maximum input voltage of the inverter.

- If the open-circuit voltage of the PV modules exceeds the maximum input voltage of the inverter, do not connect any strings to the inverter and check the design of the PV system.

NOTICE

Risk of product damage due to ground fault on DC side during operation

Due to the transformerless topology of the inverter, ground faults on DC side during operation can lead to irreparable damage. Damages to the inverter due to a faulty or damaged DC installation are not covered by warranty. Although the inverter is equipped with a protective device that checks whether a ground fault is present during the starting sequence, the inverter is not protected during operation.

- Ensure that the DC installation is carried out correctly and no ground fault occurs during operation.

NOTICE

Risk of the inverter damage due to sand, dust and moisture ingress if the PV inputs are not closed

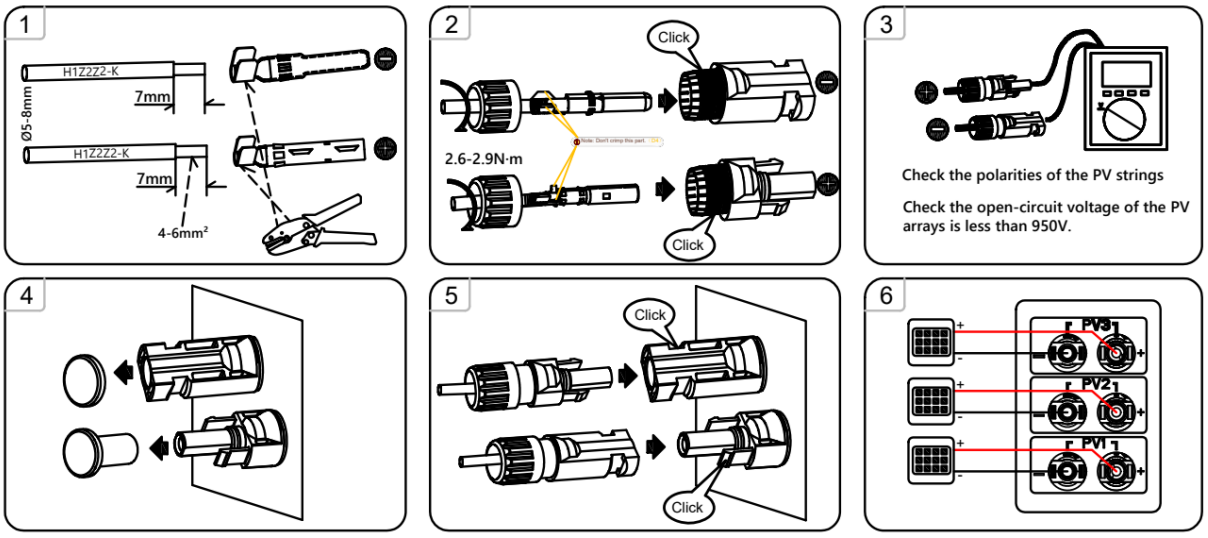
The inverter is properly sealed only when all unused PV inputs are closed with sealing plugs. Sand, dust and moisture penetration can damage the inverter and impair its functionality.

- Seal all unused PV inputs with sealing plugs.

Please ensure the follows before connecting PV strings to the inverter:

- Make sure the open voltage of the PV strings will not exceed the max. DC input voltage (1000Vdc). Violating this condition will void the warranty.
- Make sure the polarity of the PV connectors is correct.
- Make sure the PV-switch, breakers of battery, AC-BACKUP and AC-Grid are all isolated/in their "off" states.
- Make sure the PV resistor to ground is higher than 200K Ohms.

The inverter uses the Vaconn D4 PV connectors. Please follow the picture below to assemble the PV connectors. PV conductor cross section requirements: 4~6 mm^2.

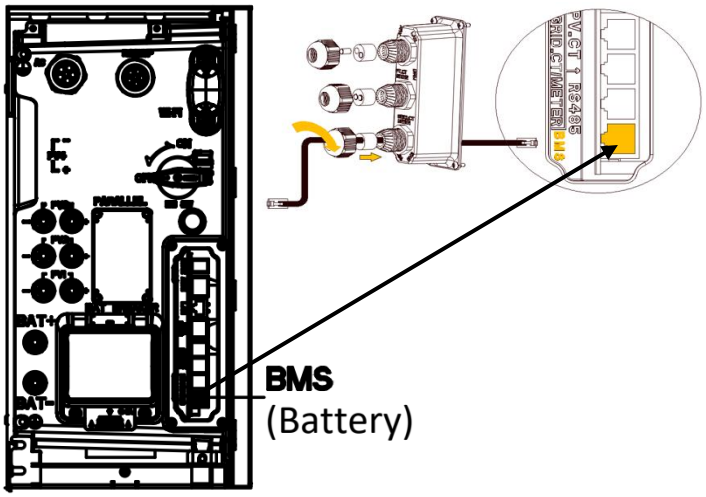


6.5. Electrical Connection between the Inverter and Battery

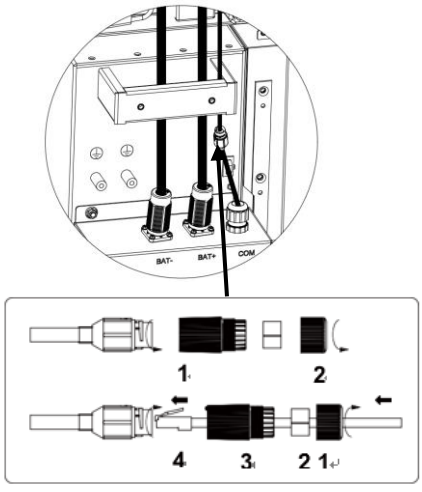
6.5.1. Communication Connection between INV and BAT

Communication cable connection between inverter and SMILE-G3-BAT-8.2P:

a. Remove the battery communication cable from the battery packaging.
b. Pass the battery communication cable (BMS cable) through the cable gland of the COM connection cover of energy storage inverter. Do not tighten the strain relief nuts of the cable glands yet.
c. Insert the RJ45 plugs into the BMS communication port on the Inverter Communication ports labelled “BMS”.
d. The battery communication ports of SMILE-G3-BAT-8.2P are on the left side.
e. Disassemble the battery communication connector components, pass the components through the communication cable, insert the RJ45 plugs into the BMS communication port, and secure the communication connector.
f. Only secure the covers in place after the CTs/Meter communication cable, the BMS cable and the LAN cable (if used) have been clipped into their respective ports.
g. When securing the cover over the communication ports, tighten the cover in place and then lightly push the communication cables into the cover as you tighten the strain relief nut onto the cables. This will ensure the communication cables are well-seated in the RJ45 ports.
h. Similarly secure the cable, gland and cover over the battery BMS connection.



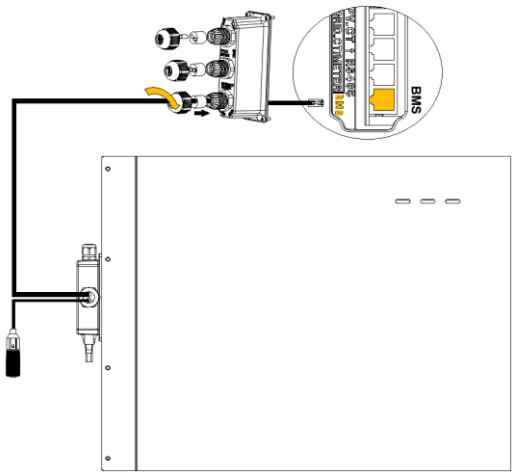
Inverter side



Battery SMILE-G3-BAT-8.2P side

Communication cable connection between the energy storage inverter and series batteries:

a. Pass the battery communication cable of the upper battery through the cable gland of the COM connection cover of inverter. Do not tighten the strain relief nuts of the cable gland.
b. Insert the RJ45 plug to the BMS communication port of the energy storage inverter.



6.5.2. System Connection between INV and BAT

DANGER

Danger to life due to short-circuit of the battery

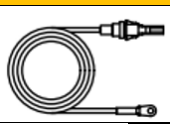
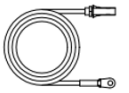
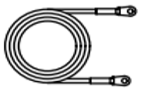
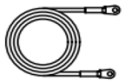
Touching the short-circuit connection of the battery can result in significant injuries or even death due to electric shock and massive energy release.

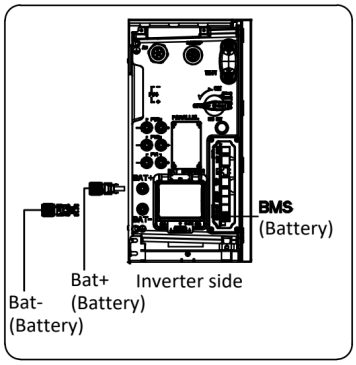
- Switch off the battery breaker which is located at the left side of the battery.
- Please connect both ends of one battery power cable completely before connecting the next power cable to avoid short-circuiting of the positive and negative battery power cables.

Power cables connection between inverter and parallel battery SMILE-G3-BAT-8.2P:

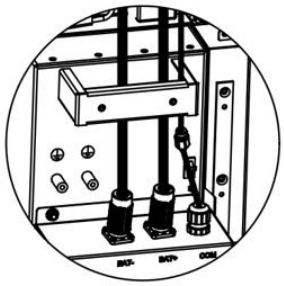
a. Remove the battery power cables from the battery packaging.
b. Take down the protective caps from the battery power connectors of the inverter.
c. Connect the battery cables to the inverter and battery SMILE-G3-BAT-8.2P.

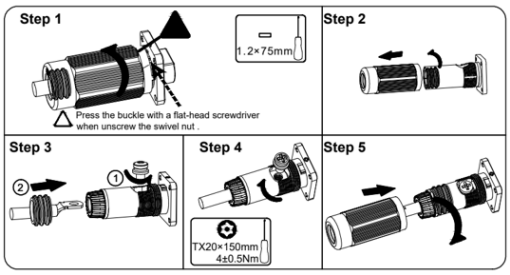
Please pay attention to the cable type. There is five kinds of cables.

No.	Picture	Description
1		Red power cable: Connect BAT positive of parallel battery and the BAT positive of inverter
2		Black power cable: Connect BAT negative of parallel battery and the BAT negative of inverter
3		Red power cable: Connect BAT positive terminals of batteries
4		Black power cable: Connect BAT negative terminals of batteries
5		The battery communication cable: Connect the BMS communication ports of the inverter and battery; Connect the BMS communication ports of the batteries



Inverter side





Parallel battery side

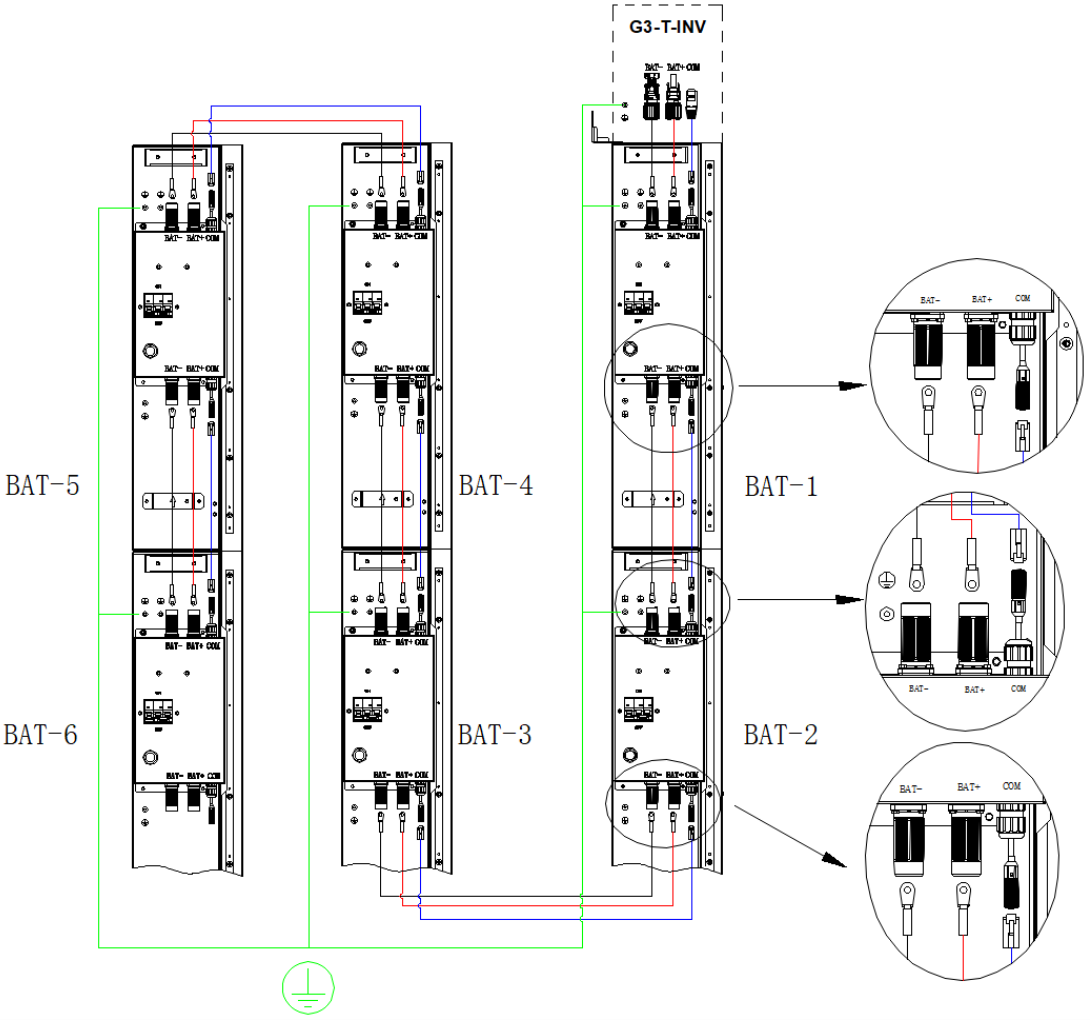
For electrical connection between multiple parallel batteries SMILE-G3-BAT-8.2P, please follow the steps below.

a. Remove the battery power cables and communication cable from battery package.
b. Connect the power cables from battery 2 to battery 1.
   Connect the BMS communication cables from battery 2 to battery 1.
   When installing more batteries, repeat this electrical connection step.
c. For grounding connection between batteries, please refer to chapter 6.2 Grounding Connection.

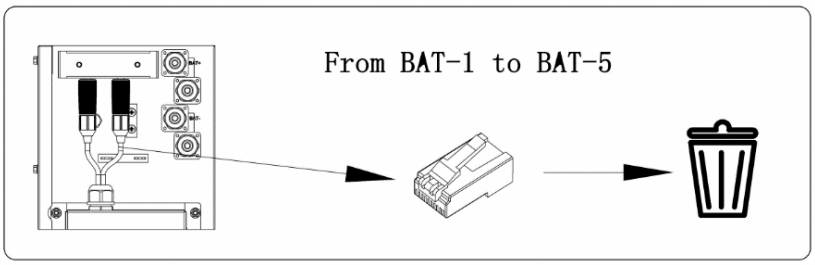
NOTICE

Connect the cables between the SMILE-G3-BAT-8.2P batteries, route them from the rear side of the battery when two batteries are installed side by side. installation.

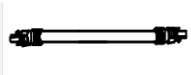
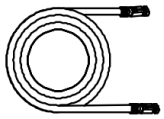
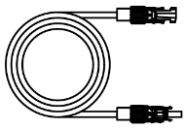
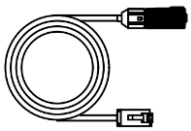
You can install up to 6 batteries in a system. Please install extra batteries by side. Batteries can be stacked up to two batteries per column.



Remove the excess terminal resistor



Power cables connection between the Inverter and series batteries (Max. 6):
a. Remove the battery power cables from the inverter packaging.
b. Take down the protective caps from the battery power connectors of the inverter.
c. Connect the battery cables to the inverter and series batteries.
Please pay attention to the cable type. There is four kinds of cables.

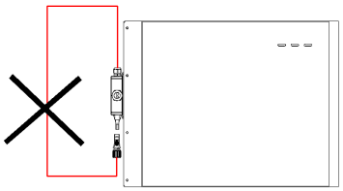
No.	Picture	Description
1		The shortest power cable (red): Connect BAT main positive of series battery and the BAT positive of inverter
2		The longest power cable (black): Connect BAT main negative of series battery and the BAT negative of inverter
3		The medium length power cable: Connect BAT negative of the bottom battery of first column series battery and BAT positive of the top battery of second column series battery
4		The battery communication cable: Connect the lower communication connector of the bottom battery of first column series battery and the upper communication connector of the top battery of second column series battery

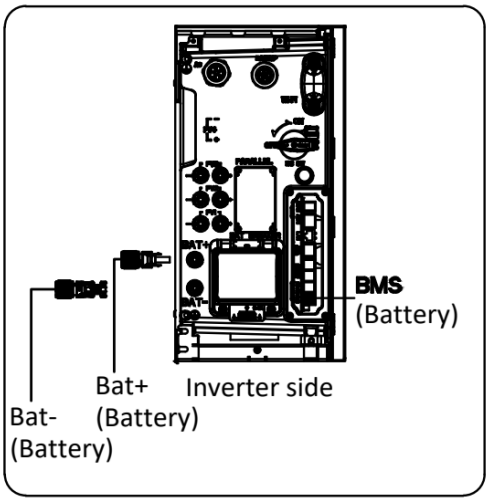
DANGER

Danger to life due to short-circuiting of the battery

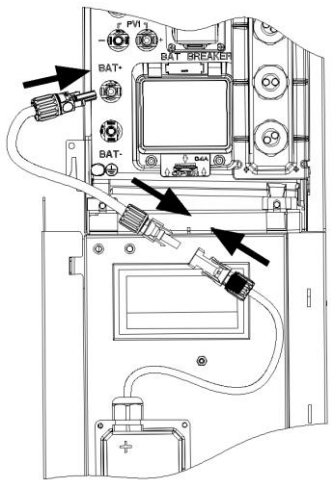
Touching the short-circuit connection of the battery can result in significant injuries or even death due to electric shock and massive energy release.

- Switch off the battery breaker located on the lower left of the battery.
- Connect the upper connector of the lower battery to the lower connector of the upper battery.
  Otherwise, the battery may short-circuit.



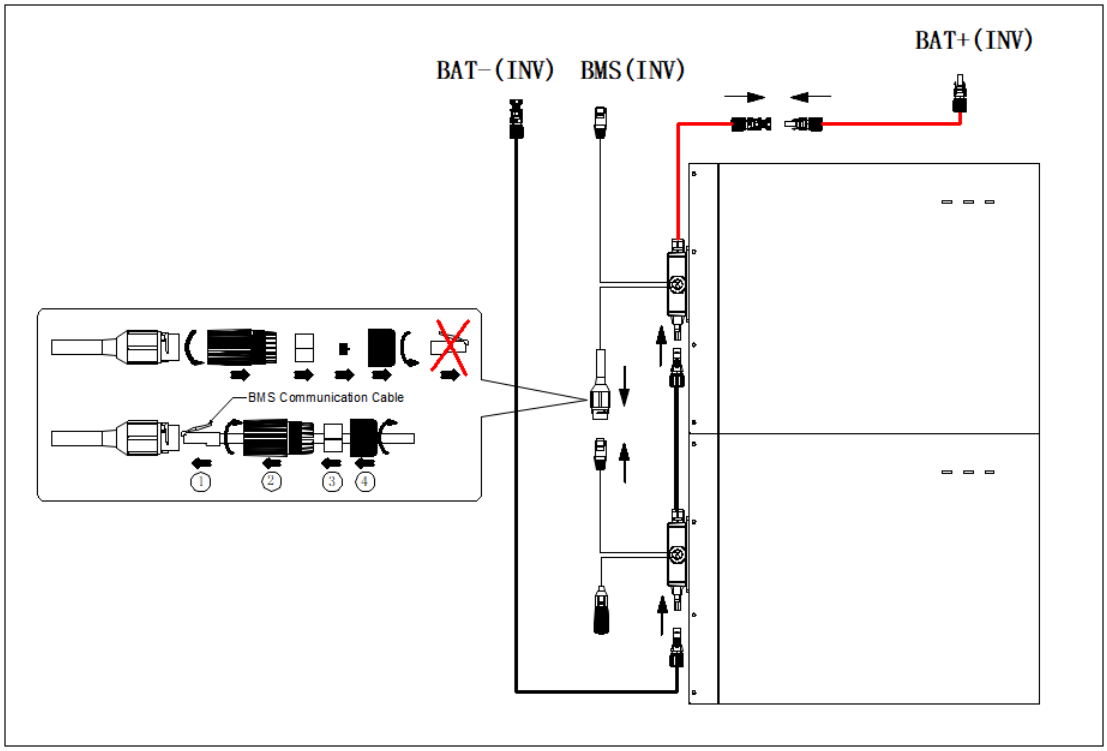


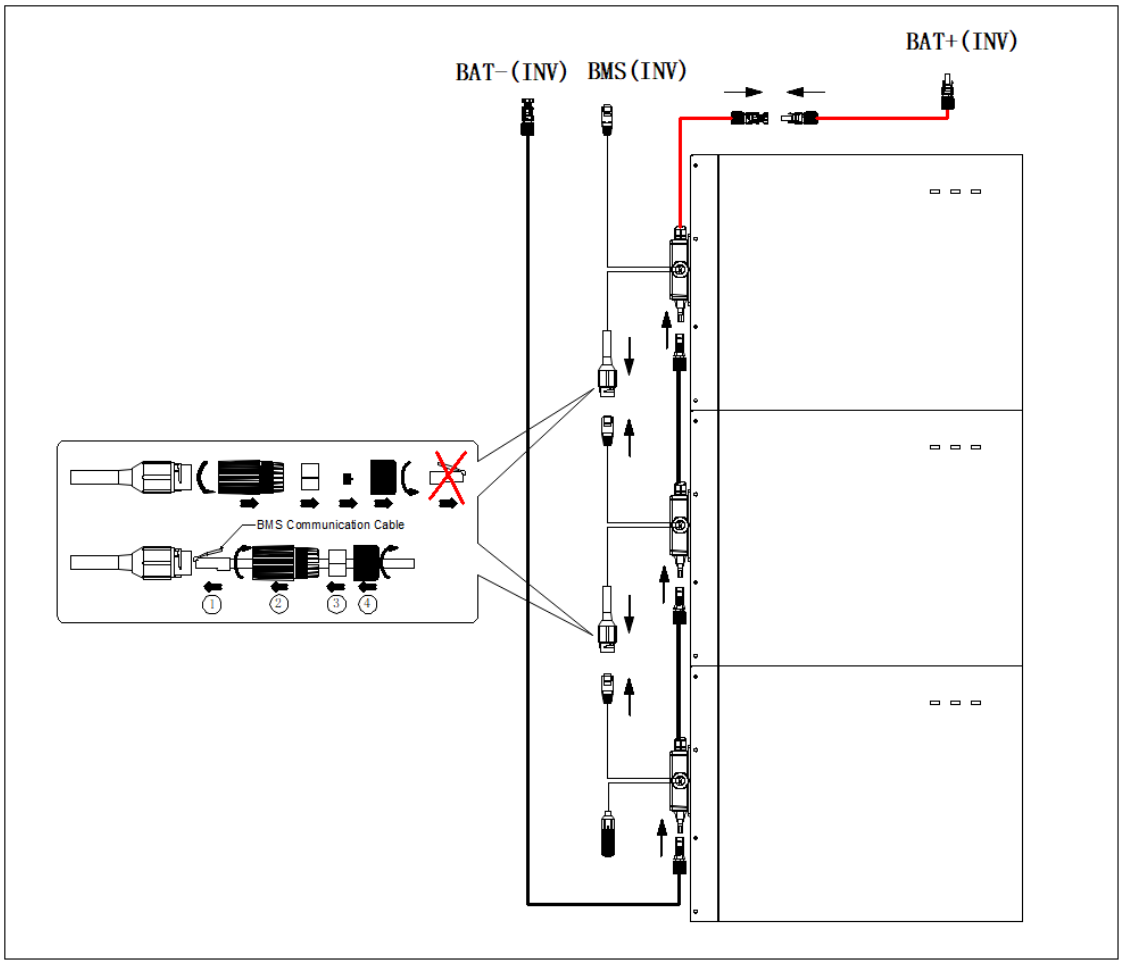
Inverter side

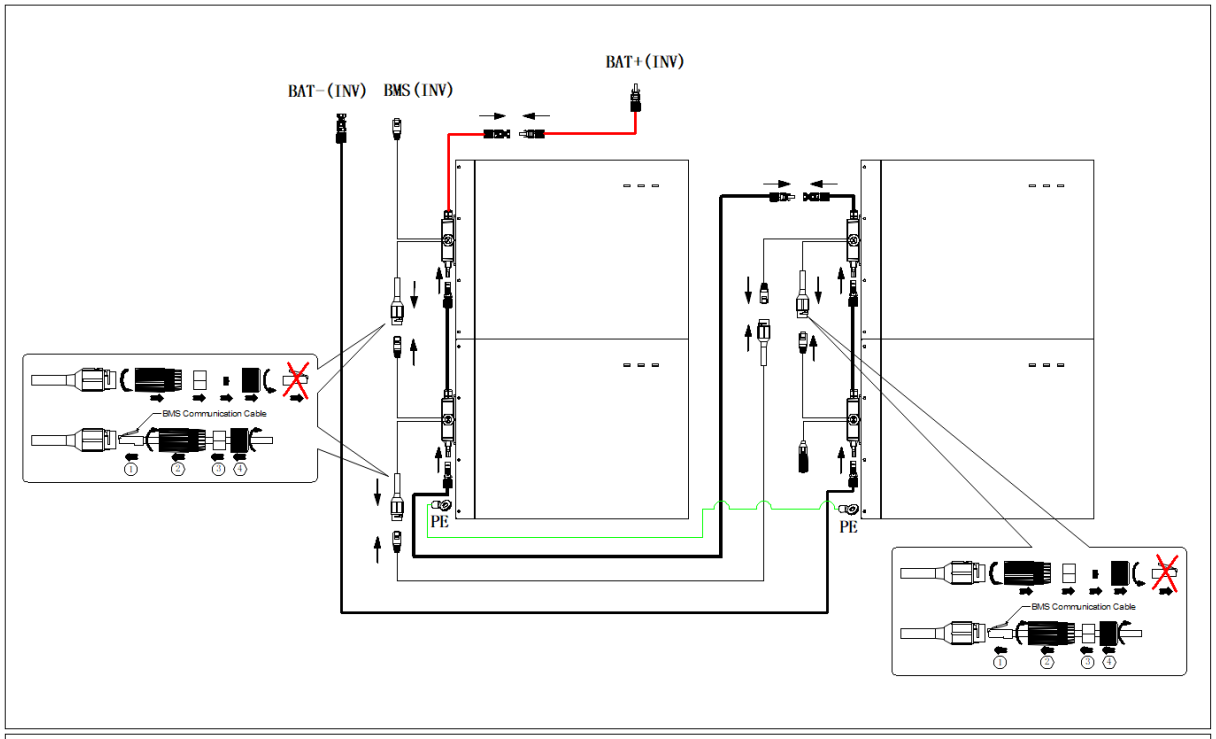


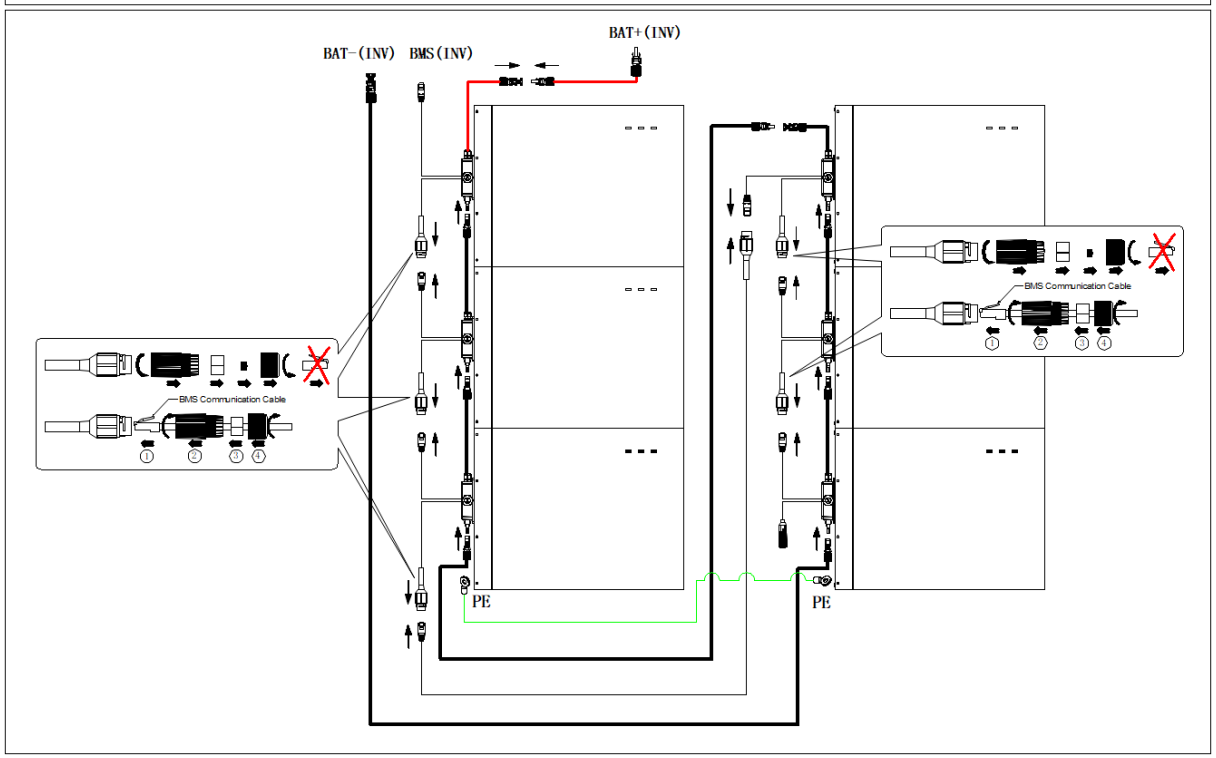
Positive connection between BAT and INV

System wiring diagrams for inverter and series batteries (2 to 6 unit) are as follows:







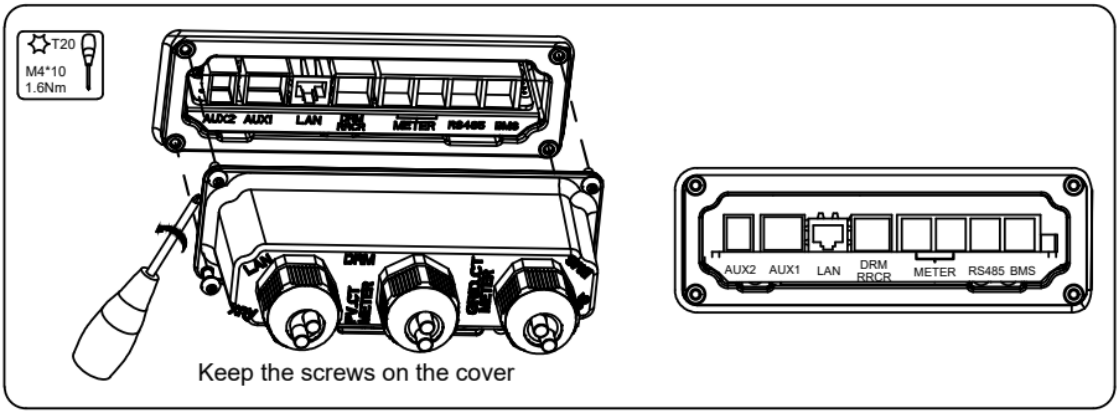


Accessory cables for distanced horizontal series batteries expansion should be purchased additionally.

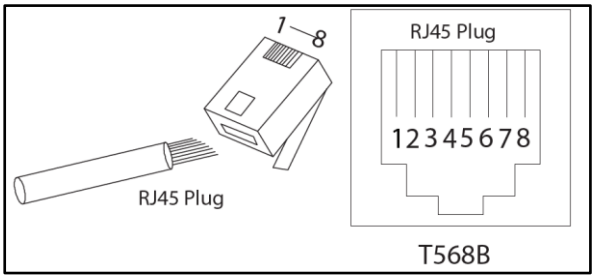
6.6. Communication Connection with Inverter

For other communication (AUX2, AUX1, LAN, RRCR, DRM, Meter, RS485) connection, please follow the steps below.

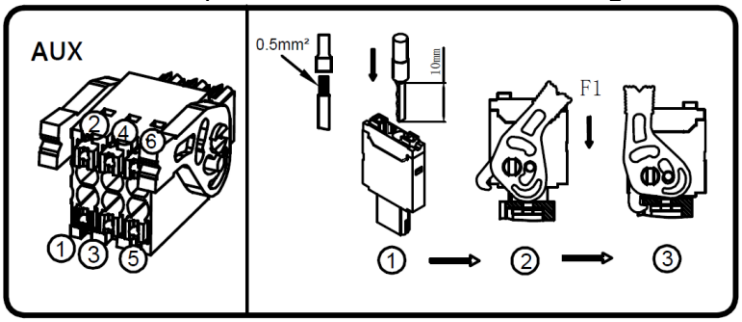
1. Loosen the cable glands on the COM connection cover of the inverter, and then unscrew the 4 screws on the COM connection cover.



2. Pass the communication cables through the cable glands of the COM connection cover. Do not tighten the strain relief nuts of the cable glands yet.
Insert the RJ45 plugs to the relative RJ45 sockets.



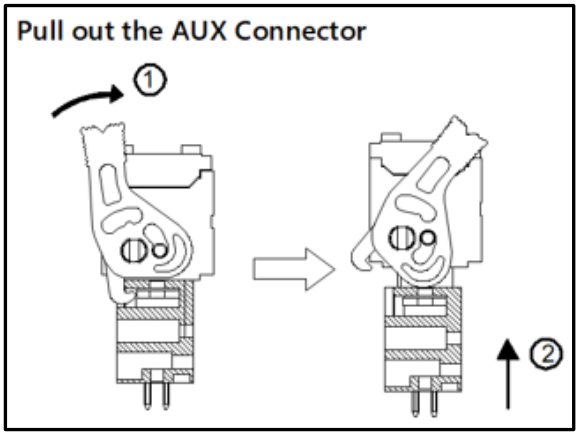
1) For meter wiring, refer to Section 6.3.4.1 for Meter Wiring.
2) If DRM support is specified, the system may only be used in conjunction with a Demand Response Enabling Device (DRED). This ensures that the system implements the commands from the grid operator for active power limitation at all times. The system and the Demand Response Enabling Device (DRED) must be connected in the same network.
   Only DRM0 is available for SMILE-G3 inverter.
3) Take out 2 pcs 6-pin terminal block for AUX connection.
   For AUX position definition, please refer to the AUX wiring documentation.



In emergency situations, such as fire, the end user can manually press the EPO (Emergency Power Off) button to shut down the inverter and switch off the battery (except for the PV array). End users or installer should prepare the external EPO.

AUX cable requirements: outdoor shielded copper cable (flexible); recommended conductor cross-section 0.5mm^2; conductor ends should be fitted with bootlace ferrules.

To disconnect the AUX connection, rotate the handles on both sides clockwise, unplug the AUX connector, insert a screwdriver (blade width: 1.2 mm) into the relative connection position side and unplug the conductor.



3. Place the COM connection cover against the inverter enclosure and tighten the 4 screws. When securing the cover over the communication ports, tighten the cover in place and then lightly push the communication cables into the cover as you tighten the strain relief gland onto the cables. This will ensure the communication cables are well-seated in the RJ45 ports.
The pin definition of the communication ports:

BMS	1	2	3	4	5	6	7	8
	/	RS485_A4	/	CAN1_H	CAN1_L	/	RS485_B4	/
RS485	1	2	3	4	5	6	7	8
	12V	DEBUG_RXD_COM	GND	RS485_B5	RS485_A5	/	DEBUG_TXD_COM	/
METER	1	2	3	4	5	6	7	8
	/	/	RS485_A7	/	/	RS485_B7	/	/
DRM	1	2	3	4	5	6	/	/
	DRED 1/5	DRED 2/6	DRED 3/7	DRED 4/8	REF GEN/0	COM LOAD/0	/	/
RRCR	1	2	3	4	5	6		
	K1	K2	K3	K4	3.3V	/		
AUX1	1	2	3	4	5	6		
	DO1_NO	DO1_COM	DO1_NC	DI_negative	DI_positive	GND		
AUX2	1	2	3	4	5	6		
	DO2_NO	DO2_COM	DO2_NC	DI_negative	DI_positive	GND		

6.7. Mount Covers of the Inverter and Battery

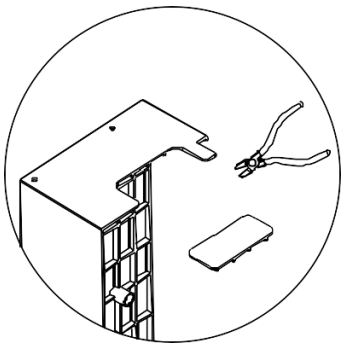
After finishing electrical connection of energy storage system, please follow the steps below.

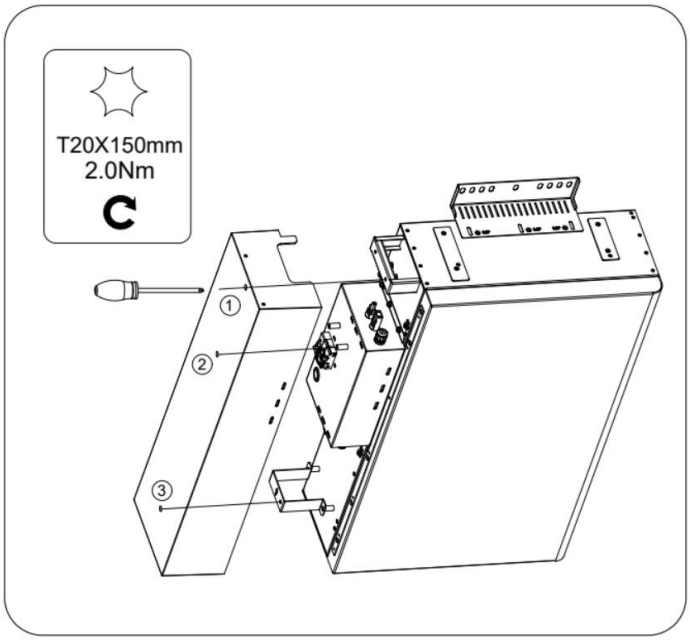
1. Mount the cable cover of battery

Mount the cable cover of battery SMILE-G3-BAT-8.2P

a. Cut a cable hole based on the cabling routing and route the cables through the cable hole.

b. Secure the cable cover to the battery housing (tool: T20 screwdriver, torque: 2.0Nm).





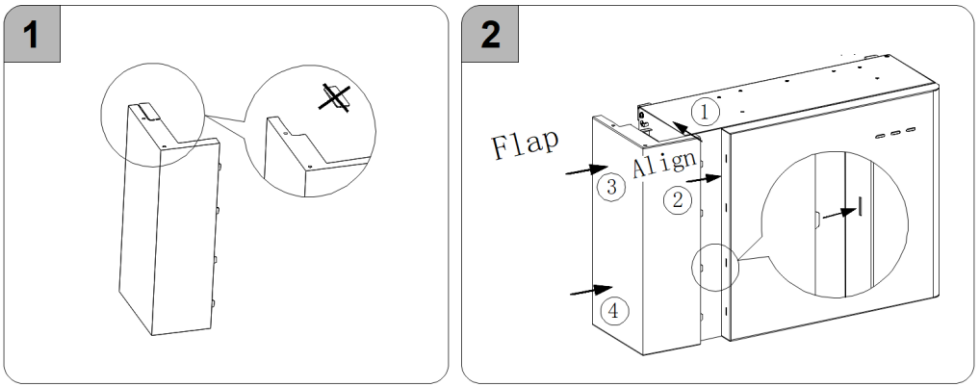
Mount the cable cover of the battery SMILE-G3-BAT-3.6S/4.0S

a. Cut a cable hole based on the cabling routing and route the cables through the cable hole.

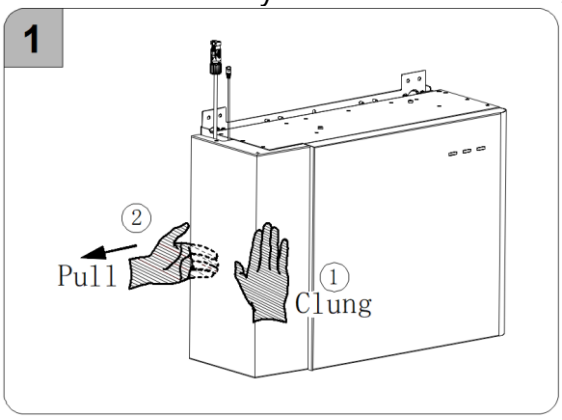
b. Align the top surface of the cable cover with the top surface of the battery housing.

c. Align the protrusions on the right side of the cable cover with the slots on the left side of the battery's front cover.

d. Right push the cable cover to the battery housing till hear the "click" sound.



Disassemble the cable cover of the battery SMILE-G3-BAT-3.6S/4.0S



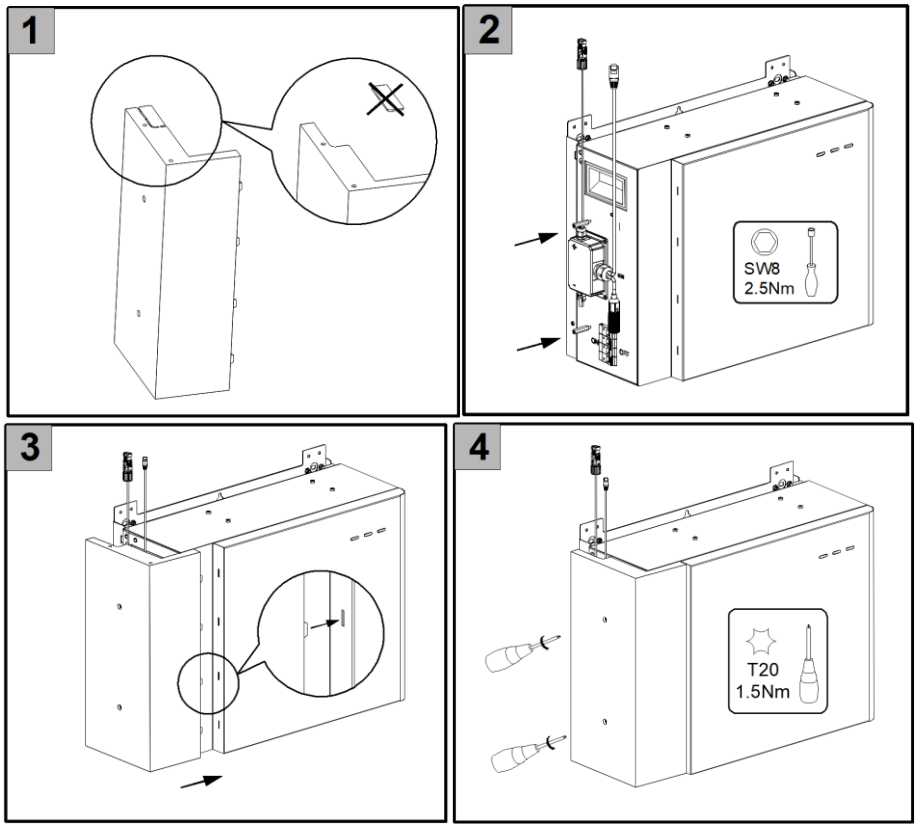
Mount the cable cover of the battery SMILE-G3-BAT-3.8S

a. Cut a cable hole based on the cabling routing and route the cables through the cable hole.

b. Tighten the two support studs for battery cable cover to the battery housing (tool: SW8 hexagon sleeve, torque: 2.5Nm).

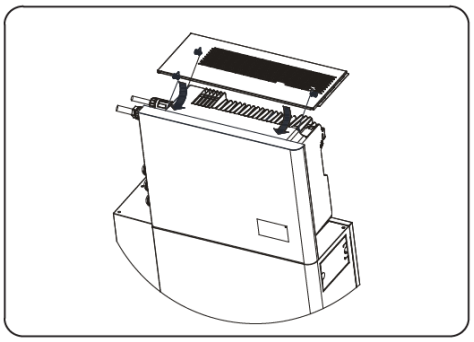
c. Align the four small protrusions on the right side of the cable cover with the slots on the left side of the battery's front cover, push the cable cover towards the right.

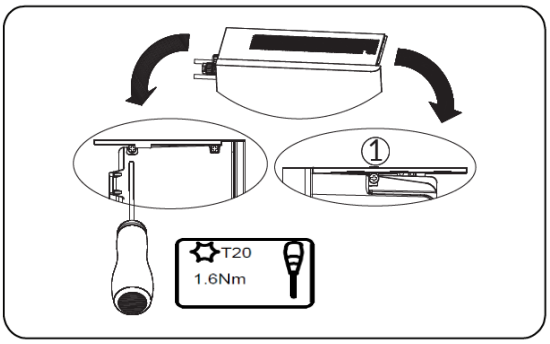
d. Secure the cable cover to the battery housing (tool: T20 screwdriver, torque: 1.5Nm).



2. Mount the covers of the energy storage inverter

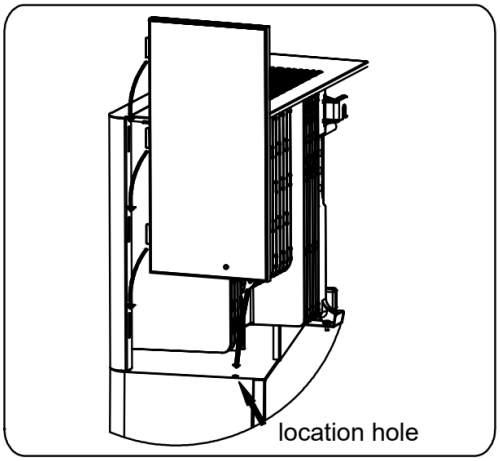
Attach the top cover to the inverter.
Place the top cover on top of the inverter and slide it forward. The three side screws of the top cover should align with the inverter mounting threaded holes. Secure the top cover to the inverter (tool: T20 screwdriver, torque: 1.6Nm).

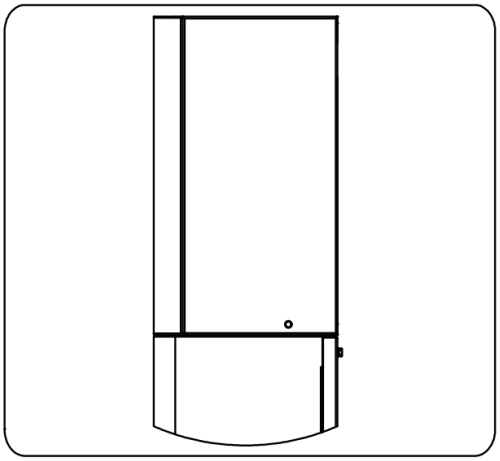




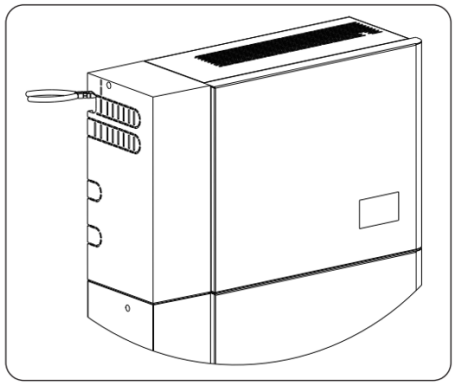
Mount left cable cover and right cover of the inverter when inverter standing on the battery, please follow the steps below.

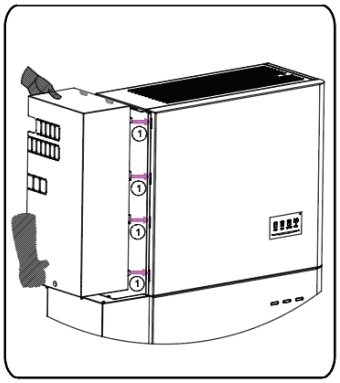
a. Align the hooks on the side of the right cover with the slots on the front cover side, downwards insert the right cover along the edge of the inverter front cover.

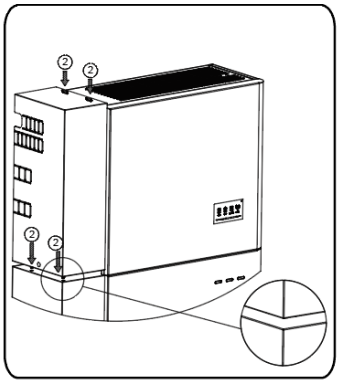




b. Cut a cable hole based on the AC cabling routing and route the cables through the cable hole.
c. Align the hooks on the side of the cable cover with the slots on the front cover side, downwards insert the cable cover along the edge of the inverter front cover.

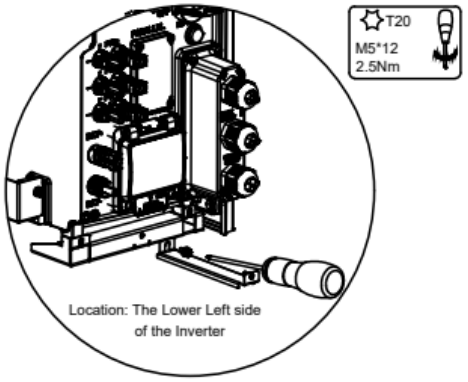


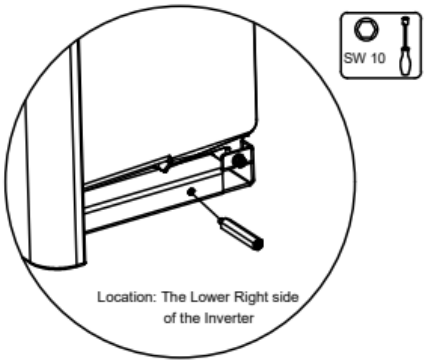




Mount left cable cover and right cover of the inverter when inverter mounting with wall bracket, please follow the steps below.

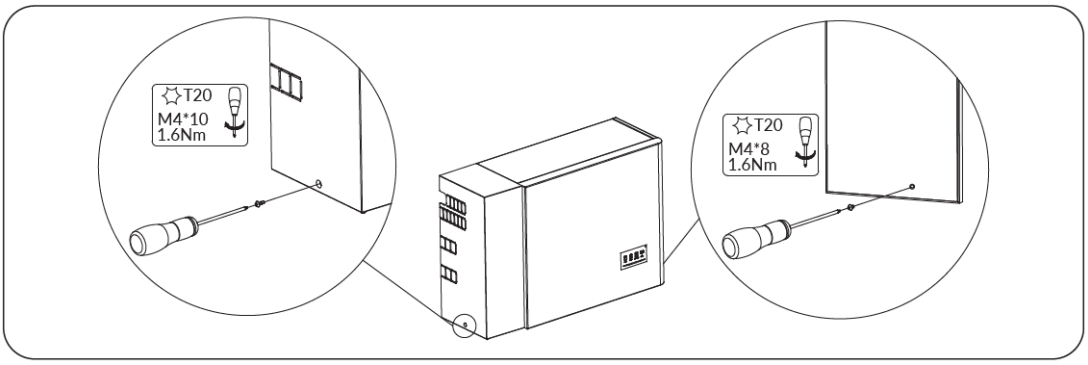
a. Prepare the following material supplied by additional accessories for wall bracket.
   Support plate for left cable cover, hexagon head screw M5×12, pan head screw M4×10;
   Support stud for right cover, countersunk head screw M4×8;
b. Tighten the support plate for left cable cover to the bottom left edge of the inverter enclosure using one screw M5×12 (tool: T20 screwdriver, torque: 2.5Nm).
   Tighten the support stud for right cover to the bottom right edge of the inverter enclosure (tool: SW8 hexagon sleeve, torque: 2.5Nm).





Mounting the left cable cover and right cover:

a. Insert the two side covers along the edge of the inverter front cover.
b. Tighten the left cable cover to the inverter enclosure using pan head screw M4×10 (tool: T20 screwdriver, torque: 1.6Nm).
   Tighten the right cover to the inverter enclosure using countersunk head screw M4×8 (tool: T20 screwdriver, torque: 1.6Nm).



7. Installer Account Register and Install a New System

7.1. Register on APP

7.1.1. Download and Install the AlphaESS APP

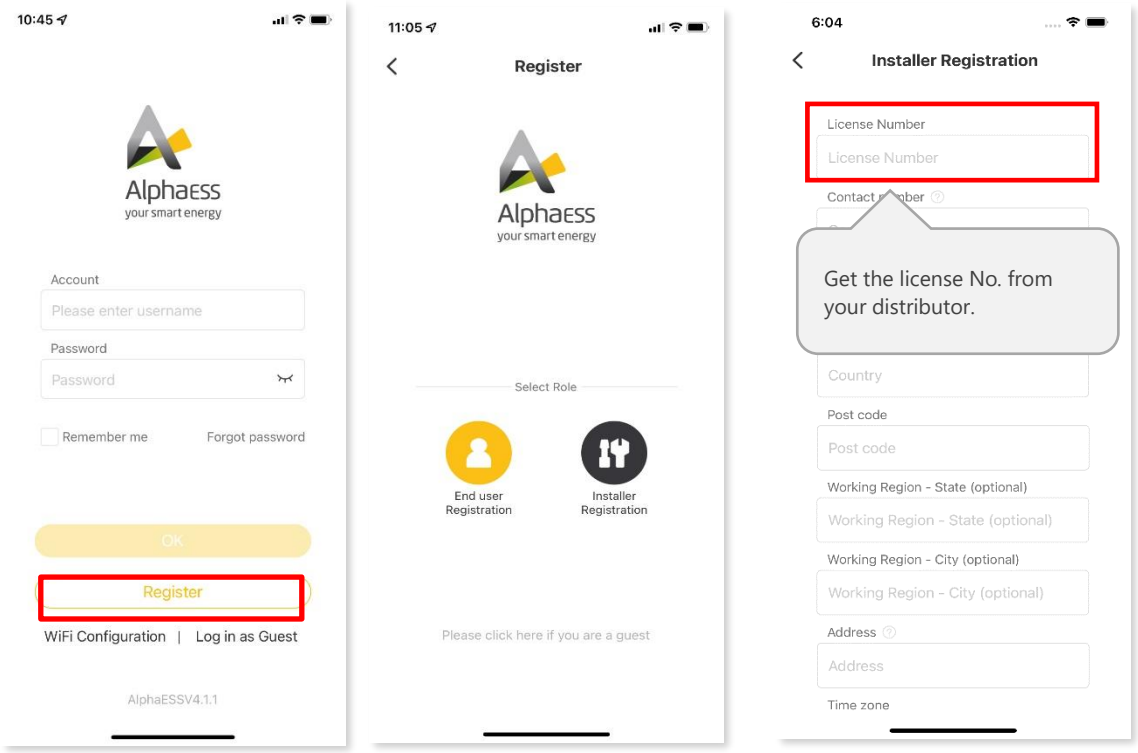
1. Android device users can download the APP through major Android application markets such as Google Play.

2. IOS device users can search for "AlphaCloud" in App Store and download the APP.

AlphaCloud

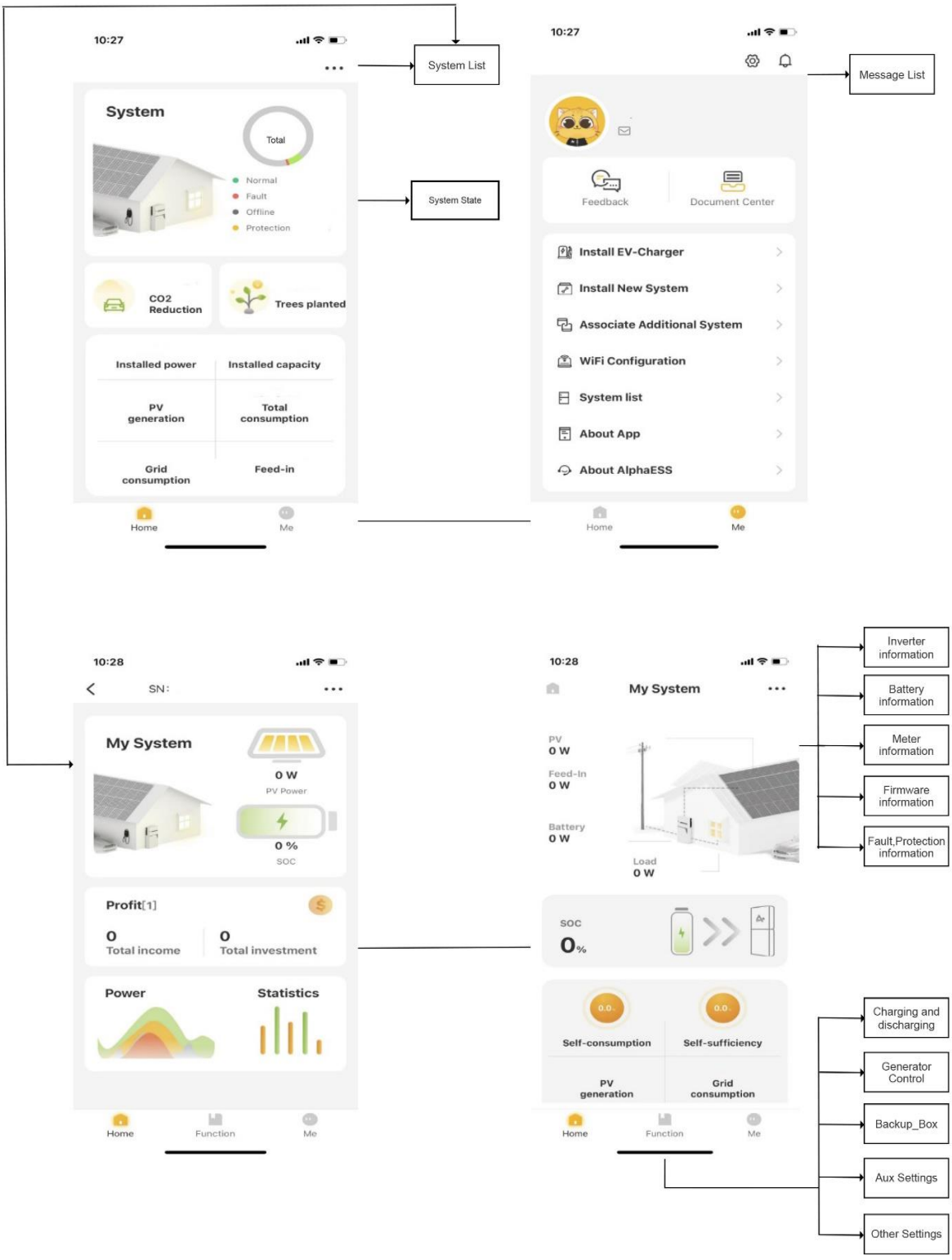
7.1.2. Register an Installer Account

If you don't have an installer account, please register firstly. If you do not have an AlphaESS "License Number", please contact the AlphaESS technical service team.

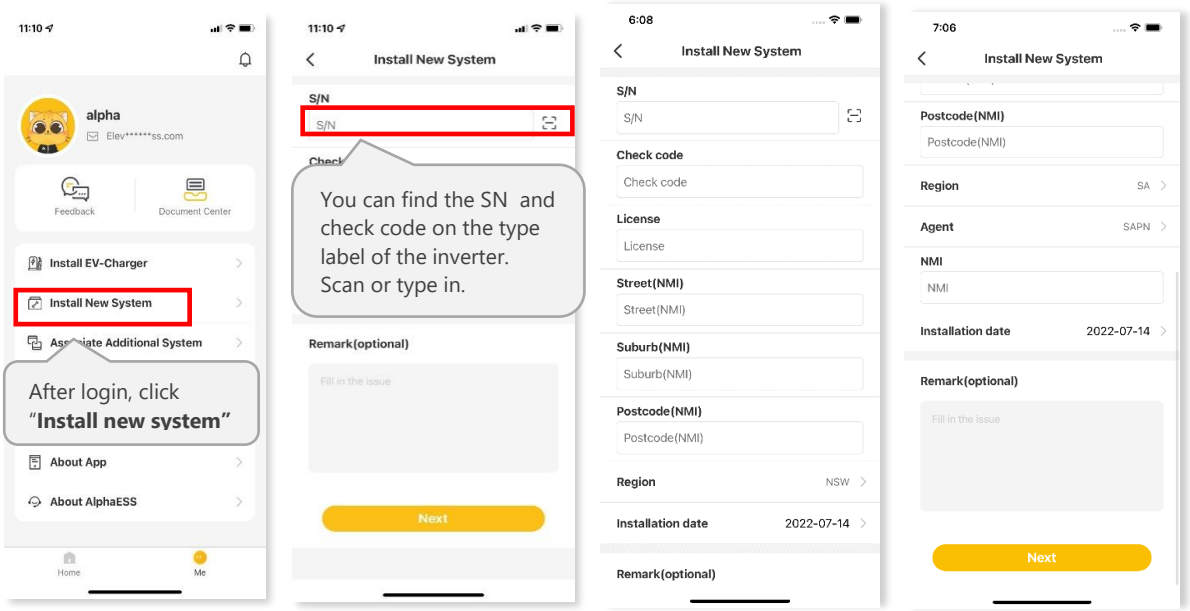


If you already have an installer account, please log in directly.

7.1.3. Overview of Functions for Installer Account



7.1.4. Register a New System – "Install New System"



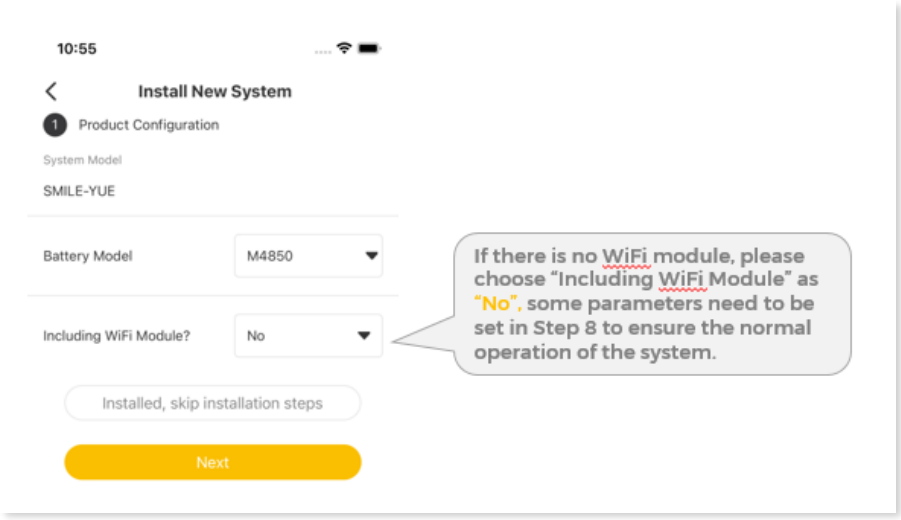
Australian Installer

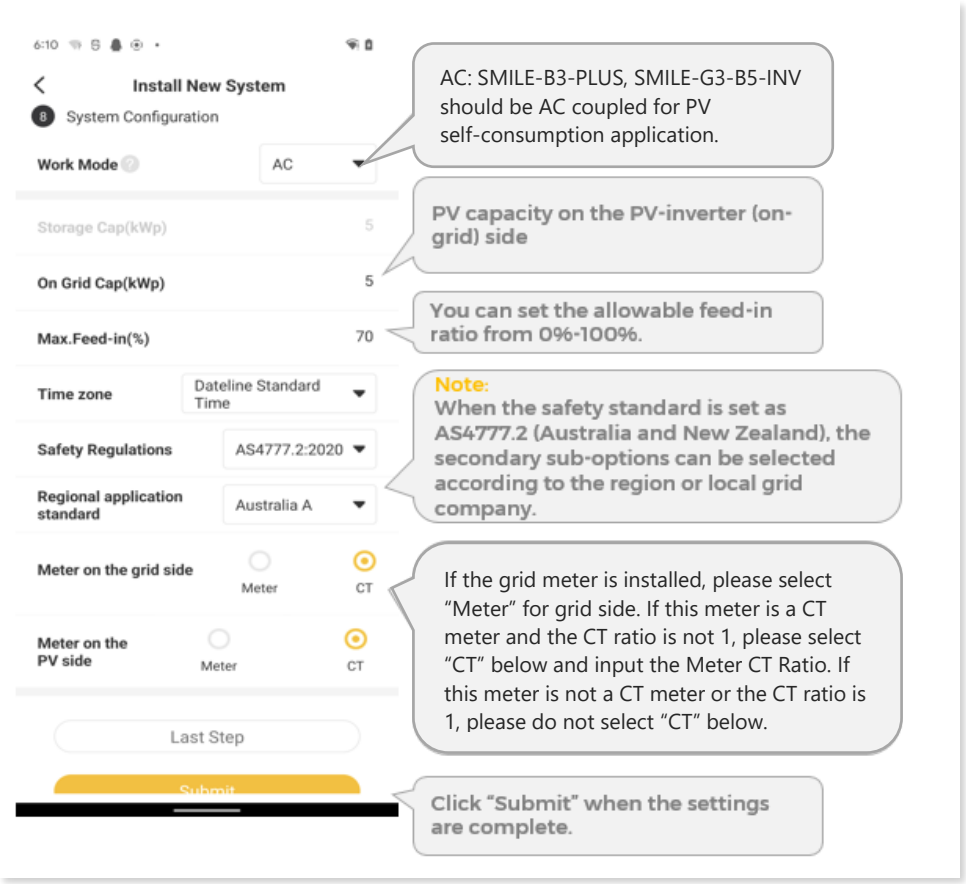
Please click "Install New System", enter your installer account ID in the "license" field to bind the system to your account and "activate" the system.
Enter S/N, check code, license, create time, customer full name, contact number, address, and click the "save" button.

Only for Australian installers, they need to do more settings. If you are an Australian installer, you will need to fill in the Street (NMI), Suburb (NMI) and Postcode (NMI) fields and the Region field, which has six fixed options (NSW, QLD, VIC, SA, TAS, WA). If SA is selected for Region, two more fields are added which are Agent and NMI. These fields are required in order to meet the requirements of the Network Operator for Dynamic Export and for PV output control by a Relevant Agent.

Fields that are not marked "optional" need to be filled in.

Click "Next" to go to the installation steps interface.





NOTICE

The safety standard must be set correctly

If you select a safety standard that is not valid for your country and purpose, it can cause a disturbance in the energy storage system and lead to problems with the Network Operator. When selecting the safety standard, you must always observe the locally applicable standards and directives as well as the properties of the PV system (e.g. PV system size, grid-connection point).

- If you are not sure which safety standard is valid for your country, region or purpose, contact your Network Operator for information on which safety standard is to be used.

If there is a Wi-Fi module, please choose "Including Wi-Fi Module" as "Yes", the APP will jump to the Wi-Fi configuration page, and please refer to section 9.3.

NOTICE

A Note on setting Feed-In limits with multiple PV systems

If the AlphaESS product is installed with DC-connected Solar Panels as well as with an existing AC-coupled PV system, Installers may need to set a Feed-In limit to comply with Local Regulations.

The Feed-in limit should be set to the total Phase feed-in limit set by the Network Operator, regardless of the size of the existing AC-coupled PV system. Only set the feed-in limit to *zero* if the Network Operator has dictated *zero feed-in* from the house.

7.2. Regiter on AlphaCoud

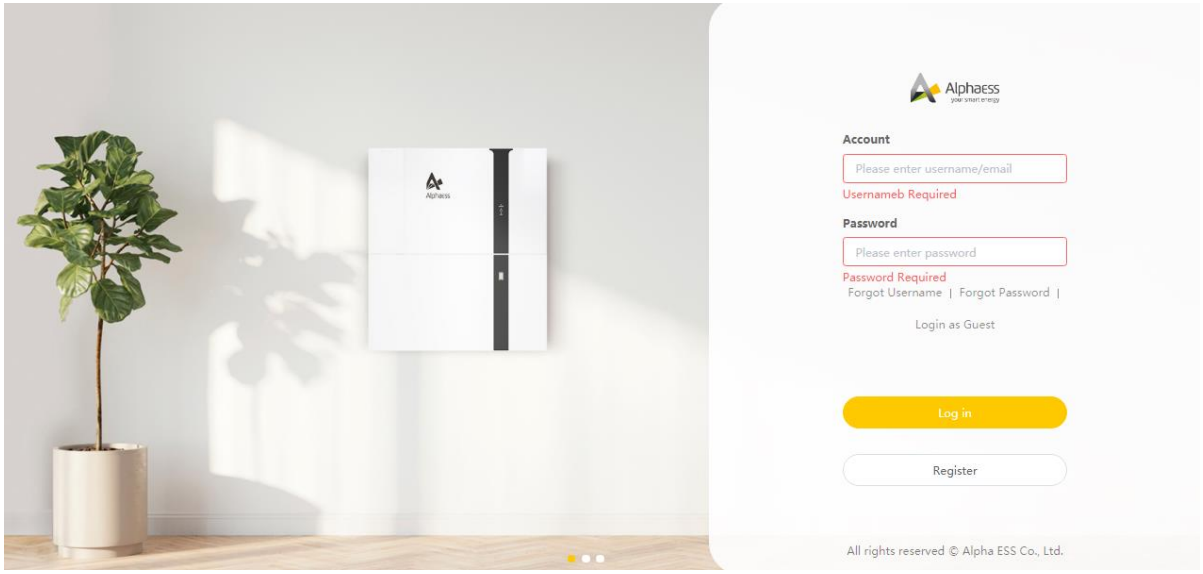
7.2.1. Register as Installer Account

If you do not already have an Installer account, you can create a new account on our web server for system monitoring purposes. In addition, AlphaESS Warranty is predicated on this connection to our web server.

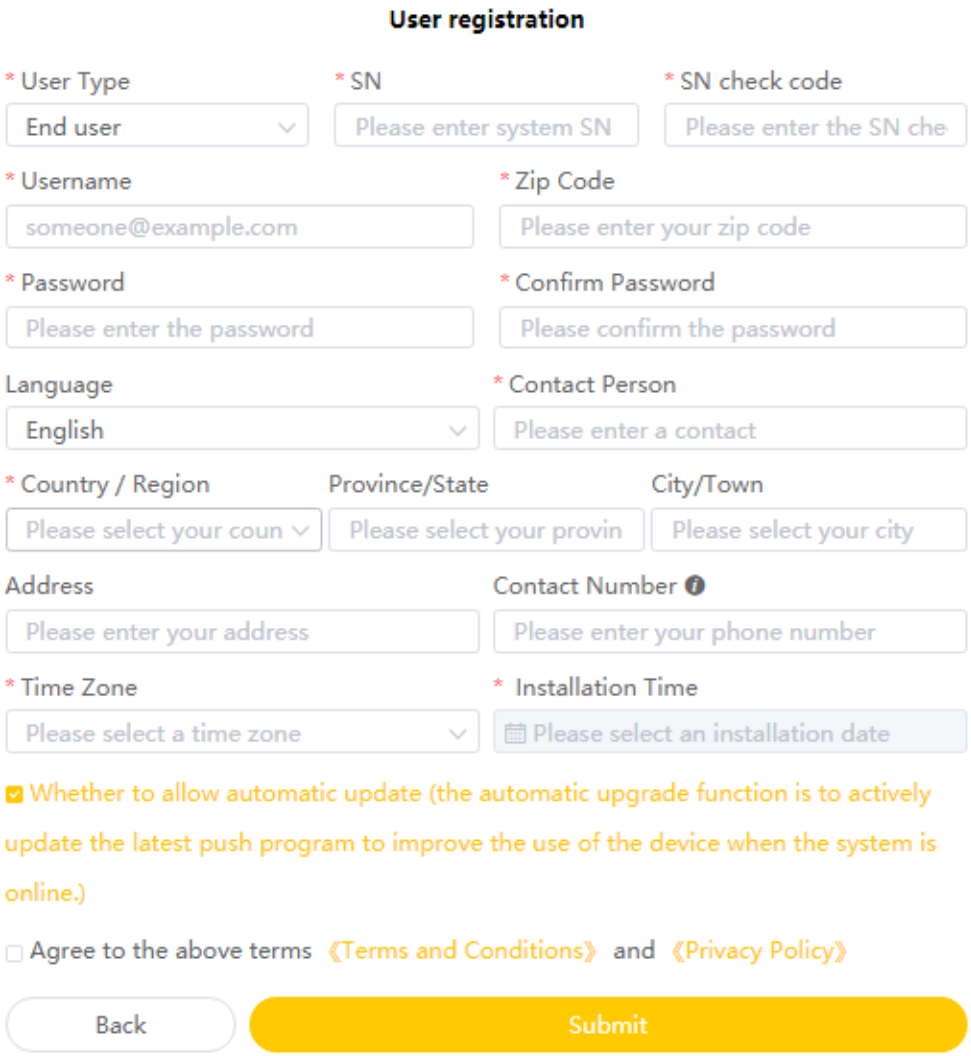
The data produced prior to registration can be synchronized to the web server.

Step1： Please open the portal: www.alphaess.com.

Step2： Please fill in “Username”, “Password” and click “Login” if you have already registered.



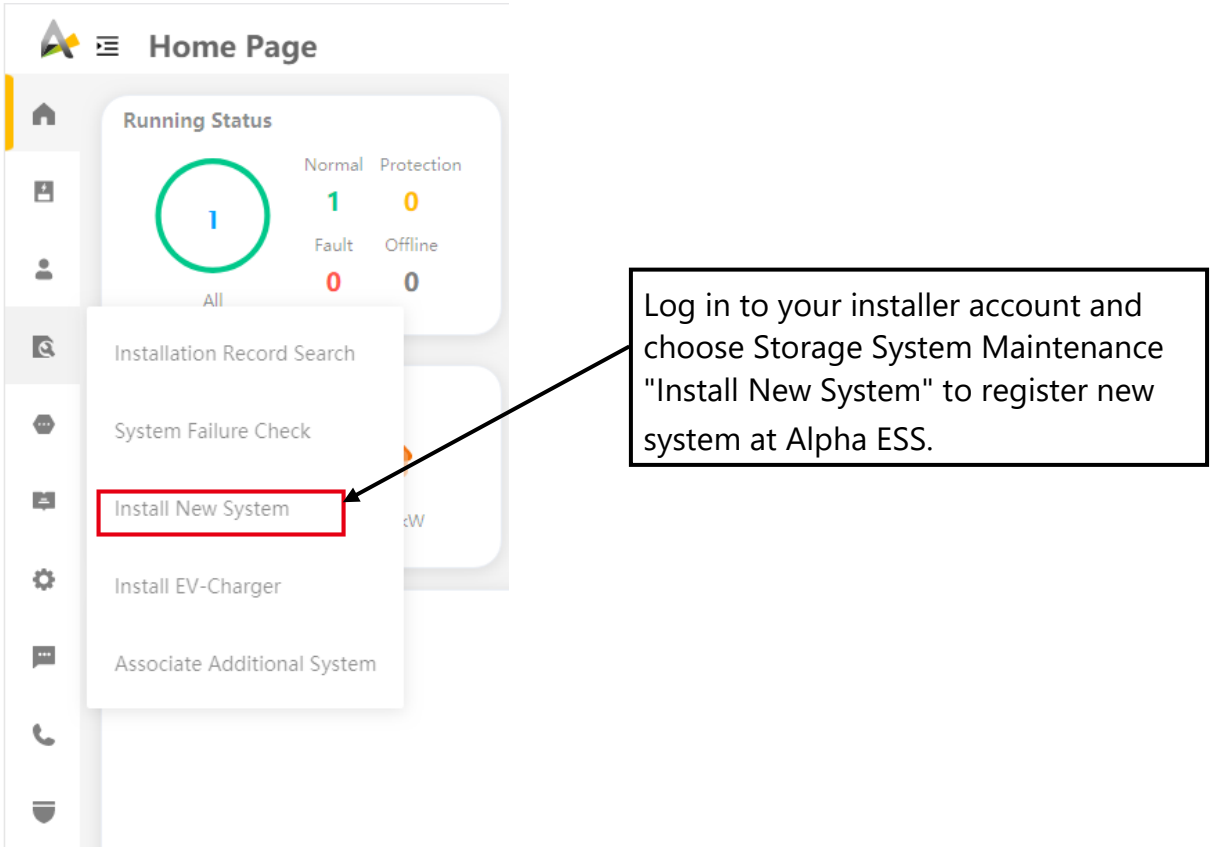
If not, please register by filling in the following web form；

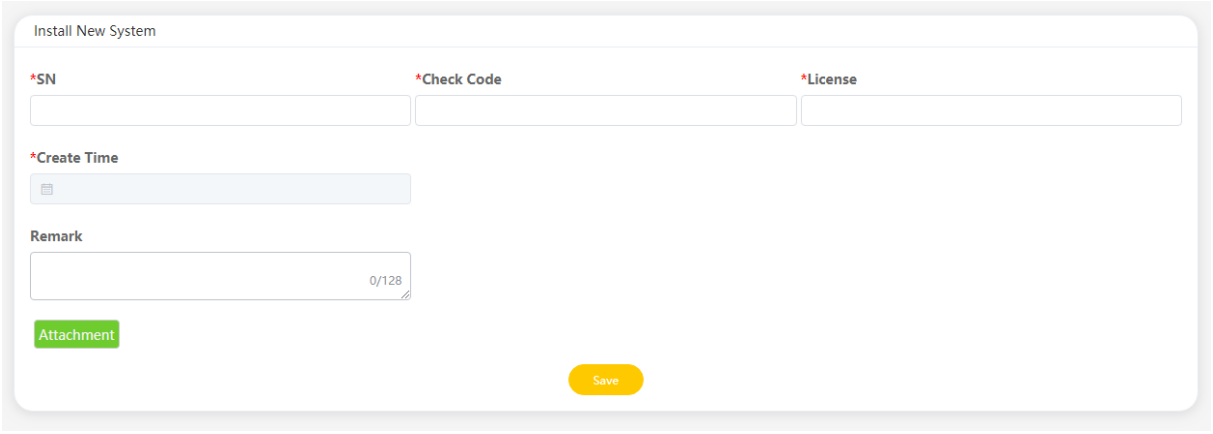


In this form, all fields with a red star are compulsory.
***Serial Number:** SN (please see the type label of the inverter)
***Username:** 5-15 letters / numbers
***Password:** 5-15 letters / numbers / characters
More details are available in the Online Monitoring Web Server Installers User Manual, which can be downloaded from the AlphaESS homepage.

7.2.2. Install New System

Installers who haven't yet registered need to click “Register” to visit the registration page. Please refer to the “AlphaCloud Online Monitoring Web Server Installers User Manual”, which you can get from the AlphaESS sales team and get an AlphaESS Installer license number.





Enter the system S/N, check the code, license, and installation date, then click the “Save” button. The red * indicated a required field. Click the “Browse” button to select any attachment you want to add.

8. Power On and Off the System

8.1. Power on the System

1) Switch on the battery breaker which is at the lower left of the inverter.

2) Switch on the battery breakers of all batteries (located on the left-hand side of the battery).

3) Shortly press the power buttons of all parallel batteries. For more than one parallel battery installed, please press all power buttons within 10 seconds. This button may be hard to spot, but it is located just beside and above the Battery Breaker on each parallel battery.

For series batteries, please skip this step.

4) Switch on the AC breaker between the grid port of the energy storage inverter and the mains grid (this AC breaker should be labelled Main Switch Battery ESS Supply or similar).

5) Switch on the AC breaker between the backup port of the energy storage inverter and the loads (this AC Breaker should be labelled Main Switch Battery ESS Backup or similar).

6) Switch on the PV switch at the left middle of the inverter (if there is PV directly connected to the energy storage inverter).

7) Switch on the AC breaker (if there is any) between any separate PV inverter and the mains grid. These separate PV inverters are also referred to as “AC-coupled PV inverters”.

8.2. Power off the System

WARNING

After the energy storage system is powered off, the remaining electricity and heat may still cause electric shocks and body burns. Please put on protective gloves and operate the product 5 minutes after the system is powered off.

1) Switch off the AC breaker between the energy storage inverter and the backed-up loads (this AC breaker should be labelled *Main Switch Battery ESS Backup* or similar).
2) Switch off the PV DC Isolator(s) between the PV string and the energy storage inverter if there are any.
3) Switch off the PV switch on the left-hand side of the energy storage inverter (if there is PV directly connected the energy storage inverter), immediately below the Wi-Fi module.
4) Long press 5s the power buttons located beside the battery breaker of the parallel batteries.
   For series batteries, please skip this step.
5) Switch off the battery breakers of all batteries (located on the left-hand side of the battery).
6) Switch off the battery breaker which is at the lower left of the inverter.
7) Switch off the AC breaker between the energy storage inverter and the mains grid (this AC breaker should be labelled Main Switch Battery ESS Supply or similar).

9. COMMISSIONING

9.1. Checking before Power-On

No.	Check Item	Acceptance Criteria
1	Installation/Mounting environment	The installation environment is safe and the unit has adequate clearance as per the instruction in this manual as well as in compliance with local standards. The area around the installation should be free from clutter and should not be flood-prone.
2	Battery and inverter mounting	The battery and inverter should be mounted correctly, securely, and reliably.
3	Wi-Fi mounting	The Wi-Fi module should be mounted correctly, securely, and reliably.
4	Cable layout	Cables should be routed neatly and protected adequately where exposed, in accordance with standards.
5	Cable tie	Cable ties should be secured and trimmed evenly and no burr exists.
6	Grounding	The grounding cables should be connected correctly, securely, and reliably. Impedance/resistance checks should be conducted to confirm reliable Earth connections.
7	Switch and breakers status	The PV switch (if there is any) and battery breakers and any breakers connecting to the system should be OFF.
8	Cable connections	The AC cables, PV cables (if there are any), battery power cables, and communication cables should be connected correctly, securely, and reliably.
9	Unused ports	Unused power ports and communication ports should be sealed from water or dust ingress by watertight caps.

9.2. Actions before Commissioning

Powering on the System:

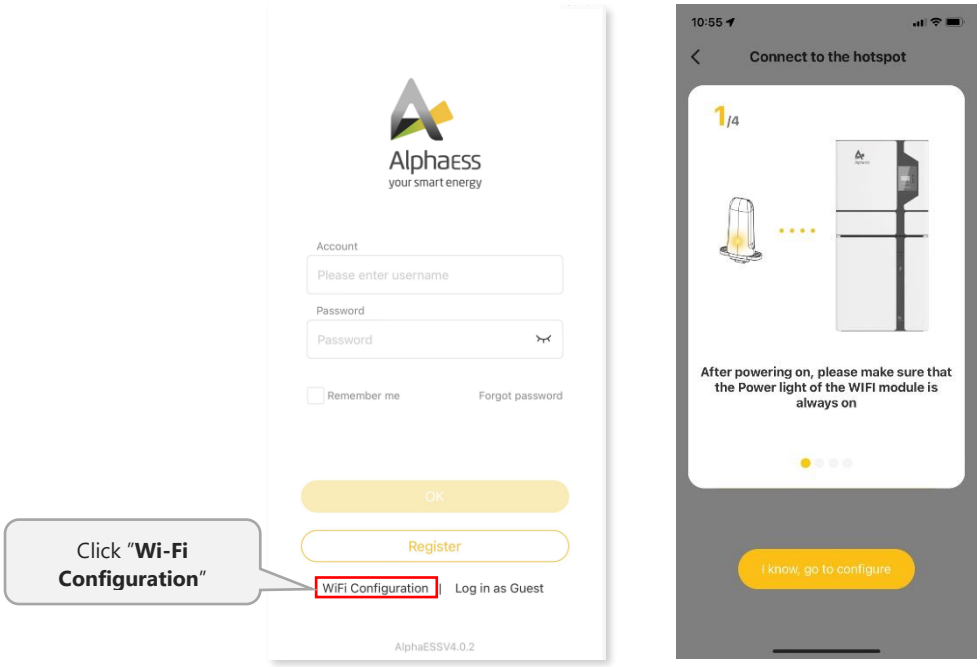
- Check the voltage range and frequency range of the grid and the installation (including direction and phase) of all CT(s) and/or meter(s).
- Switch on the battery breaker which is located at the bottom left of the energy storage inverter.
- Switch off the battery breaker of the batteries (located on the left-hand side of the Batteries).
- Switch on the AC breaker between the grid port of the energy storage inverter and the grid (this AC Breaker should be labelled *Main Switch Battery ESS Supply* or similar).
- Switch on the AC breaker between the backup port of the energy storage inverter and the loads (this AC Breaker should be labelled *Main Switch Battery ESS Backup* or similar).
- Switch off the PV switch at the middle left side of the energy storage inverter.
- If there is PV inverter directly connected to the Battery Inverter, switch off the AC breaker (if there is any) between any separate PV inverter and the grid. These separate PV Inverters are also referred to as “AC-coupled PV inverters”.

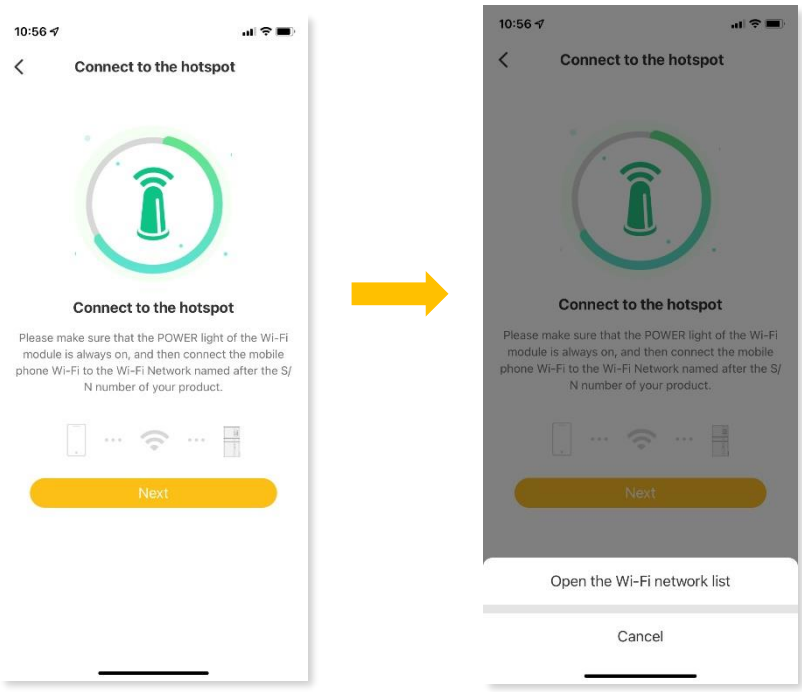
9.3. Wi-Fi Module Configuration and Parameter Settings

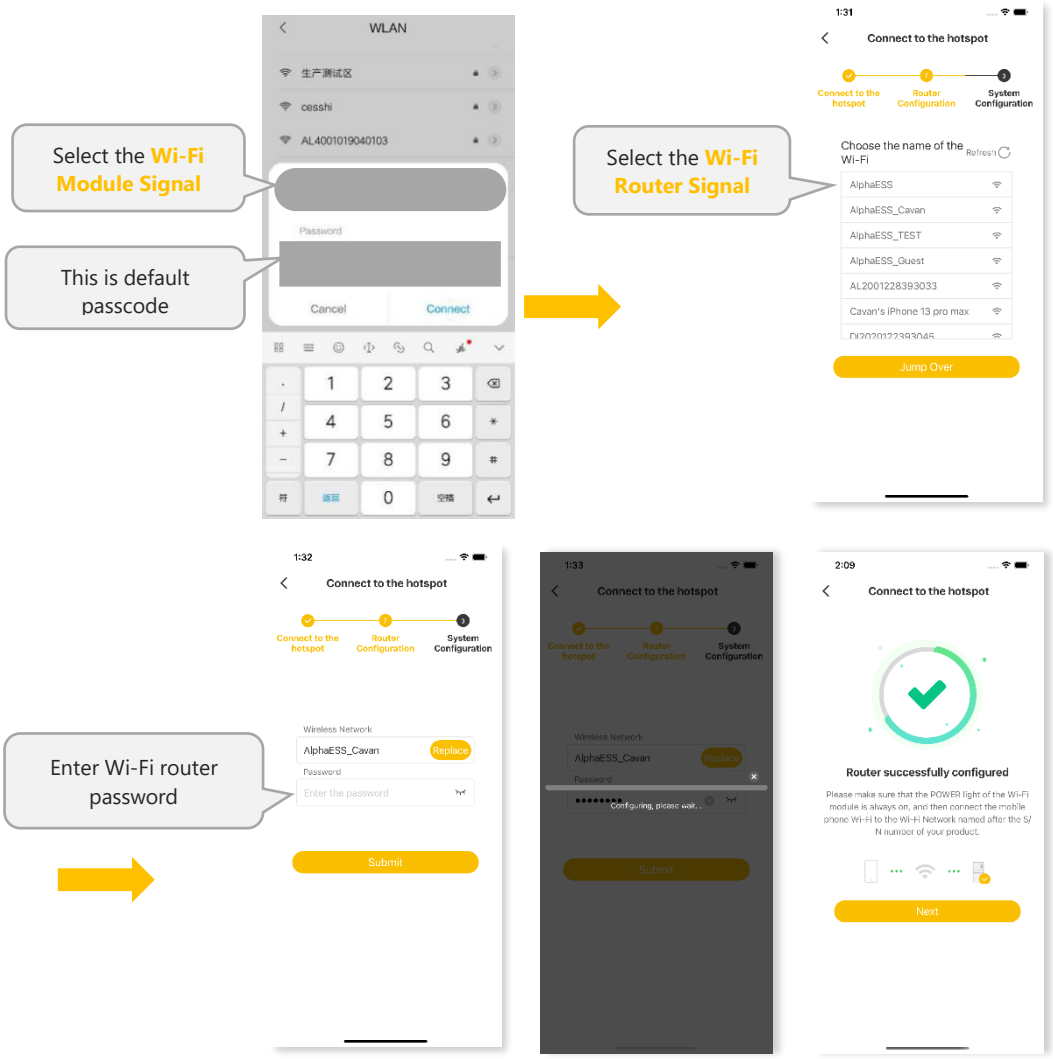
9.3.1. Wi-Fi Configuration

This section is for users who have an energy storage system with a Wi-Fi module.

Configure the network with AlphaESS APP, set system basic parameters, monitor system operation status and check configuration information.





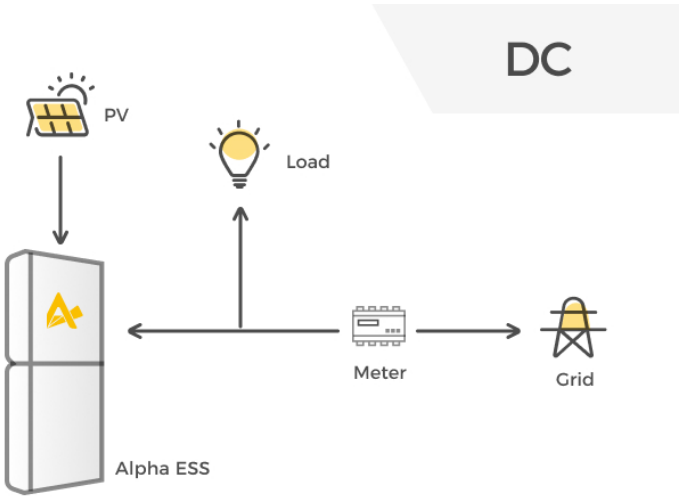


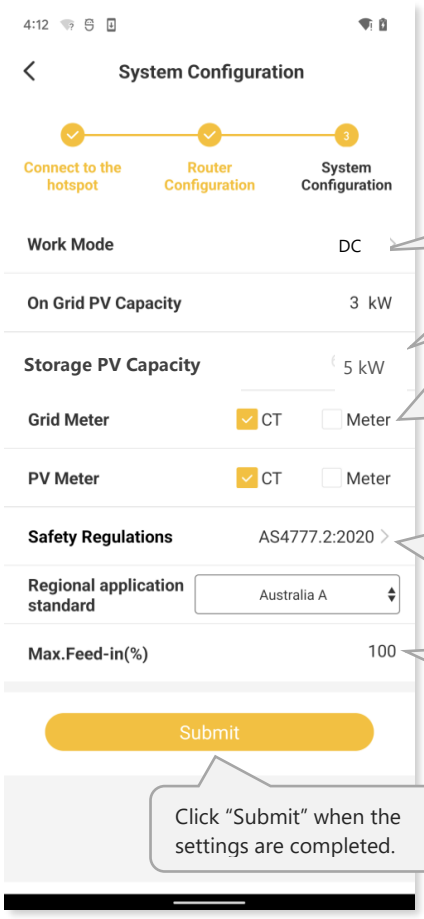
NOTICE

The system will not be able to connect to the internet without either a physical LAN cable connection or configured Wi-Fi if the Wi-Fi module is used.

9.3.1.1 Basic Parameters Settings

DC Mode





Three mode options: **DC**/AC/Hybrid

Storage PV capacity: PV capacity on the energy storage inverter side

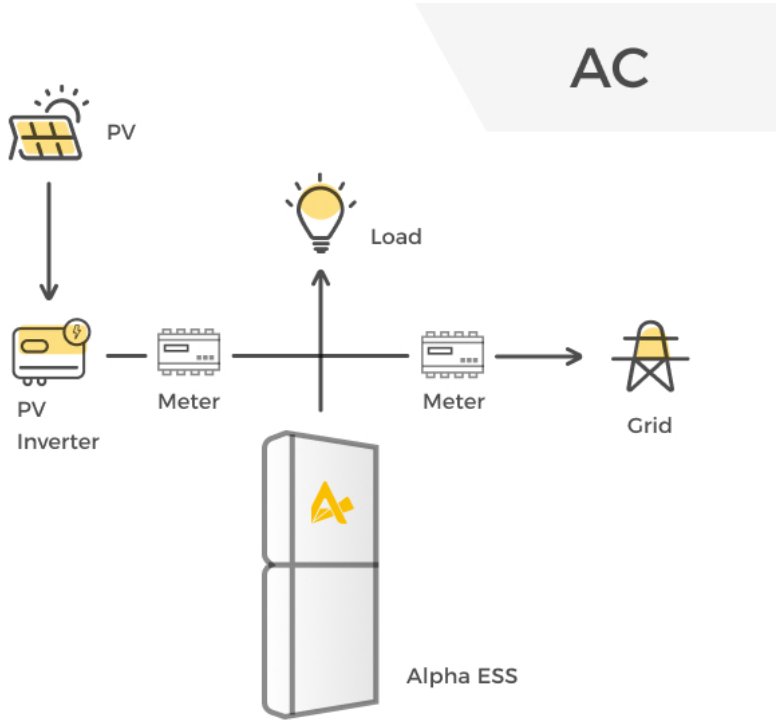
If the grid meter is installed, please select "Meter" for grid side. If this meter is a CT meter and the CT ratio is not 1, please select "CT" below and input the Meter CT Ratio. If this meter is not a CT meter or the CT ratio is 1, please do not select "CT" below.

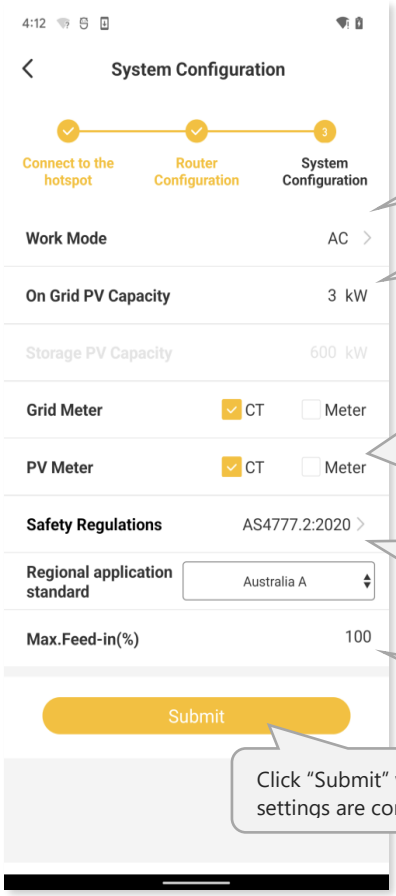
Note: When the safety standard is set as AS4777.2 (Australia and New Zealand), the secondary sub-options can be selected according to the region or local grid company.

You can set the allowable feed-in ratio from 0%-100%.

Click "Submit" when the settings are completed.

AC Mode





Three mode options: DC/**AC**/Hybrid

PV capacity on the PV inverter (on-grid) side

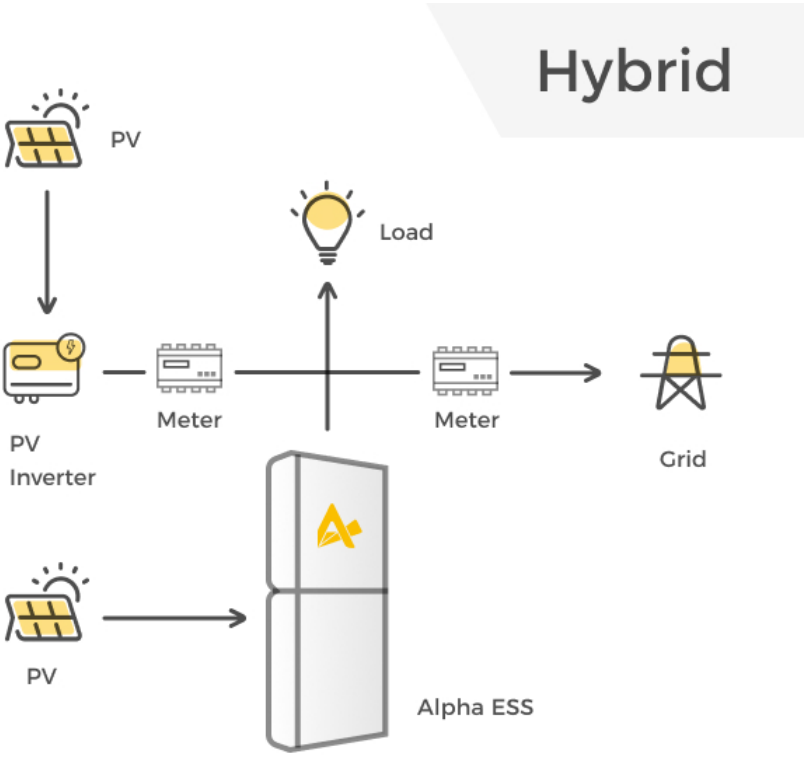
On the grid side, if only a CT is installed, please select "CT" for grid side.
If the grid meter is installed, please select "Meter" for grid side. If this meter is a CT meter and the CT ratio is not 1, please select "CT" below and input the Meter CT Ratio. If this meter is not a CT meter or the CT ratio is 1, please do not select "CT" below.
Please refer to the above step to set the PV meter.

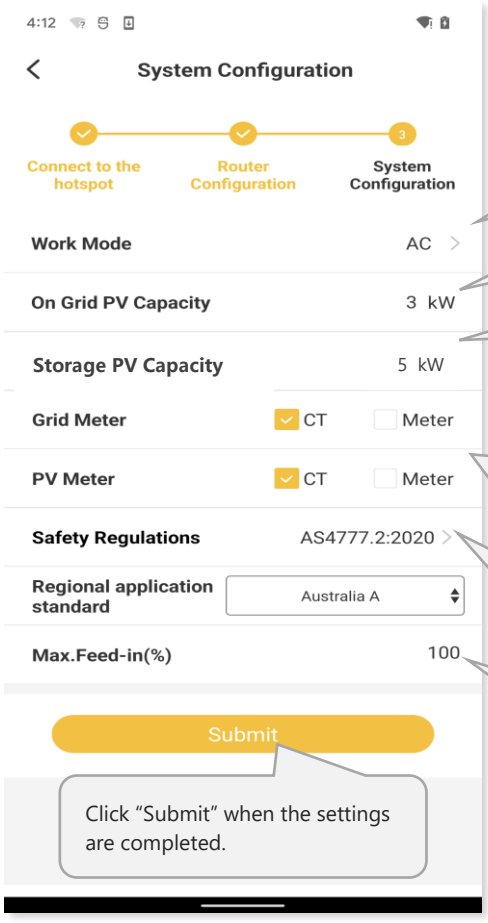
Note: When the safety standard is set as AS4777.2 (Australia and New Zealand), the secondary sub-options can be selected according to the region or local grid company.

You can set the allowable feed-in ratio from 0%-100%.

Click "Submit" when the settings are completed.

Hybrid Mode





Three mode options: DC/AC/**Hybrid**

PV capacity on the PV-inverter (on-grid) side

Storage PV capacity: PV capacity on the energy storage inverter side

If the grid meter is installed, please select "Meter" for grid side. If this meter is a CT meter and the CT ratio is not 1, please select "CT" below and input the Meter CT Ratio. If this meter is not a CT meter or the CT ratio is 1, please do not select "CT" below.
Please refer to the above step to set the PV meter.

Note: When the safety standard is set as AS4777.2 (Australia and New Zealand), the secondary sub-options can be selected according to the region or local grid company.

You can set the allowable feed-in ratio from 0%-100%.

NOTICE

The Safety Regulations field must be set correctly

If you select a safety standard that is not valid for your country and Network, it will cause a disturbance in the energy storage system and lead to problems with the Network Operator. When selecting the safety standard, you must always observe the locally applicable standards, directives and the properties of the PV system (e.g. PV system size, grid-connection point).

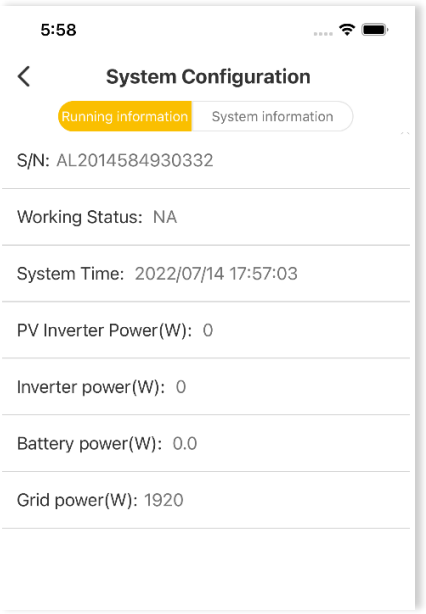
- If you are not sure which safety standard is valid for your location, please contact your Network Operator for information on which safety standard is to be selected.

9.3.2. Direct Commissioning on Wi-Fi Configuration

You can commission the system during the Wi-Fi configuration process directly.

9.3.2.1 Check the Running State without PV and Battery

- If there is PV inverter directly connected to the energy storage inverter, switch off the AC breaker (if there is any) between any separate PV inverter and the grid.
Keep the PV switch of the energy storage inverter off.
Keep the battery breaker of the batteries off.
- Turn on some larger loads that are directly connected to the grid to check the grid status. The inverter LED ("SYS") will be red, which is normal as the battery is not connected. The grid power should be positive. Otherwise please check the direction of the grid CT of the CT meter or grid meter (without CT) installation.

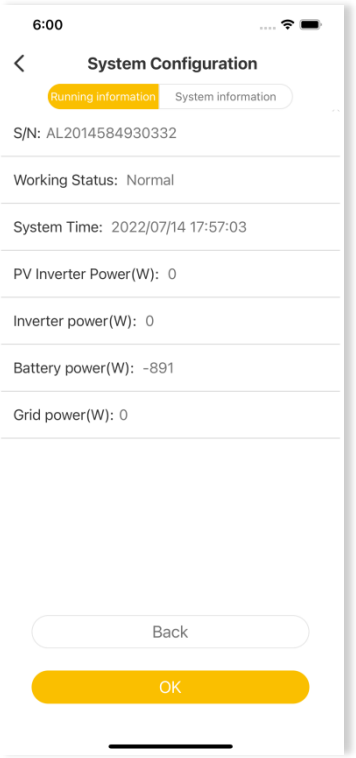


9.3.2.2 Check the Running State of PV and Battery

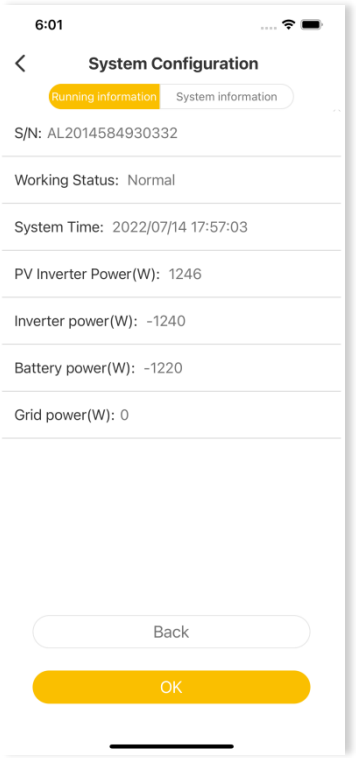
- Switch off the AC breaker between the grid port of the energy storage inverter and the grid. Switch off the AC breaker between the backup port on the energy storage inverter and the loads.
- Switch on the battery breaker of the batteries.

Shortly press the power buttons of all parallel batteries. For more than one parallel battery installed, please press all power buttons within 10 seconds. For series batteries, please skip this step.

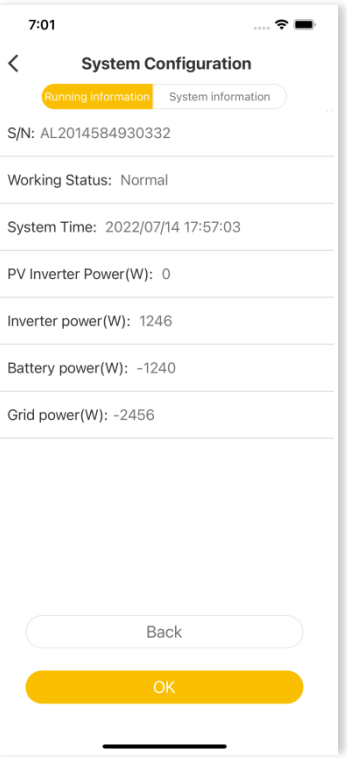
- Switch on the AC breaker between the grid port of the energy storage inverter and the grid.
- Switch on the PV switch (if there is any) on the energy storage inverter and AC breaker (if there is any) on the PV inverter.
- Switch off all loads to see the battery charging status. The inverter LED (“SYS”) will be solid White. The battery power value should be negative. If the system is in AC or hybrid mode, the PV inverter power value should be positive. If it is abnormal, please check the direction of PV CT of the CT meter or PV meter (without CT) installed.



DC Mode



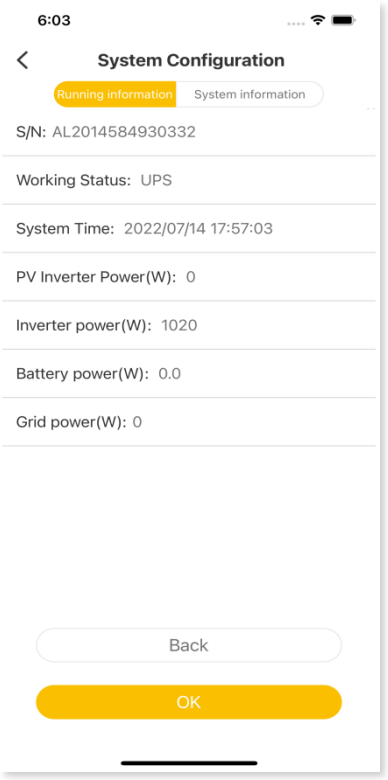
AC Mode



Hybrid Mode

9.3.2.3 Check the UPS State

- Please connect an essential electrical appliance to the socket of backup load, or switch on an essential electrical appliance already connected to the backup load port of the energy storage inverter.
- Switch on the AC breaker of the backup port on the energy storage inverter.
- Switch off the external AC breaker between the grid and the energy storage inverter.
- The energy storage inverter will enter the UPS mode at once.
- If the electrical appliance on backup side works normally, it means that the backup wiring has been connected correctly.

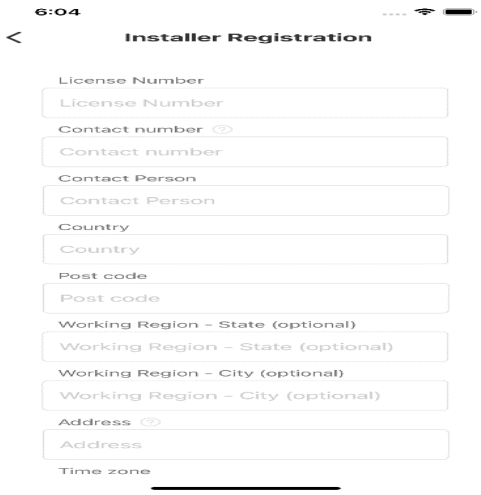


NOTICE

If the LEDs on the display panel of the inverter or the battery are displaying red or yellow during commissioning, please refer to Chapter 10.2. Troubleshooting.

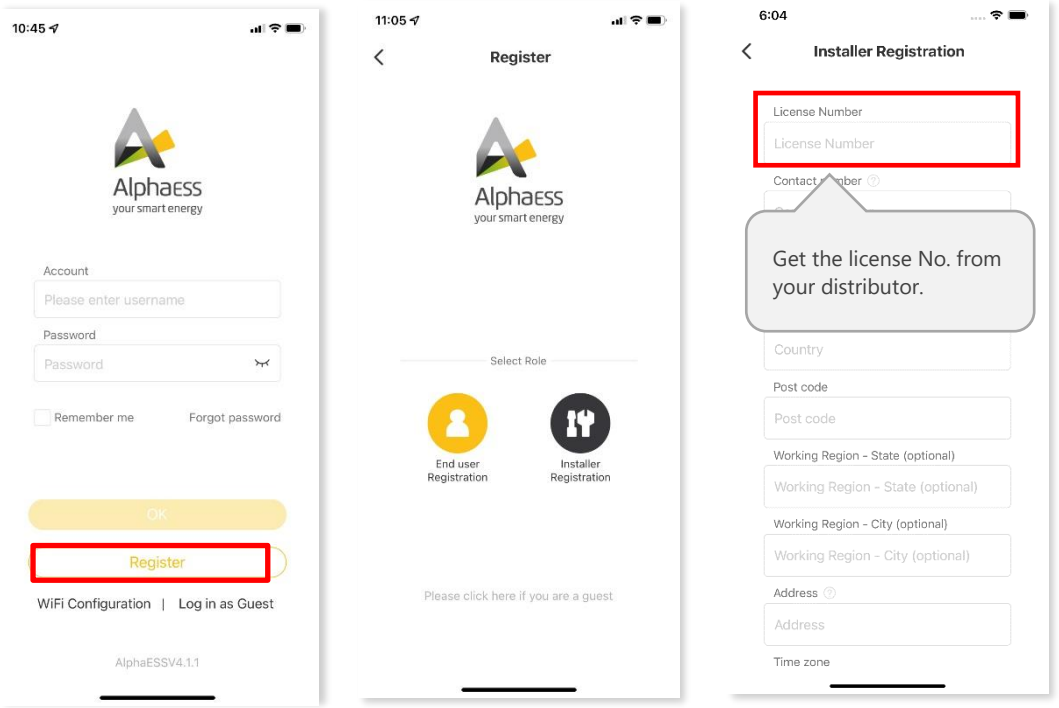
9.4. Install a New System and Set on the APP

9.4.1. Download and Install the APP



9.4.2. Register as an Installer

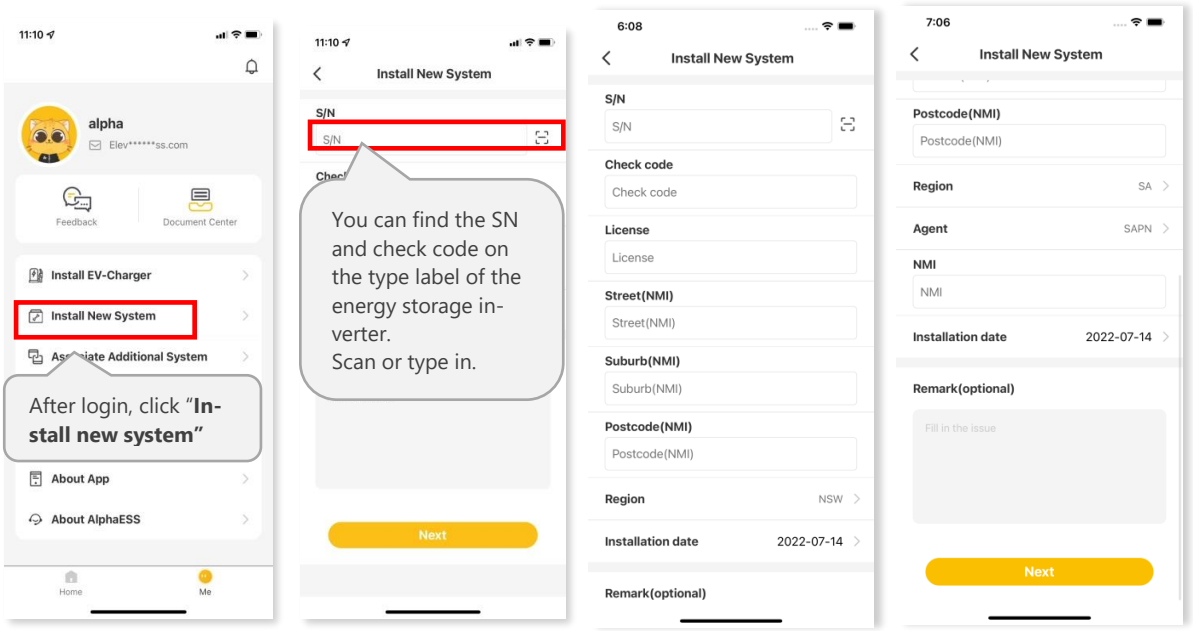
If you don't have an installer account, please register first.



If you already have an installer account, please log in directly.

9.4.3. Install a New System

If you have “installed” the new system already or want to install it later, please directly to the Chapter 9.3 Wi-Fi Module Configuration and Parameter Settings. If not, you can “Install a New System” first.



Australian Installer

Please click “Install New System”, enter your installer account ID in the “license” field to bind the system to your account and “activate” the system.

Enter S/N, check code, license, create time, customer full name, contact number, address, and click the “save” button.

Only for Australian installers, they need to do more settings. If you are an Australian installer, you will need to fill in the Street (NMI), Suburb (NMI) and Postcode (NMI) fields and the Region field, which has six fixed options (NSW, QLD, VIC, SA, TAS, WA). If SA is selected for Region, two more fields are added which are Agent and NMI. These fields are required in order to meet the requirements of the Network Operator for Dynamic Export and for PV output control by a Relevant Agent.

Fields that are not marked "optional" need to be filled in.

Click "Next" and go to Chapter 9.3 if the Wi-Fi module has not been configured.

9.5. Check the Running State On-line

If you have completed commissioning as described in section 9.3.2, you may skip this section.

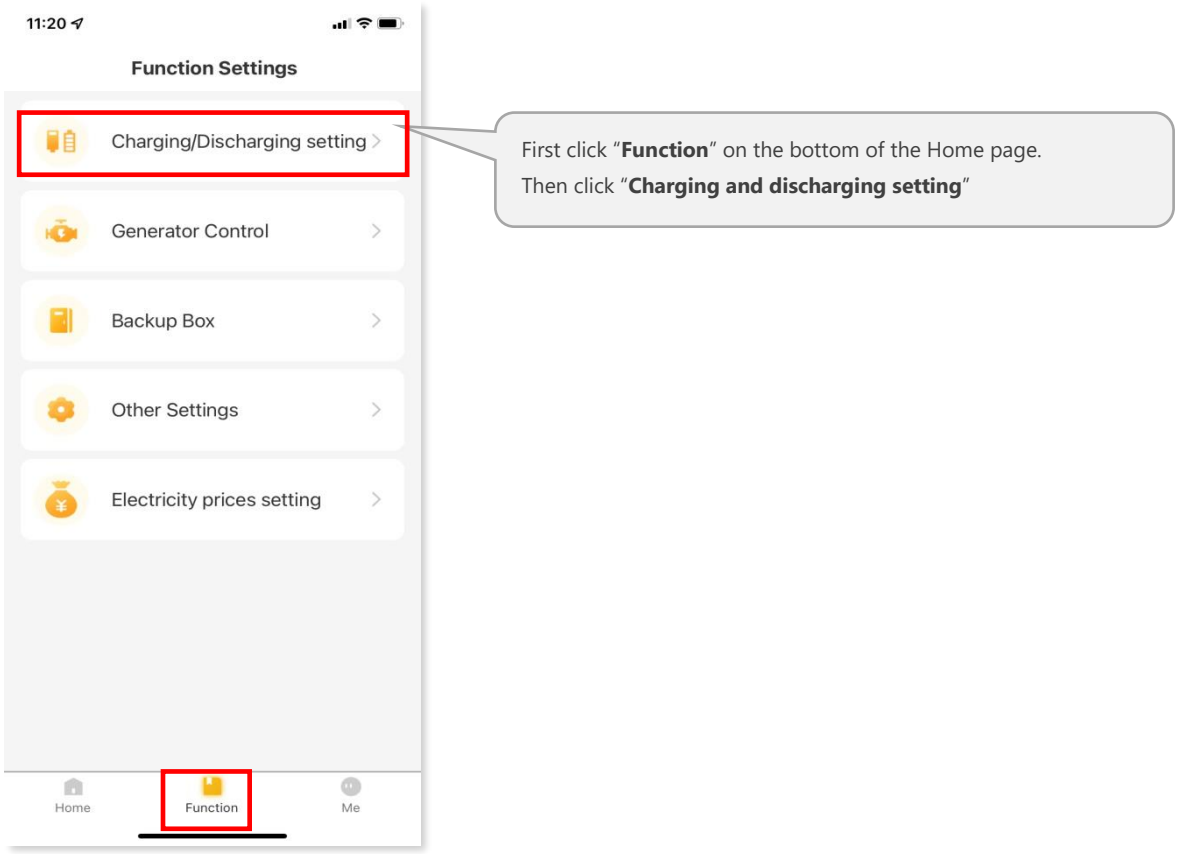
You can also commission the system after Wi-Fi configuration.

Please make sure the PV switch and battery breakers and all the breakers connecting to the system are ON.

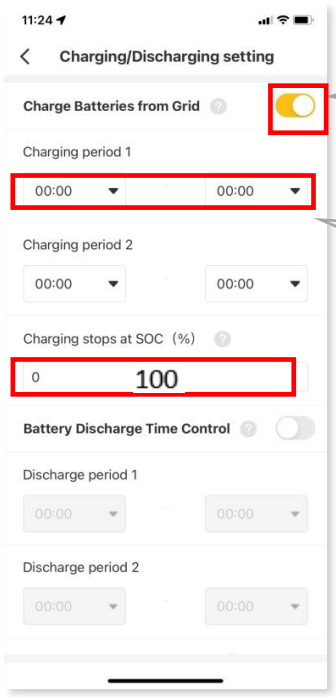
9.5.1. Check the Charge Function

- To make sure the system is installed correctly and operating normally, please follow the instructions below to set the system to "Charging/Discharging Setting".

Step1



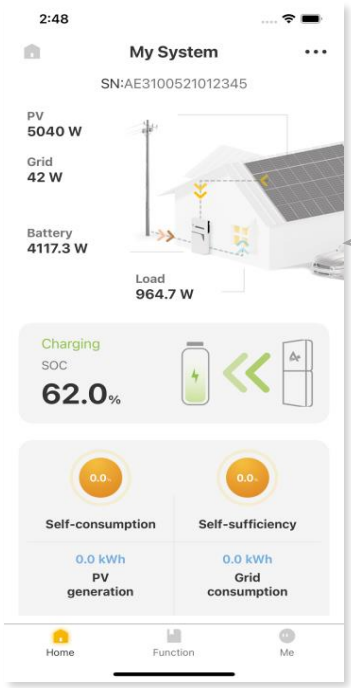
Step2



Select "**ON**" to Charge Batteries from Grid"

please set the "Charging period 1" for the time and adjust the SOC to **100** under this operation.

Step3



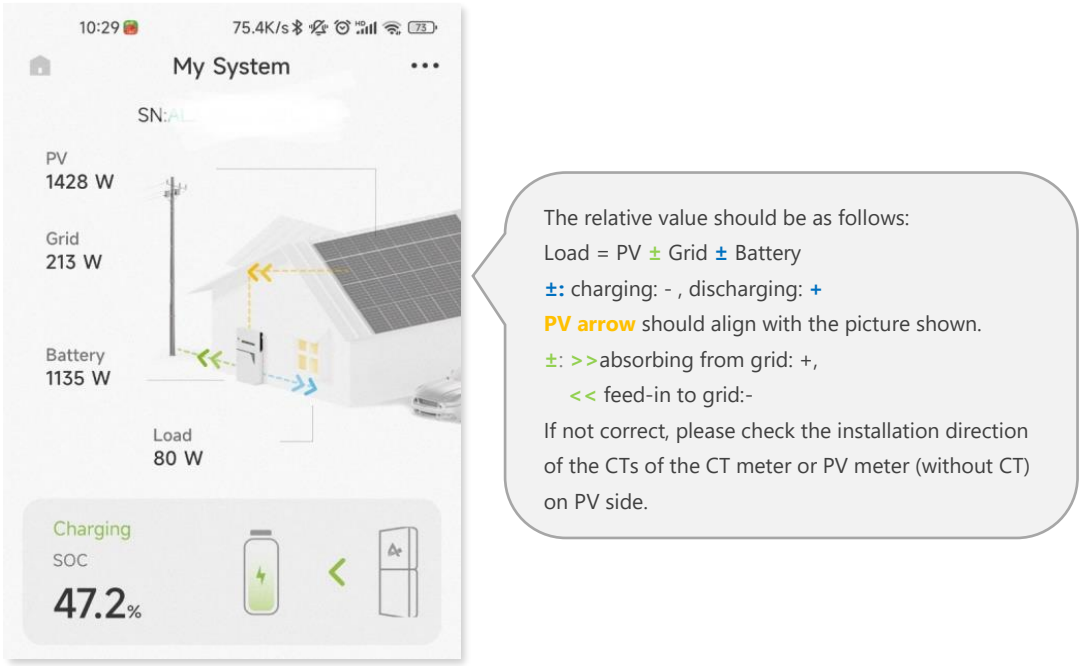
The relative value should be as follows: Load = PV ± GRID – Battery Battery should be in **charging** status. **PV arrow** should be as the picture shown. ±: >>absorbing from grid: +; << feed-in to grid:- If not correct, please check the installation direction of the CTs of the CT meter or meter (without CT) on both grid side and PV side.

- Check the running status of the system in "Step 3".
- If the operation is normal as described in "Step3", please remember to deactivate the "Charging/Discharging Setting" by clicking "OFF" and save the changes.

9.5.2. Check the PV Generation and Discharge Function

Step1: Please switch off the PV switch on the energy storage inverter and the AC breaker on the PV inverter if there is any. Switch on some larger loads to see the battery discharging status.

Step 2: Please switch on the PV switch on the energy storage inverter and the AC breaker on the PV inverter if there is any. Check the running status of the system.



9.5.3. Check the UPS State

- Please connect an essential electrical appliance to the socket of backup load, or switch on an essential electrical appliance already connected to the backup load port of the energy storage inverter.
- Switch on the AC breaker of the backup port of the energy storage inverter.
- Switch off the external AC breaker between the grid and the energy storage inverter.
- The energy storage inverter will enter the UPS mode at once.
- If the electrical appliance on backup side works normally, it means that the backup wiring has been connected correctly.

> **NOTICE**
>
> If the LEDs on the display panel of the inverter or the battery are displaying red or yellow during commissioning, please refer to Chapter 10.2. Troubleshooting.

9.5.3.1 Switch on All Breakers

Please ensure that all of the breakers and switches in the system are switched on.

9.6. Instruct the End User to Install the APP

Please make sure that your end user has downloaded the APP, registered the account correctly, and added the system SN.

10. Maintenance and Troubleshooting

10.1. Routine Maintenance

Normally, the energy storage system needs no maintenance or calibration.
However, in order to maintain the accuracy of the SOC, it is recommended to perform a full charge calibration for SOC (charge the battery until the charge power is 0W) on the battery at regular intervals (such as two weeks).
Before cleaning, ensure that the system is disconnected from all power sources. Clean the housing, cover and display panel with a soft cloth.
To ensure that the energy storage system can operate properly in the long term, it is advised to perform routine maintenance as described in this chapter.

Maintenance checklist

Check Item	Acceptance Criteria	Maintenance Interval
Product cleanliness	The enclosure of the inverter should be free from obstacles or dust.	Once every 6 to 12 months
Product visible damage	The product should be not damaged or deformed.	Once every 6 months
Product running status	1. The product should operate without any abnormal sound. 2. All parameters of the product should be set correctly. Perform this check when the product is running.	Once every 6 months
Electrical connections	1. Cables should be securely connected. 2. Cables should be intact, and in particular, the cable jackets touching the metallic surface should not be scratched. 3. Unused cable glands should be blocked by rubber sealing which are secured by pressure caps.	Perform the first maintenance 6 months after the initial commissioning. Thereafter, perform the maintenance once every 6 to 12 months.

⚠ CAUTION

Risk of burns due to hot enclosure of the inverter

The enclosure of the inverter can get hot during operation.

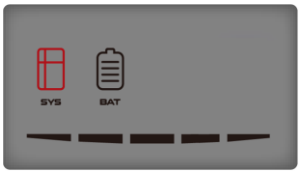
- Do not touch any parts other than the display panel during operation.
- Wait approximately 30 minutes for the inverter to cool down before cleaning.

10.2. Troubleshooting

10.2.1. Common Errors

Communication Troubleshooting

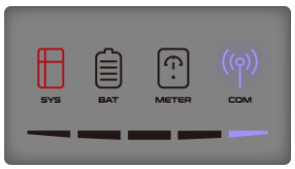
LED Indictor	Error Code	LED Display	Description	Troubleshooting
SYS red light is flashing fast	4		Inverter lost	Inverter communication lost 1. Restart the system. 2. Contact service to remotely update the inverter program. 3. If the error persists, contact service for further check.
SYS red light is glowing. METER light is flashing fast if Grid meter lost. METER light is flashing slow if PV meter lost. METER light is off if all meters lost.	5		Grid meter lost	Grid side meter lost 1. Check whether the system configuration parameters of AlphaESS APP or AlphaCloud are correct and whether the meter is used on the grid side 2. Check whether the communication cable of the grid meter is connected correctly (RS485：3A6B). 3. Check whether the communication configuration parameters of the grid meter are correct (communication address and baud rate). 4. If the error persists, contact service for further check.

	6		PV meter lost	PV inverter side meter lost 1. Check whether the system configuration parameters of AlphaESS APP or AlphaCloud are correct and whether the meter is used on the PV inverter side 2. Check whether the communication cable of the meter of PV inverter side is connected correctly (RS485:3A6B). 3. Check whether the communication configuration parameters of the meter on the PV inverter side are correct (communication address and baud rate). 4. If the error persists, contact service for further check
SYS red light is glowing, BAT light is off	7		BMS lost	BMS lost 1. Check whether the BMS communication connection between the battery and the inverter is correct. 2. Check if the battery is switched on. 3. If the error persists, contact service for further check.

Battery Error Troubleshooting

LED Indictor	Error Code	LED Display	Description	Troubleshooting
SYS red light is on; BAT light is flashing if the battery is faulty.	60002		Circuit_Breaker_Open	Try to switch on all batteries' breakers. If the error persists, contact service for further check.
	60004		Follower_Battery_Communication_Lost	Check the communication cables between batteries. If the error persists, contact service for further check.
	60006		Host_Battery_Communication_Lost	
	60008		Multi_Master_error	

Inverter Error Troubleshooting

LED Indictor	Error Code	LED Display	Description	Troubleshooting
SYS red light is flashing fast.	100000		Grid_OVP	1. Check whether grid is abnormal. 2. Confirm whether the grid cable connection is normal. 3. Restart inverter. If the error persists, contact service for further check.
	100001		Grid_UVP	1. Check whether the PV input voltage of PV1, PV2 and PV3 exceeds 1000V. If there is no PV input overvoltage, restart the inverter. If the error persists, contact service for further check.
	100002		Grid_OFP	

SYS red light is flashing fast	100003		Grid_UFP	1. Check whether the PV input voltage of PV1, PV2 and PV3 exceeds 1000V. If there is no PV input overvoltage, restart the inverter. If the error persists, contact service for further check.
	100005		BUS_OVP1	
	100007		Insulation_ fault	1. Check whether PV cable connection is reliable. 2. Check whether PV cable is damaged. If the error persists, contact service for further check.
	100008		GFCI_fault	1. Restart inverter and check whether the error persists. If it so, please call service.
	100010		Grid_relay_ fault	
	100011		Over_ Temperature	1. Check whether the environment around inverter has poor heat dissipation. 2. Confirm whether inverter installation meets the installation requirements.
	100012		PV_Reverse	1.Check whether the PV terminal of the inverter is reversed. If the PV terminal is right, please call service.
	100013		BAT_Reverse	1.Check whether the BAT terminal of the inverter is reversed. If the BAT terminal is right,please call service.
	100017		MPPT1_OVP	Check the PV1 voltage. If it exceeds 950VDC, reduce the number of PV modules.

SYS red light is flashing fast.	100021		MPPT2_OVP	Check the PV2 voltage. If it exceeds 950V, reduce the number of PV modules
	100025		BAT_OVP	Check whether the actual battery voltage exceeds the battery charge cut-off voltage by more than 20V.
	100026		BAT_UVP	1. Check whether the actual battery voltage is lower than the battery discharge cut-off voltage. **If the error persists, contact service for further check.**
	100027		Battery_lose	1. Confirm whether the battery communication cable connection is normal. 2. check whether the battery voltage sampling value is less than 75V. **If the error persists, contact service for further check.**
	100042		Output_short_circuit	1. Use a multimeter to test the impedance of the off-grid output. If it is low, check whether the wiring is correct. 2. Restart the inverter. **If the error persists, contact service for further check.**
	100043		Output_ overload	1. Check whether the load exceeds the rated power. 2. Restart the inverter. **If the error persists, contact service for further check.**
	100052		Backup_ovp	1. Restart the inverter. **If the error persists, contact service for further check.**
	100211		Para_CAN	Check the communication cables connection between inverters.

				If the error persists, contact service for further check.
	100213		Para_SW_Diff	Check the inverter software versions. If they are inconsistent, upgrade the inverters to the same software version.
	100214		Para_Module_Fault	Check parallel inverter mode Settings. Only one host is allowed.
	100216		Para_Multi_Master	

Accessories Error Troubleshooting

LED Indictor	Error Code	LED Display	Description	Troubleshooting
SYS red light is on, METER light is flashing fast.	39		EV Charger Lost	EV Charger lost 1. Check whether the EV communication connection between the EV charger and the inverter is normal. 2. Check whether the batteries are switched on. If the error persists, contact service for further check.
	200000		Relay OTP	1. Unplug the charging connector of the EV charger, and wait for about 10 minutes before plugging it back in. If the error persists, contact service for further check.
	200001		Output overload	1. Check whether the load exceeds the rated power. 2. Restart the inverter. If the error persists, contact service for further check.
	200010		AC leakage current	1. Unplug the charging connector of the EV charger, and wait for about 10 minutes before plugging it back in. If the error persists, contact service for further check.
	200011		Input terminal OTP	1. Unplug the charging connector of the EV charger, and wait for about 10 minutes before plugging it back in. If the error persists, contact service for further check.
	200014		Relay abnormal	1. The EV charger has a hardware failure and need to be replaced, please contact service.

SYS red light is on, METER light is flashing fast.	200015		Ground fault	1. Check whether the grounding method is correct. If there is no grounding or the grounding method is wrong, please follow the correct grounding method.
	200016		Reverse phase	1. Shut off the leakage current protection switch of the power distribution cabinet immediately. 2. Check whether the AC input/output cable connection is normal, and verify whether there is an inverse connection of L/N input cables.

NOTICE

1. The four LEDs in the first row are system (SYS), battery (BAT), meter (METER), and communication (COM).

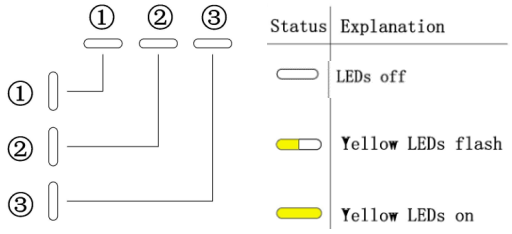
2. The five LEDs in the second row serve two functions:

1) During normal system operation, they indicate the SOC operation status of the batteries connected in this energy storage system.

2) During abnormal system operation, they display corresponding error codes. Each light represents a number, with values of 1, 2, 4, 8, and 16, from right to left.

10.2.2. Battery Protection Description for SMILE-G3-BAT-8.2P

The three LED indicators on the left front provide information about the protection status of the battery.



LED Display State	Description	Troubleshooting
	High temperature	Stop discharging and charging until this display state is eliminated and wait for the temperature to drop.
	Low temperature discharge	Stop discharging until this display state is eliminated and wait for the temperature to rise.
	Overcurrent charge	Wait for automatic recovery. If this protection state hasn't be solved, please call service.
	Overcurrent discharge	Wait for automatic recovery. If this protection state hasn't be solved, please call service.
	Cell under voltage	Stop discharging and call service immediately.
	Low temperature charge	Stop charging until this protection state is eliminated and wait for the temperature to rise.

NOTICE

During working mode, if the protection status "Cell under voltage"  appears, please press the power button of the battery 5 times within 10 seconds. The BMS will be forced to turn on the MOSFET of discharge so that the inverter can detect the battery's open voltage and begin charging the battery.

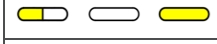
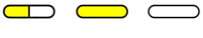
10.2.3. Battery Protection Description for Series Battery

The three LED indicators on the front cover provide information about the protection status of the battery.

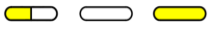
 : Yellow LEDs flashing

 : Yellow LEDs on

 : Yellow LEDs off

LED Display State	Description	Troubleshooting
	Temperature difference	Wait for automatic recovery. If this protection state persists, please call service.
	High temperature	Stop discharging and charging until this protection state is eliminated Wait for the temperature to drop.
	Low temperature discharge	Stop discharging until this protection state is eliminated. Wait for the temperature to rise.
	Overcurrent charge	Wait for automatic recovery. If this protection state hasn't be solved, please call service.
	Overcurrent discharge	
	Cell overvoltage	Wait for automatic recovery. If this protection state persists for a long time, please call service.
	Cell under voltage	Stop discharging and call service immediately.
	Low temperature charge	Stop charging until this protection state is eliminated. Wait for the temperature to rise.

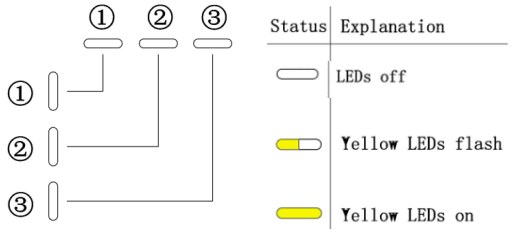
NOTICE

During work mode, if the protection status "Cell under voltage"  appears, please take the following action:

First, switch off the breaker which is located on the left side of the battery, switch on the breaker and wait for 3~5S, switch off the breaker, then switch on the breaker and wait for 3~5S, switch off the breaker, at last switch on the breaker of the battery. The BMS will be forced to turn on the MOSFET of discharge, allowing the energy storage inverter to detect the battery's open voltage and begin charging it.

10.2.4. Battery Error Description

The three LED indicators on the front cover provide information about the error status of the battery.



LED Display State	Description	Troubleshooting
	Hardware error	Wait for automatic recovery. If this error persists, please call service.
	Hardware error	
	Circuit breaker open	Switch on circuit breaker after powering off the battery.
	LMU disconnect (follower)	Reconnect the BMS communication cable.
	SN missing	Please call service.
	LMU disconnect (host)	Reconnect the BMS communication cable.
	Software version inconsistent	Please call service.
	Multi-host	Restart all batteries.
	MOS over temperature	Power off the battery and power on the battery after 30 minutes.
	Insulation fault	Restart battery. In case this error persists, please call service.
	Total voltage fault	Restart battery. In case this error persists, please call service.
	Precharge failure	Restart battery. In case this error persists, please call service.

11. Uninstallation & Return

11.1. Removing the Product

Procedure

- Step 1: Power off the energy storage system as described in Chapter 8.2 Powering off the System.
- Step 2: Disconnect all cables from the system, including communication cables, PV power cables, battery power cables, AC cables, and PE cables.
- Step 3: Remove the Wi-Fi module.
- Step 4: Remove the cable covers of the inverter and the battery.
  Remove the right cover of the inverter.
- Step 5: Remove the inverter from the top of the battery.
- Step 6: Remove the battery wall brackets.
- Step 7: Remove the batteries.

11.2. Packing the Product

If the original packaging is available, put the product inside it and then seal it using adhesive tape.

If the original packaging is not available, put the product inside a suitable cardboard box and seal it properly.

11.3. Disposing of the Product

- If the product's service life expires, dispose of it according to the local disposal rules for electrical equipment and electronic waste.
- Dispose of the packaging and replaced parts according to the rules at the installation site where the device is installed.
- Do not dispose the product with regular household waste.

12. Technical Data

12.1. Datasheet of Inverter SMILE-G3 Three Phase Inverter

Item	G3-T4-INV	G3-T6-INV	G3-T8-INV	G3-T10-INV
Input DC (PV Side)				
Recommended Max. PV Power	8000 W	1200 W	16000 W	20000 W
Max. PV Input Voltage	1000 V			
Rated Voltage	720 V			
Start-up Voltage	120 V			
MPPT Voltage Range	140 to 950 V			
Max. Input Current Per MPPT	16 A / 16 A / 16 A			
Max. Short Circuit Current per MPPT	24 A / 24 A / 24 A			
MPPT Number	3			
Max. Input Strings Number per MPPT	1			
Surge Category in Accordance with IEC 62109-1	II			
Battery				
Battery Type	LFP ($LiFePO_4$)			
Battery Voltage Range	160 to 700 V			
Max. Charge Power	4 kW	6 kW	8 kW	10 kW
Max. Discharge Power	4 kW	6 kW	8 kW	10 kW
Max. Charge/ Discharge Current	40 A / 40 A			
Communication	CAN			
Output AC (Back-up)				
Rated Output Power	4 kW	6 kW	8 kW	10 kW
Rated Apparent Output Power	4 kVA	6 kVA	8 kVA	10 kVA
Output Power > 60 s	4.4 kW	6.6 kW	8.8 kW	11 kW
Output Apparent Power > 60 s	4.4 kVA	6.6 kVA	8.8 kVA	11 kVA
Output Power ⩽ 30 s	6 kW	9 kW	12 kW	15 kW
Output Apparent Power ⩽ 30 s	6 kVA	9 kVA	12 kVA	15 kVA
Output Power ⩽ 1 s	8 kW	12 kW	16 kW	20 kW

Output Apparent Power ⩽ 1 s	8 kVA	12 kVA	16 kVA	20 kVA
Back-up Switch Time	<20 ms			
Rated Output Voltage	3L/N/PE, 380/400V			
Rated Frequency	50/60 Hz			
Rated Output Current	5.8 A	8.7 A	11.6 A	14.5 A
THDv(@linear load)	3%			
Input AC (Grid Side)				
Rated Output Voltage	3L/N/PE, 380/400V			
Rated Frequency	50/60 Hz			
Rated Input Power	8 kW	12kW	15 kW	15 kW
Max. Input Current	11.6 A	17.4A	21.7 A	21.7 A
Output AC (Grid Side)				
Rated Output Power	4 kW	6 kW	8 kW	10 kW
Rated Apparent Output Power	4 kVA	6 kVA	8 kVA	10 kVA
Operation Phase	Three-phase			
Rated Grid Voltage	3L/N/PE, 380/400V			
Grid Voltage Range	150 to 288 V			
Rated Grid Frequency	50 / 60 Hz			
Rating Grid Output Current	5.8 A	8.7 A	11.6 A	14.5 A
Power Factor	>0.99 (0.8 leading to 0.8 lagging)			
Protection Class	I			
Overvoltage Category	III			
Surge Category in Accordance with IEC 60664-1	II			
Efficiency				
Max. Efficiency, η_{max}	>98%	>98.2%	>98.4%	>98.4%
European Weighted Efficiency, η_{EU}	>97.5%	>97.7%	>97.9%	>97.9%
Protection				
Anti-Islanding Protection	Integrated			
Insulation Resistor Detection	Integrated			
Residual Current Monitoring Unit	Integrated			

Output over Current Protection	Integrated
Output Short Protection	Integrated
Output Overvoltage Protection	Integrated
PV Reverse Polarity Protection	Integrated
PV Overvoltage Protection	Integrated
PV Switch	Integrated
Battery Breaker	Integrated
General Data	
Dimensions (W*H*D)	610*416*214 mm
Weight	29kg
Topology	Transformerless
Operation Temperature Range	-25 to +60 °C
Max. Permissible Value for Relative Humidity (Condensing)	100%
Ingress Protection	IP65
Display	LED
Noise Emission	<30 dB(A) @1m
Cooling Concept	Natural convection
Max. Operating Altitude above MSL	3000 m
Features	
PV Connection	Vaconn D4 connectors
Grid Connection	Plug in connector
Backup Connection	Plug in connector
BAT Connection	Amphenol H4 connectors
Communication	LAN, Wi-Fi

12.2. Datasheet of Battery

12.2.1. Datasheet of Battery SMILE-G3-BAT-8.2P

Model	SMILE-G3-BAT-8.2P
Battery Type	LFP (LiFePO4)
Weight	78.3 kg
Dimensions (W*H*D)	610*793*212 mm
Ingress Protection	IP21
Installed Energy	8.2 kWh
Usable Energy	7.8 kWh
DoD	95%
Nominal Voltage	256 V
Operating Voltage Range	240 to 288 V
Max. Charge Current*	32 A
Max. Discharge Current*	32 A
Operating Temperature Range	Charge: 0＜T≤55℃ Discharge: -10＜T≤55℃
Monitoring Parameters	System voltage, current, cell voltage, cell temperature, PCBA temperature
BMS Communication	CAN
System	
Safety	IEC62619 / IEC63056 / IEC62040
Transportation	UN38.3

* Max. charge/discharge current derating may occur with changes in temperature and SOC.

12.2.2. Datasheet of Battery SMILE-G3-BAT-3.6S

Model	SMILE-G3-BAT-3.6S
Battery Type	LFP (LiFePO4)
Weight	43.2 kg
Dimensions (W*H*D)	610*435*212.5 mm
Ingress Protection	IP65
Installed Energy	3.6 kWh
Usable Energy	3.6 kWh
DoD	100%
Nominal Voltage	96 V
Operating Voltage Range	90 to 108 V
Max. Charge Current*	42 A
Max. Discharge Current*	42 A
Operating Temperature Range	Charge: 0＜T≤60℃ Discharge: -10＜T≤60℃
Monitoring Parameters	System voltage, current, cell voltage, cell temperature, PCBA temperature
BMS Communication	CAN
System	
Safety	IEC62619 / IEC63056 / IEC62040
Transportation	UN38.3

* Max. charge/discharge current derating may occur with changes in temperature and SOC.
SMILE-G3-BAT-3.6S is only for Greece market.

12.2.3. Datasheet of Battery SMILE-G3-BAT-3.8S

Model	SMILE-G3-BAT-3.8S
Battery Type	LFP (LiFePO4)
Weight	38.5 kg
Dimensions (W*H*D)	610*435*212 mm
Ingress Protection	IP21
Installed Energy	3.84 kWh
Usable Energy	3.65 kWh
DoD	95%
Nominal Voltage	96 V
Operating Voltage Range	90 to 108 V
Max. Charge Current*	40 A
Max. Discharge Current*	40 A
Operating Temperature Range	Charge: 0＜T≤50℃ Discharge: -10＜T≤50℃
Monitoring Parameters	System voltage, current, cell voltage, cell temperature, PCBA temperature
BMS Communication	CAN
System	
Safety	IEC62619 / IEC63056 / IEC62040
Transportation	UN38.3

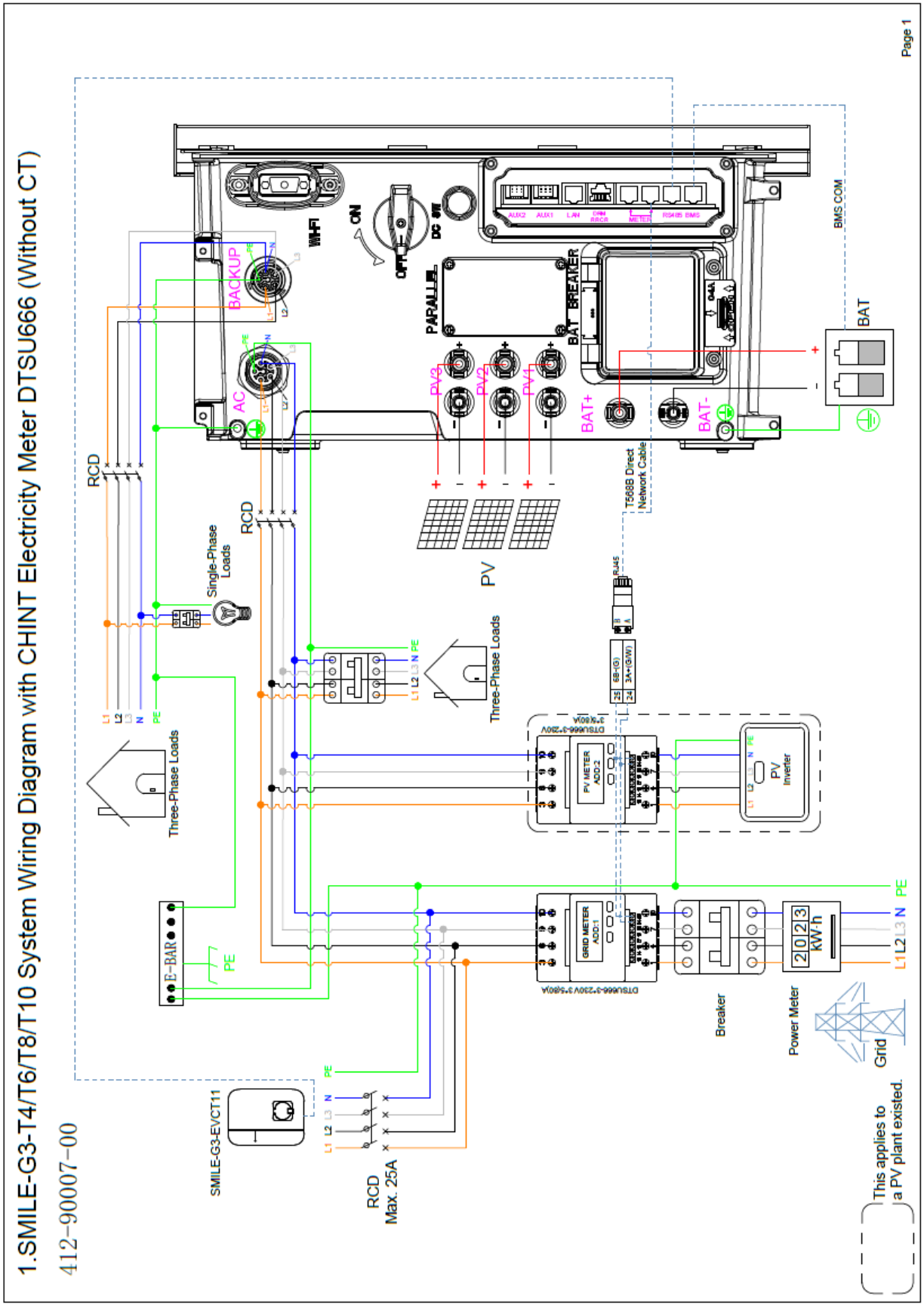
* Max. charge/discharge current derating may occur with changes in temperature and SOC.

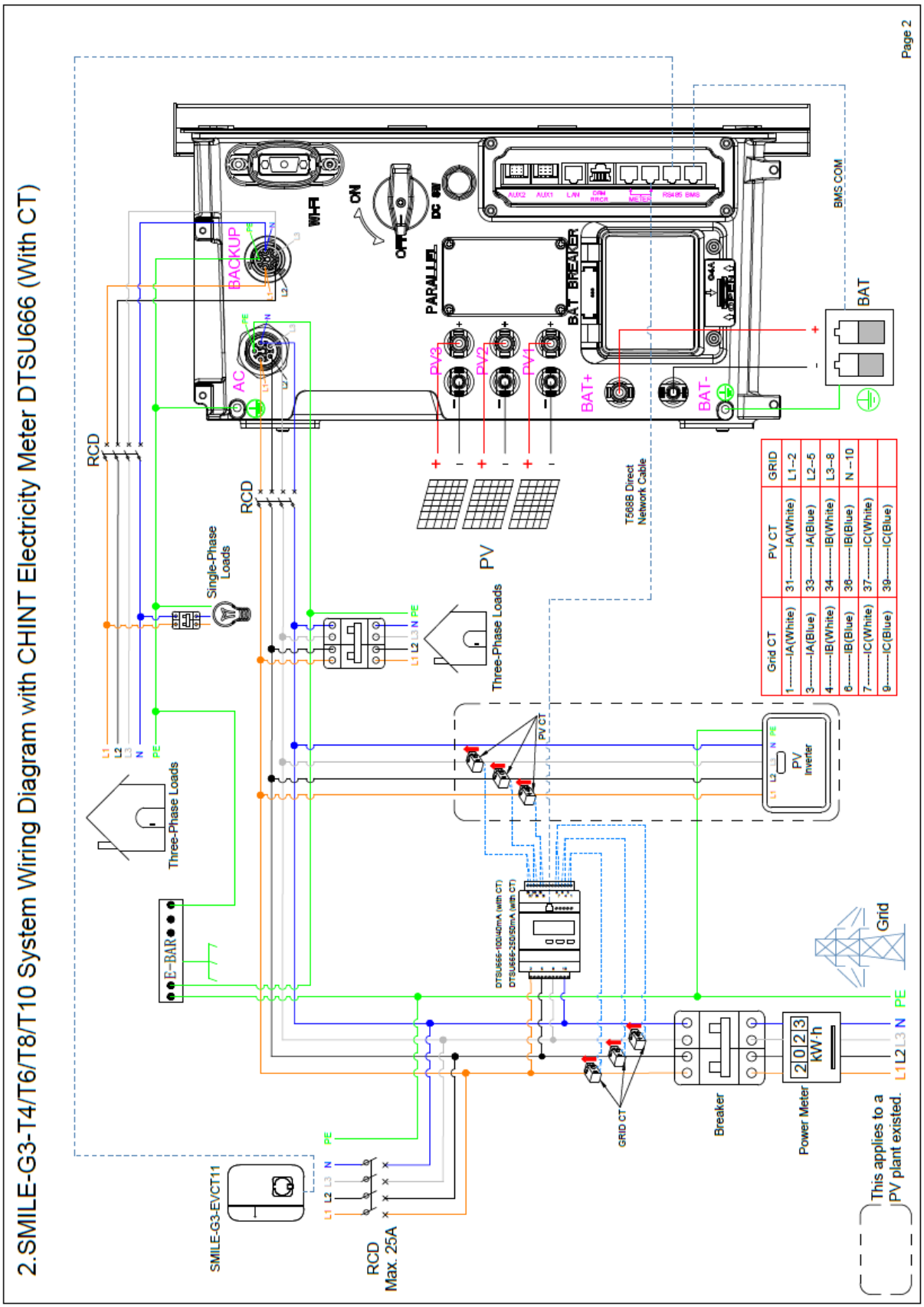
12.2.4. Datasheet of Battery SMILE-G3-BAT-4.0S

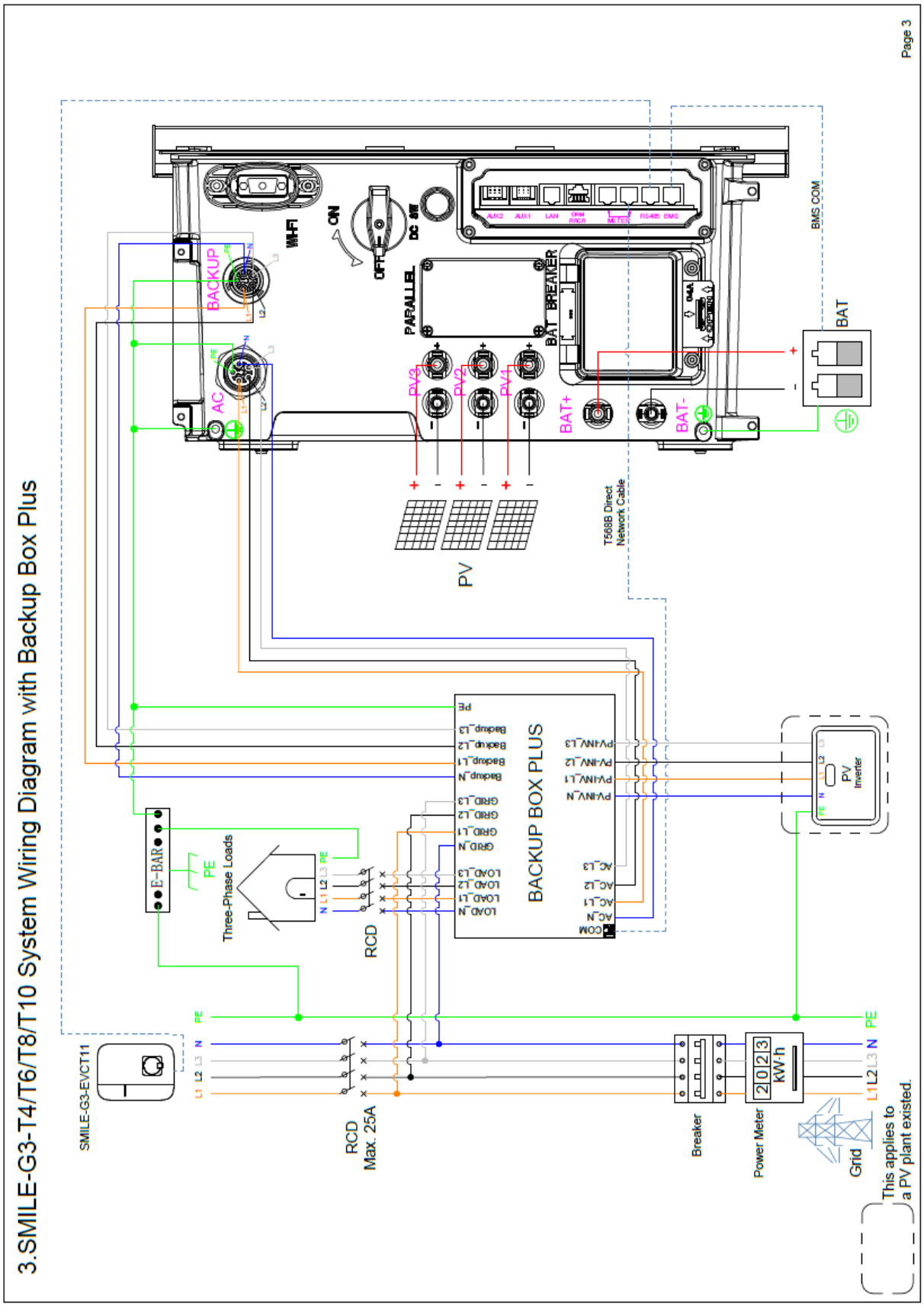
Model	SMILE-G3-BAT-4.0S
Battery Type	LFP ($LiFePO_4$)
Weight	43.2 kg
Dimensions (W*H*D)	610*435*212.5 mm
Ingress Protection	IP65
Installed Energy	4.0 kWh
Usable Energy	3.8 kWh
DoD	95%
Nominal Voltage	96 V
Operating Voltage Range	90 to 108 V
Max. Charge Current*	42 A
Max. Discharge Current*	42 A
Operating Temperature Range	Charge: 0＜T≤60℃ Discharge: -10＜T≤60℃
Monitoring Parameters	System voltage, current, cell voltage, cell temperature, PCBA temperature
BMS Communication	CAN
System	
Safety	IEC62619 / IEC63056 / IEC62040
Transportation	UN38.3

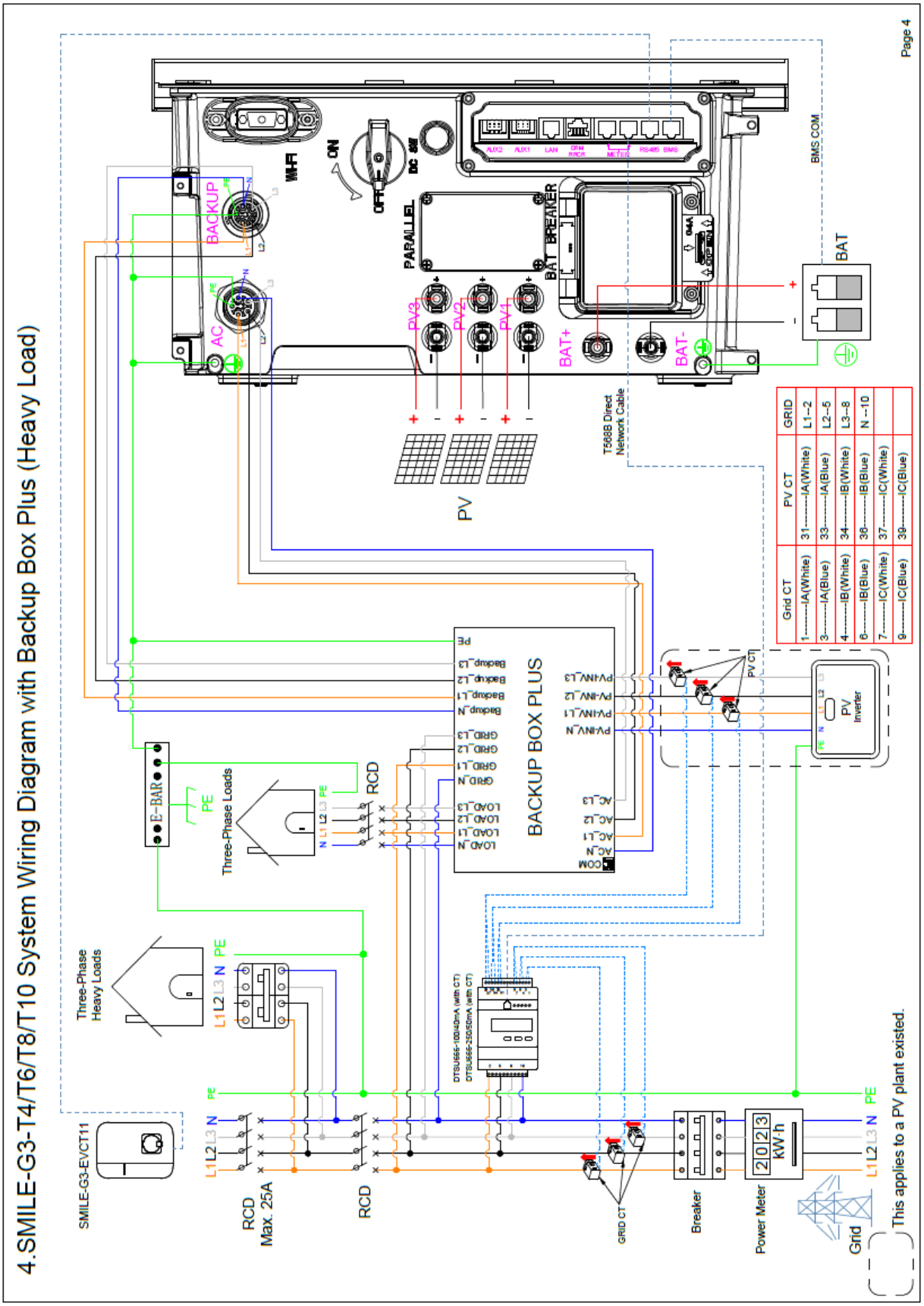
* Max. charge/discharge current derating may occur with changes in temperature and SOC.

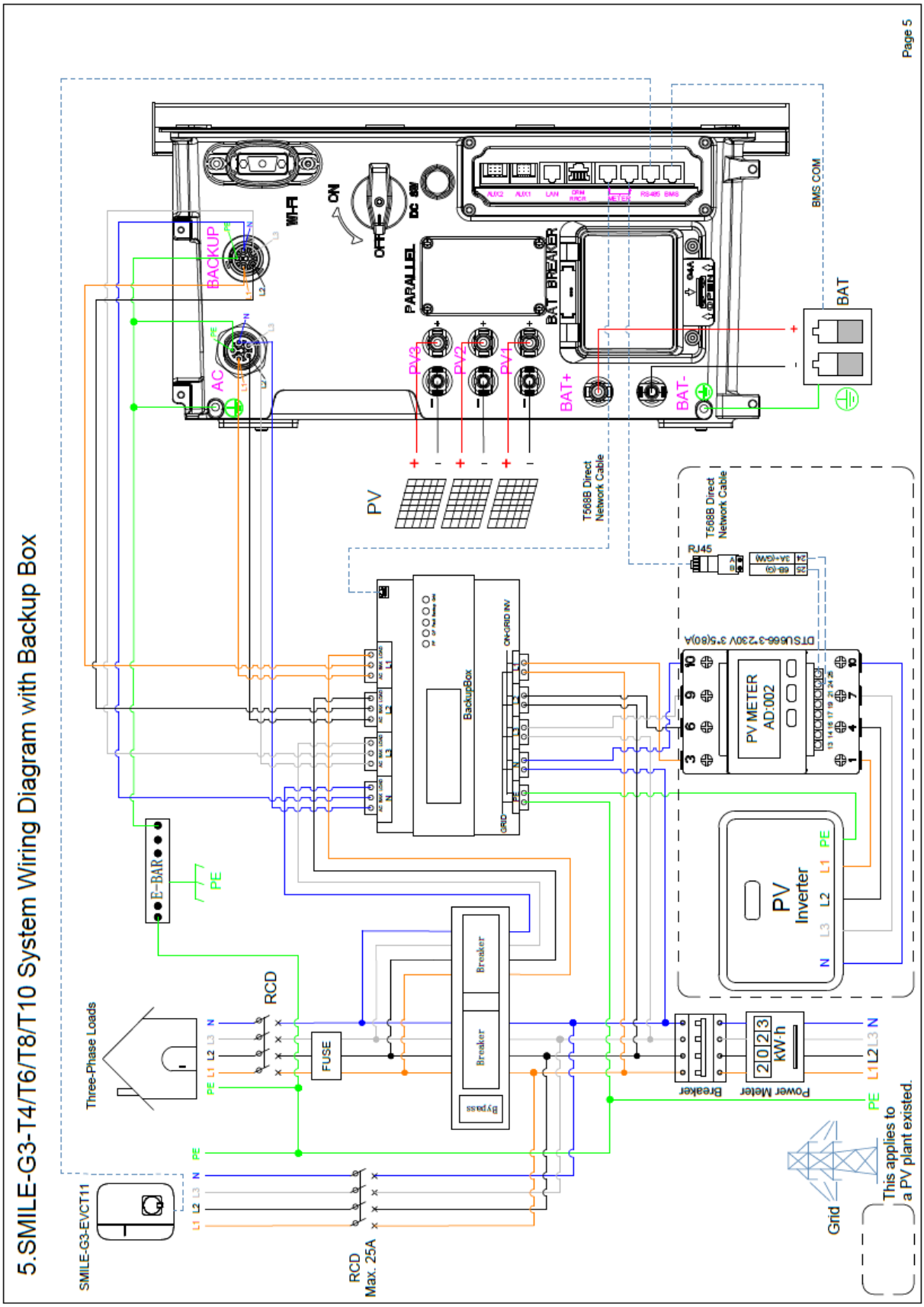
Appendix 1: System Wiring Diagram

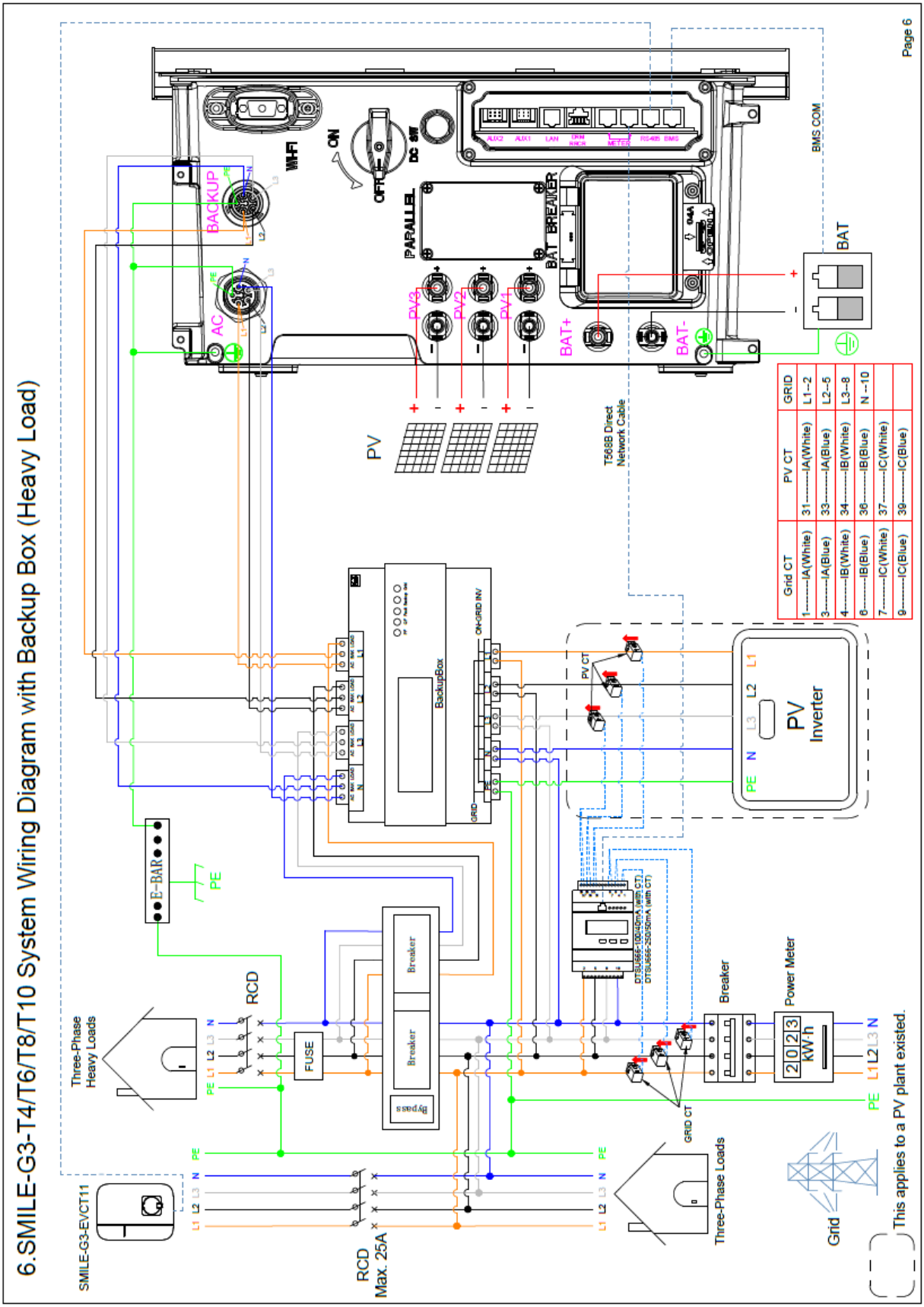


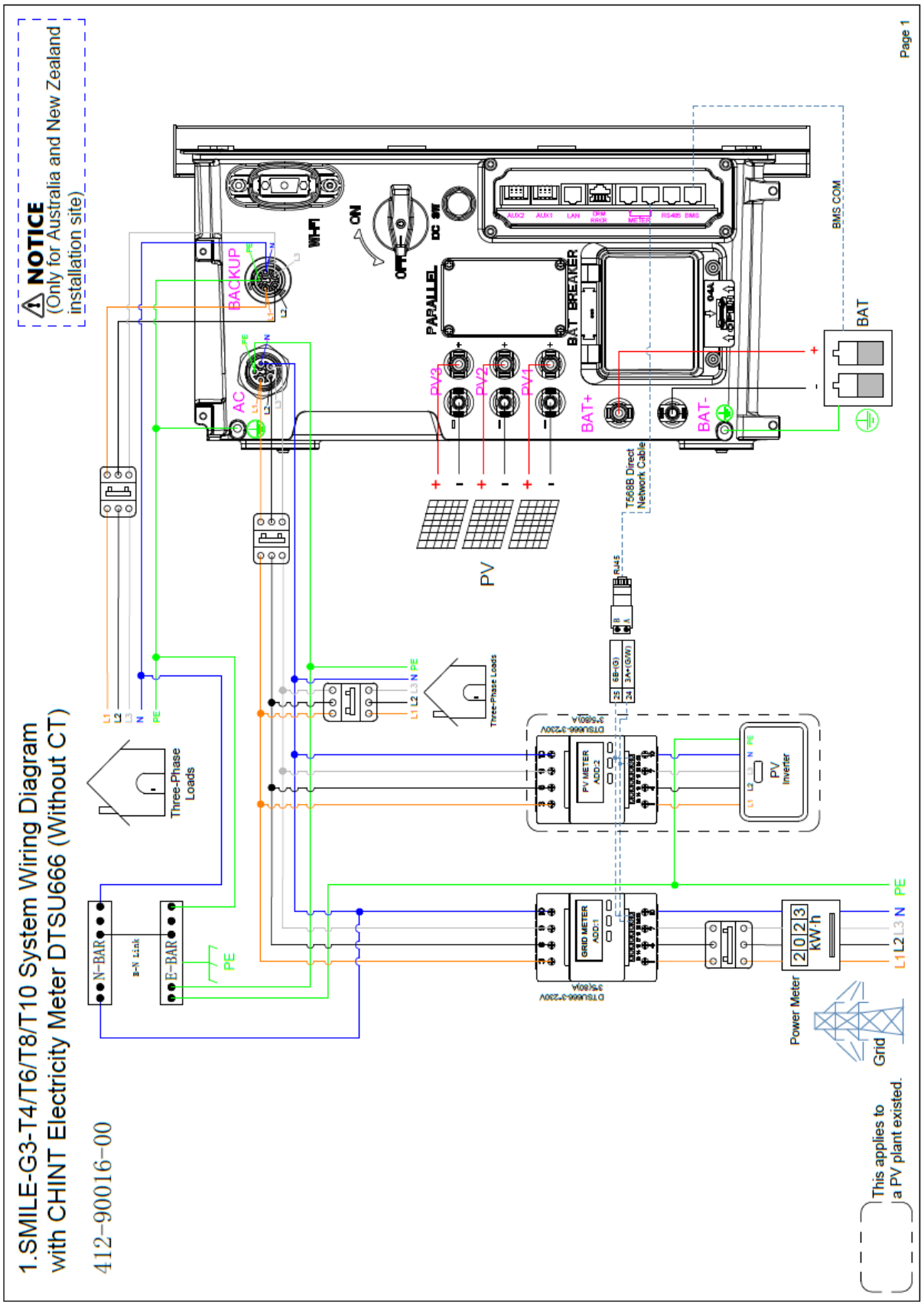

2.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram with CHINT Electricity Meter DTSU666 (With CT)
Page 2
WiFi
ON
OFF
DC
BACKUP
AC
PARALLEL
BAT BREAKER
BMS COM
BAT
BAT+
BAT-
PV3
PV2
PV1
PV
RCD
RCD
Single-Phase Loads
Three-Phase Loads
Three-Phase Loads
T568B Direct Network Cable
Grid CT
PV CT
GRID
1------IA(White)
31------IA(White)
L1--2
3------IA(Blue)
33------IA(Blue)
L2--5
4------IB(White)
34------IB(White)
L3--8
6------IB(Blue)
36------IB(Blue)
N --10
7------IC(White)
37------IC(White)
9------IC(Blue)
39------IC(Blue)
PV CT
PV Inverter
E-BAR
DTSU666-100/40mA (with CT)
DTSU666-250/80mA (with CT)
Grid
PE
N
L3
L2
L1
GRID CT
Breaker
Power Meter
kW·h
This applies to a PV plant existed.
SMILE-G3-EVCT11
RCD
Max. 25A

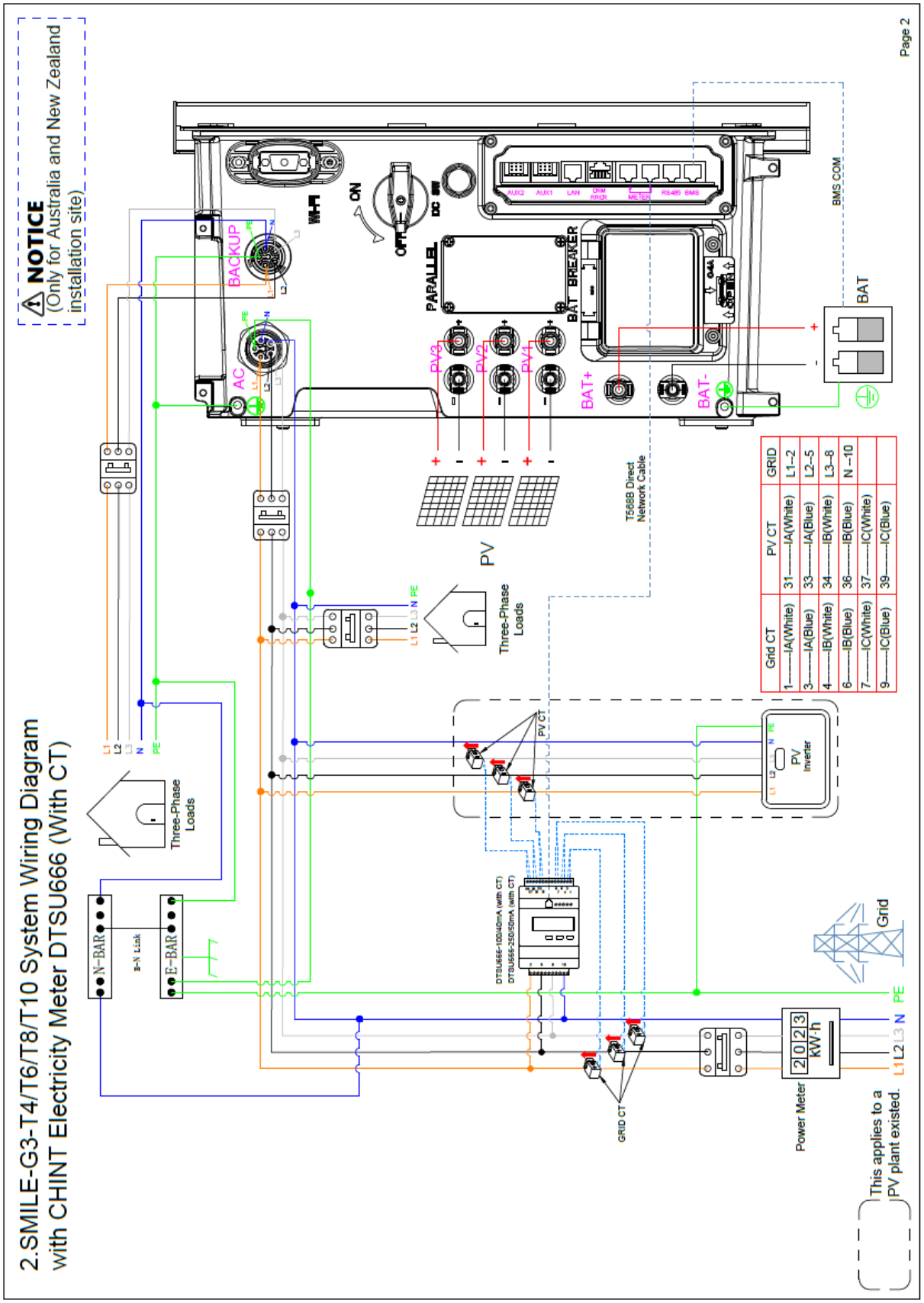

3.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram with Backup Box Plus
Page 3
WiFi
ON
OFF
DC SW
PARALLEL
BAT BREAKER
BMS COM
BACKUP
AC
PV3
PV2
PV1
BAT+
BAT-
BAT
T568B Direct Network Cable
PV
BACKUP BOX PLUS
E-BAR
PE
Three-Phase Loads
RCD
PV Inverter
SMILE-G3-EVCT11
RCD
Max. 25A
Breaker
Power Meter
kW·h
Grid
This applies to a PV plant existed.

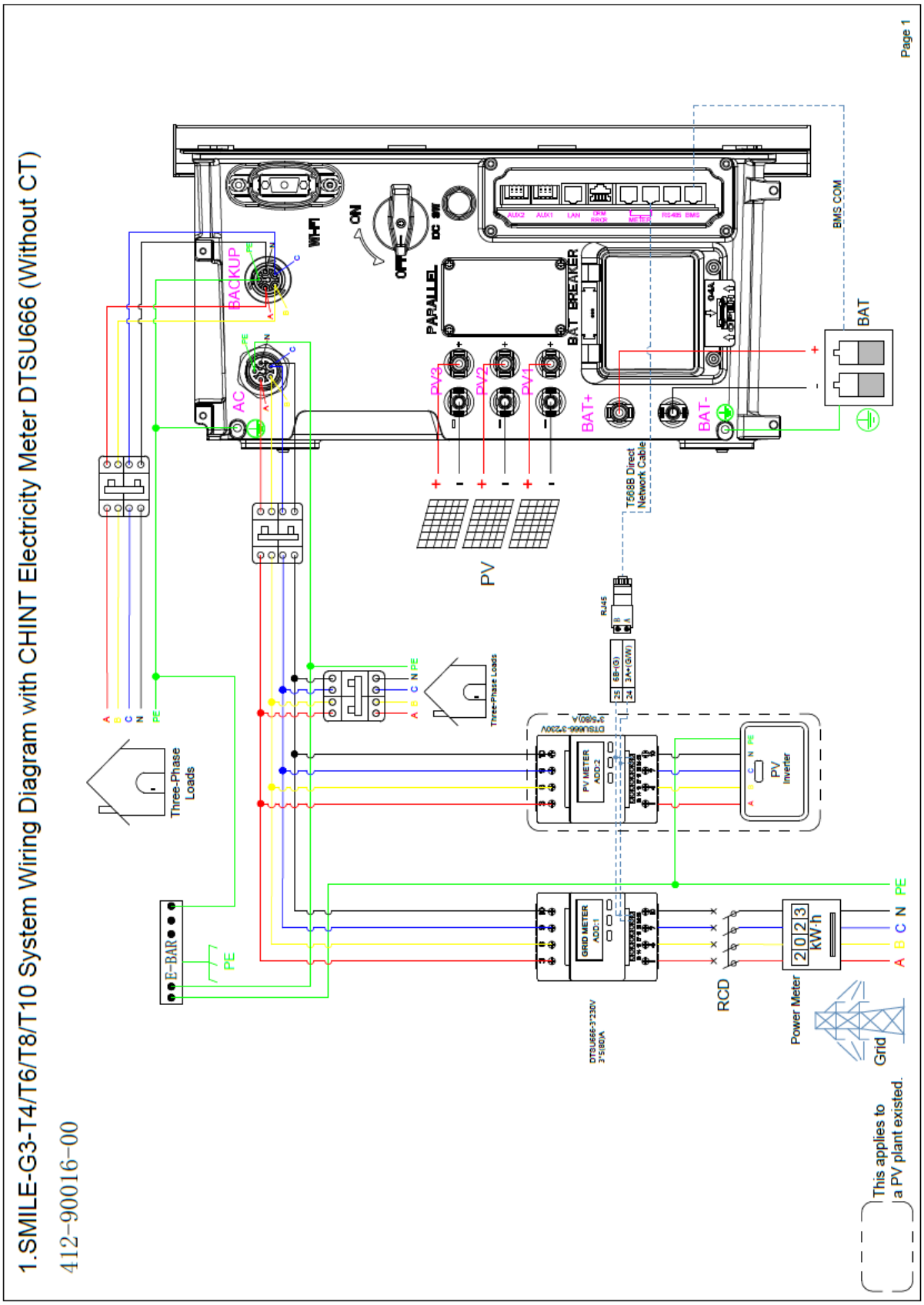

4.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram with Backup Box Plus (Heavy Load)
Page 4
BACKUP
AC
PARALLEL
BAT BREAKER
BAT+
BAT-
BAT
BMS COM
T568B Direct Network Cable
PV
PV3
PV2
PV1
BACKUP BOX PLUS
E-BAR
PE
Three-Phase Loads
RCD
Three-Phase Heavy Loads
SMILE-G3-EVCT11
RCD Max. 25A
GRID CT
Breaker
Power Meter
Grid
PV Inverter
PV CT
Grid CT
GRID
L1--2
L2--5
L3--8
N --10
This applies to a PV plant existed.

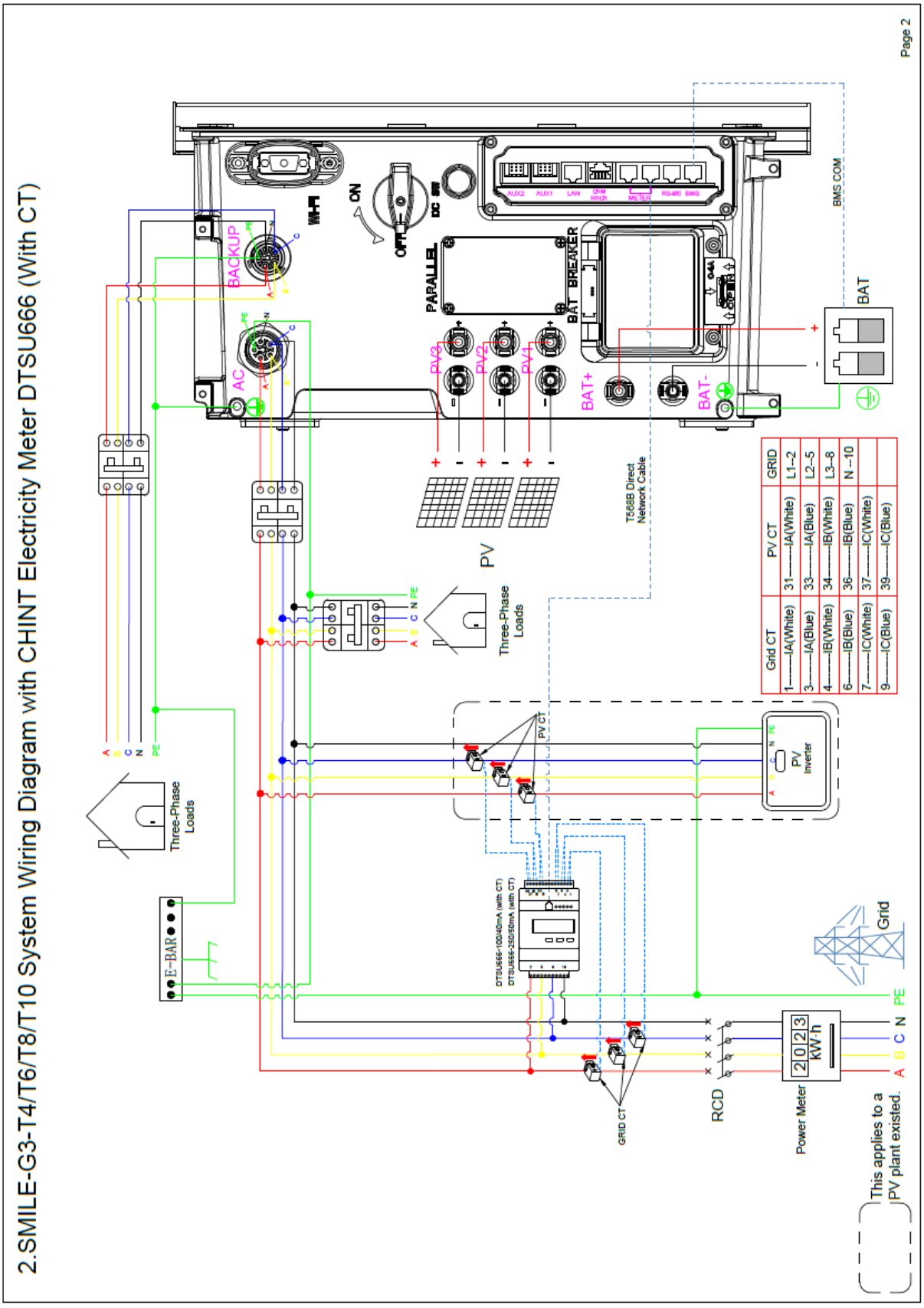

5.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram with Backup Box
Page 5
BACKUP
AC
WI-FI
ON
OFF
DC SW
PARALLEL
BAT BREAKER
BMS COM
BAT
PV3
PV2
PV1
BAT+
BAT-
PV
T568B Direct Network Cable
RJ45
BackupBox
ON-GRID INV
GRID
PV METER AD:002
PV Inverter
E-BAR
PE
Three-Phase Loads
RCD
FUSE
Breaker
Breaker
Bypass
Power Meter
Breaker
Grid
This applies to a PV plant existed.
SMILE-G3-EVCT11
RCD Max. 25A


6.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram with Backup Box (Heavy Load)
Page 6
Wi-Fi
ON
OFF
DC SW
BACKUP
AC
PARALLEL
BAT BREAKER
BMS COM
BAT
BAT+
BAT-
PV3
PV2
PV1
PV
T568B Direct Network Cable
Grid CT
PV CT
GRID
1------IA(White)
2------IA(Blue)
31------IA(White)
33------IA(Blue)
L1--2
3------IB(Blue)
4------IB(White)
34------IB(White)
36------IB(Blue)
L2--5
L3--8
6------IC(Blue)
7------IC(White)
37------IC(White)
39------IC(Blue)
N --10
BackupBox
ON-GRID INV
GRID
PV CT
PV Inverter
L1
L2
L3
N
PE
E-BAR
PE
RCD
Three-Phase Heavy Loads
FUSE
Breaker
Breaker
bypass
DTSU666-100/40mA (with CT)
DTSU666-250/50mA (with CT)
Breaker
Power Meter
2023
kW·h
GRID CT
Three-Phase Loads
Grid
This applies to a PV plant existed.
SMILE-G3-EVCT11
RCD
Max. 25A


NOTICE
(Only for Australia and New Zealand installation site)
1.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram
with CHINT Electricity Meter DTSU666 (Without CT)
412-90016-00
Page 1
BACKUP
AC
WI-FI
ON
OFF
DC SW
PARALLEL
BAT BREAKER
PV3
PV2
PV1
BAT+
BAT-
BAT
BMS COM
T568B Direct Network Cable
PV
RJ45
Three-Phase Loads
N-BAR
E-BAR
N-N Link
PE
PV METER ADD:2
GRID METER ADD:1
DTSU666-3*230V
PV Inverter
Power Meter
Grid
kW·h
L1 L2 L3 N PE
This applies to a PV plant existed.


NOTICE
(Only for Australia and New Zealand installation site)
2.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram
with CHINT Electricity Meter DTSU666 (With CT)
Page 2
BACKUP
AC
PARALLEL
BAT BREAKER
ON
OFF
BMS COM
BAT
BAT+
BAT-
PV3
PV2
PV1
PV
T568B Direct Network Cable
Grid CT
PV CT
GRID
1——IA(White)
3——IA(Blue)
4——IB(White)
6——IB(Blue)
7——IC(White)
9——IC(Blue)
31——IA(White)
33——IA(Blue)
34——IB(White)
36——IB(Blue)
37——IC(White)
39——IC(Blue)
L1–2
L2–5
L3–8
N –10
Three-Phase Loads
Three-Phase Loads
N-BAR
E-BAR
a-N Link
PV CT
PV Inverter
DTSU666-100/40mA (with CT)
DTSU666-250/50mA (with CT)
GRID CT
Power Meter
Grid
L1 L2 L3 N PE
This applies to a PV plant existed.


1.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram with CHINT Electricity Meter DTSU666 (Without CT)
412-90016-00
Page 1
WI-FI
ON
OFF
DC SW
BACKUP
AC
PARALLEL
BAT BREAKER
BMS COM
BAT
BAT+
BAT-
PV3
PV2
PV1
PV
T568B Direct Network Cable
RJ45
Three-Phase Loads
PV METER ADD:2
PV Inverter
GRID METER ADD:1
E-BAR
PE
RCD
Power Meter
kW·h
Grid
This applies to a PV plant existed.


2.SMILE-G3-T4/T6/T8/T10 System Wiring Diagram with CHINT Electricity Meter DTSU666 (With CT)
Page 2
BMS COM
BAT
BACKUP
AC
PARALLEL
BAT BREAKER
PV3
PV2
PV1
BAT+
BAT-
T568B Direct Network Cable
PV
Three-Phase Loads
PV CT
PV Inverter
E-BAR
DTSU666-100/40mA (with CT)
DTSU666-250/50mA (with CT)
Grid
GRID CT
RCD
Power Meter
kW·h
PE
N
C
B
A
This applies to a PV plant existed.
Grid CT
PV CT
GRID
1——IA(White)
3——IA(Blue)
4——IB(White)
6——IB(Blue)
7——IC(White)
9——IC(Blue)
31——IA(White)
33——IA(Blue)
34——IB(White)
36——IB(Blue)
37——IC(White)
39——IC(Blue)
L1–2
L2–5
L3–8
N –10

Appendix 2: Regional Application Standard

Please check with your local grid company and choose the corresponding regional application standard, the power quality modes Volt-VAR and Volt-Watt will be running automatically. (Only for regions with AS/NZW 4777.2 safety standard).

Regional application Standard	Electric Company
Australia A	N/A
Australia B	N/A
Australia C	N/A
New Zealand	N/A
Vector	New Zealand Vector

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